AMERICAN RESCUE PLAN ACT

State and Local Fiscal Recovery Funds
Recovery Plan
Performance Report for the Period Ending March 31, 2024

Mayor John Whitmire City of Houston



District Members

Council Member Amy Peck

Phone: 832.393.3010 FAX; 832.393.3302

E-Mail: districta@houstontx.gov

Council Member Tarsha Jackson

Phone: 832.393.3009 FAX; 832.393.3291

E-Mail: districtb@houstontx.gov

Council Member Abbie Kamin

Phone: 832.393.3004

E-Mail: districtc@houstontx.gov

Council Member Carolyn Evans- Shabazz

Phone: 832.393.3001 FAX; 832.393.3201

E-Mail: districtd@houstontx.gov

Council Member Fred Flickinger

Phone: 832.393.3008 FAX: 832.393.3279

E-Mail: districte@houstontx.gov

Council Member Tiffany D. Thomas

Phone: 832.393.3002

E-Mail: districtf@houstontx.gov

Council Member Mary Nan Huffman

Phone: 832.393.3007 FAX; 832.395.9571

E-Mail: districtg@houstontx.gov

Council Member Mario Castillo

Phone: 832.393.3003

E-Mail: districth@houstontx.gov

Council Member Joaquin Martinez

Phone: 832.393.3011

E-Mail: districti@houstontx.gov

Council Member Edward Pollard

Phone: 832.393.3015 FAX; 832.395.9423

E-Mail: districtj@houstontx.gov

Mayor Pro-Tem Martha Castex-Tatum

Phone: 832.393.3016 FAX; 832.395.9410

E-Mail: districtk@houstontx.gov



City Hall Annex 900 Bagby, First Floor Houston, TX 77002 832.393.0805

At-Large Members

Council Member Julian Ramirez

Phone: 832.393.3014 FAX: 832.395.9472

E-Mail: atlarge1@houstontx.gov

Council Member Willie Davis

Phone: 832.393.3013 FAX; 832.393.3336

E-Mail: atlarge2@houstontx.gov

Council Member Twila Carter

Phone: 832.393.3005 FAX; 832.393.3251

 $E\hbox{-}Mail: at large 3@houston tx.gov\\$

Council Member Letitia Plummer

Phone: 832.393.3012 FAX; 832.393.3327

E-Mail: atlarge4@houstontx.gov

Council Member Sallie Alcorn

Phone: 832.393.3017 FAX; 832.395.9426

E-Mail: atlarge5@houstontx.gov

Content

- Letter from Mayor John Whitmire
- Executive Summary
- Use of Funds
- Expenditures Through Reporting Period
- Promoting Equitable Outcomes
- Community Engagement
- Labor Practices
- Use of Evidence
- Planned Priority Project Inventory



Letter from Mayor John Whitmire

April 30, 2024

Dear Houstonians,

It has been a little over 100 days since I have taken the oath of office as your mayor. During this time, my administration has been focused on identifying and tackling issues impacting Houstonians, including public safety, service delivery, mental health, homelessness, drainage and infrastructure, affordable housing, and other quality of life concerns.

Public safety continues to be the number one priority of my administration. By collaborating with our partners across Harris County, the state, and federal governments, I am confident we can build a stronger, safer Houston. For example, we have recently allocated \$500,000 in Coronavirus Local Fiscal Recovery Fund (CLFRF) to The Harris Center for Mental Health and IDD for their Harris Center Homeless Housing Project. This project provides supportive services to chemically addicted individuals with more intensive needs, many of whom are homeless. This project is one of the few that admits chronically homeless individuals who suffer from chemical dependency and lifelong co-occurring mental illness, which has been exacerbated by COVID-19. Also, my administration has boosted funding for the Houston Forensic Science Center's (HFSC) backlog reduction program, specifically outsourcing toxicology cases. HFSC has long been underfunded, but under my administration, public safety will be our highest priority, including investing in the Houston Forensic Science Center.

The American Rescue Plan Act funds are imperative to help Houston address challenges that were made worse as a result of the pandemic. While these dollars are limited, it is my promise to Houstonians to find innovative solutions to help continue programs and services that keep our residents safe, particularly vulnerable populations.

Houston is a great city where a diverse population comes together to solve problems. As we move forward, we will do so with full transparency and collaboration to make a difference in the lives of all Houstonians.

ARPA

Let's go to work!

Sincerely,

John Whitmire

Mayor



Executive Summary

The City of Houston continues investing in public safety and other quality of life initiatives with the State & Local Fiscal Relief Funds from the American Rescue Plan Act. Additionally, several other ARPA investments are helping to ease the recovery of the COVID-19 pandemic and its impact on city services.

Of importance, the new mayoral administration remains focused on building positive outcomes as a result of the holistic investments in addressing public safety, combatting illegal dumping, and improving city services.

In the first quarter of 2024, there has been significant progress made from the following programs and/or investments: Forensic Nurse Examiners, the Dinner to Home program, and the newly funded Harris Center Homeless Housing Project.

Forensic Nurse Examiners

Forensic Nurse Examiners are necessary partners with the DART team for responding to domestic abuse incidents. Forensic nurses offer victims access to medical services and social services. In the first quarter of 2024, forty (40) victims were helped compared to the twelve (12) victims last quarter. The program emphasizes the importance of the partnership between HPD and the forensic nurses to increase data sharing to deliver targeted services to individuals who are at greatest risk for domestic violence, continued domestic violence, and even worse - homicide.

Dinner to Home Program

The City of Houston has taken significant steps to reduce homelessness. The Dinner to Home program is an additional tool to engage the unhoused population by providing warm dinners in a dignified atmosphere with tables, chairs, trash receptacles, restrooms, and a

covered area. Moreover, this site allows case managers to offer various services, including housing assessments. With growing success from this program, the City invested additional dollars to continue the Dinner to Home program for three (3) additional months.

During the first quarter of calendar year 2024, the Dinner to Home program served 8,530 meals. This use of ARPA dollars allows the City to compassionately serve persons who find themselves in the homeless housing system; moreover, it underscores the Administration's commitment to combatting homelessness and improving Houstonians' quality of life.

The Harris Center Homeless Housing Project

The City has recently invested \$500,000 in Coronavirus Local Fiscal Recovery Fund (CLFRF) to The Harris Center for Mental Health and IDD for their Harris Center Homeless Housing Project. This program provides supportive services to chemically addicted individuals with more intensive needs, many of whom are homeless. Additionally, it admits chronically homeless individuals who suffer from chemical dependency and lifelong cooccurring mental illness, which has been exacerbated by COVID-19. The use of ARPA dollars will help to ensure the productivity of this program. The City looks forward to reporting the key performance indicators in the next quarterly report.



Use of Funds

Many of the projects the City of Houston has approved for use of SLFRF address multiple needs of the community and are categorized as follows:

- The Provision of Government Services
- COVID-19 Pandemic Response
- Public Safetythrough One Safe Houston
- Economic Resiliency and Recovery

The Provision of Government Services

It is a priority of the City of Houston to continue providing high-quality government services to all its residents. As it was felt across the nation, the City of Houston is still catching up on lost revenue from the pandemic. With that, the City of Houston, to maintain its level of government services, chose to use the majority of its SLFRF allocation for lost revenue. A smaller portion of the allocation is being used for administrative costs related to management, oversight, and compliance.

COVID-19 Pandemic Response

The pandemic is not over, and the City of Houston is dedicated to ensuring its employees have necessary PPE and cleaning supplies, while also providing community vaccinations.

Public Safety Through One Safe Houston

During the COVID-19 pandemic, the City of Houston, like others, saw a major uptick in

crime. In response, the City implemented the One Safe Houston Initiative. This initiative has multiple approaches to reducing crime with a specific focus on violent crime. More information on the overall One Safe Houston Initiative can be found: www.houstontx.gov/onesafehouston.

Economic Resiliency and Recovery

The City continues to look to the future by reevaluating and addressing economic resiliency and recovery. This portion of the funding has been dedicated to those populations that are disproportionally impacted by the pandemic and ensures that the necessary resources remain in place for their long-term success.

Each one of these categories is interconnected and works together to ensure that the City of Houston comes out stronger at the conclusion of this pandemic. As the City of Houston continues to evaluate opportunities for use of its SLFRF allocation, the City's foundational goal is to maintain equity in all that it does.

The needs of Houstonians, especially the most vulnerable, can change in any one moment, and the City of Houston maintains its commitment to self-evaluation of planned expenses so that the funds can always be reallocated to the areas with the greatest need.



AMERICAN RESCUE PLAN ACT SUMMARY



MAINTAINING GOVERNMENT SERVICES



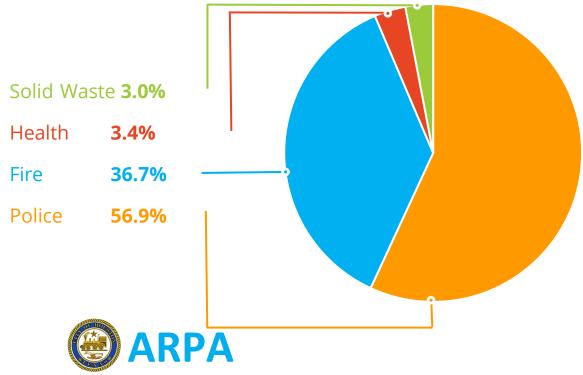






After the release of the Final Rule by the U.S. Department of Treasury, the City of Houston recalculated its Revenue Replacement projection. The FY 2022 actuals and FY 2023 actuals were \$139.436 million and \$162.575 million respectively. FY 2024 has been budgeted for \$160 million, making the new total of budgeted Local Fiscal Recovery Funds (LFRF) from the American Rescue Plan Act for the provision of government services to maintain and sustain critical services through revenue replacement \$462.011 million. The Revenue Replacement expenditures through this quarterly expenditure report ending on September 30, 2023, totals \$426.627 million.

The critical services allocation budgeted for FY 2024 is as follows:



Expenditures through Reporting Period

The City has \$544,550,900.84 in expenditures through March 31, 2024. Only projects with expenditures have been reported to the US Treasury Reporting portal.

Dept.	Project ID	Expenditure Category	Project Name	Estimated Approved Costs	Expenditures through March 31, 2024
COH	HOU - #011	6.1	Revenue Replacement	\$462,010,716.00	\$462,010,716.00
COH	HOU- #012	7.1	Administrative Expenses	\$8,038,670.00	\$2,144,765.00
COH	HOU - #031	1.5	Disinfectant Spray	\$50,000.00	\$34,688.50
HPD	HOU - #001	1.12	Crisis Call Diversion (CCD)	\$816,420.00	\$365,509.38
HPD	HOU - #002	1.12	Mobile Crisis Outreach Team (MCOT)	\$11,871,469.00	\$5,081,848.42
HPD	HOU - #003	1.12	Crisis Intervention Response Team (CIRT)	\$6,152,664.00	\$1,563,281.39
HPD	HOU - #004	1.12	Clinician-Officer Remote Evaluation (CORE)	\$2,543,625.00	\$1,072,620.15
HPD	HOU - #005	1.12	Domestic Abuse Response Team (DART)	\$3,615,822.00	\$2,394,646.80
HPD	HOU - #015	1.12	Victim Service Advocates	\$1,335,843.18	\$888,812.72
HPD	HOU - #017	1.12	Forensic Nurses	\$730,712.00	\$54,423.80
			Emergency Shelter		\$30,804.00
HPD	HOU - #018	1.1	Police Security at Testing Facilities Violence Reduction and Crime	\$722,110.00	\$721,796.82
HPD	HOU - #025	3.1	Prevention – Patrol Enhancement	\$25,352,772.00	\$25,292,285.83
HPD	HOU - #026	1.11	Gun Buyback Initiative	\$986,514.00	\$533,377.37
HPD	HOU - #033	1.11	Technology Enhancement - 5G Enablers	\$974,533.00	\$974,533.00
HPD	HOU - #034	1.11	HPD Cadet Retention Incentive	\$7,270,000.00	\$4,673,022.50
HHD	HOU - #009	1.1	Vaccine Incentive Program	\$3,125,000.00	\$3,089,757.26
HHD	HOU - #023	1.11	Community Violence Intervention	\$2,500,000.00	\$173,907.59
HHD	HOU - #027	1.11	Community Reentry Program	\$1,000,000.00	\$63,985.42
HFD	HOU - #014	1.14	ETHAN Personnel	\$4,950,280.00	\$2,879,598.11
HFD	HOU - #038	3.1	HFD Cadet Retention Incentive	\$2,362,500.00	\$866,857.73
PRD	HOU - #022	1.11	Enhance City Park Security	\$1,915,200.00	\$980,326.47
HITS	HOU - #029	1.11	Public Safety Radios	\$15,000,000.00	\$10,000,000.00
HPL	HOU - #019	2.37	Digital Literacy Equity Project	\$3,875,130.17	\$1,982,404.03
ARA	HOU - #020	2.36	BARC – Spay and Neuter Program	\$1,000,000.00	\$8,515.00
HFSC	HOU - #028	3.4	Case Backlog Funding	\$5,083,500.00	\$2,580,668.10
SWMD	HOU - #007	1.14	Anti-Litter	\$1,333,333.00	\$1,021,453.06
SWMD	HOU - #008	1.14	Bulk Waste	\$7,999,200.00	\$7,216,022.93
MOPD	HOU - #030	2.37	Constituent Referral Program	\$1,095,984.17	\$326,240.31
MOCA	HOU - #040	2.35	Arts & Culture Stabilization	\$5,000,000.00	\$4,750,000.00
OHT&DV	HOU - #021	1.11	Multicultural Outreach	\$3,000,000.00	\$444,391.74
MOHI	HOU - #036	2.37	Dinner to Home	\$192,073.35	\$130,044.90
MOI	HOU - #037	2.22	Illegal Dumping Cameras, Harris County	\$1,930,800.00	\$166,350.00
OEM	HOU - #044	3.4	Disability and Functional Needs	\$445,935.00	\$33,246.51



Provision of Government Services

Revenue Replacement

Department: City of Houston (COH)
Project: Revenue Replacement

ID Number: HOU - #011 Estimated Approved Costs: \$462,010,716.00

Expenditure Category: Revenue Replacement 6.1 Provision of Govt.

Services

Expenditures through Period: \$462,010,716.00

Administrative Expenses

Department: City of Houston (COH)
Project: Administrative Expenses

ID Number: HOU - #012 Estimated Approved Costs: \$8,038,670.00

Expenditure Category: Administrative 7.1 Administrative Expenses

Status: Completed less than 50%

Expenditures through Period: \$2,144,765.00

Disinfectant Spray

Department: City of Houston (COH)
Project: Disinfectant Spray

ID Number: HOU - #031 Estimated Approved Cost: \$50,000.00

Expenditure Category: Public Health 1.5 Personal Protective

Equipment

Status: Completed more than 50%

Expenditures through Period: \$34,688.50



Houston Police Department

Crisis Call Diversion (CCD)

Department: Houston Police Department (HPD)

Project: Crisis Call Diversion (CCD)

ID Number: HOU - #001 Estimated Approved Cost: \$816,420.00

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Less than 50% Expenditures through Period: \$365,509.38

Mobile Crisis Outreach Team (MCOT)

Department: Houston Police Department (HPD)
Project: Mobile Crisis Outreach Team (MCOT)

ID Number: HOU - #002 Estimated Approved Cost: \$11,871,469

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Less than 50% Expenditures through Period: \$5,081,848.42

Crisis Intervention Response Team (CIRT)

Department: Houston Police Department

Project: Crisis Intervention Response Team

ID Number: HOU - #003 Estimated Approved Cost: \$6,152,664.00

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Less than 50% Expenditures through Period: \$1,563,281.39



Clinician-Officer Remote Evaluation (CORE)

Department: Houston Police Department

Project: Clinician-Officer Remote Evaluation

ID Number: HOU - #004 Estimated Approved Cost: \$2,543,625.00

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Less than 50% Expenditures through Period: \$1,072,620.15

Domestic Abuse Response Team (DART)

Department: Houston Police Department (HPD)
Project: Domestic Abuse Response Team (DART)

ID Number: HOU - #005 Estimated Approved Costs: \$3,615,822.00

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Completed more than 50%

Expenditures through Period: \$2,394,646.80

Victim Service Advocates (VSA)

Department: Houston Police Department (HPD)
Project: Victim Service Advocates (VSA)

ID Number: HOU - #015 Estimated Approved Costs: \$1,335,843.18

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Completed More than 50%

Expenditures through Period: \$888,812.72



Forensic Nurses

Department: Houston Police Department (HPD)

Project: Forensic Nurses ID Number: HOU - #017 Estimated Approved Cost: \$730,712.00

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Completed less than 50%

Expenditures through Period: \$54,423.80

Emergency Sheltering

Department: Houston Police Department (HPD)

Project: Emergency Sheltering

ID Number: HOU - #016 Estimated Approved Cost: \$926,250

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Completed less than 50%

Expenditures through Period: \$30,804.00

Police Security at COVID-19 Vaccination and Testing Facilities

Department: Houston Police Department

Project: Officer Overtime for Vaccination and Testing

Site Security

ID Number: HOU - #018 Estimated Approved Cost: \$722,110.00

Expenditure Category: Public Health 1.1 COVID-19 Vaccination

Status: Completed more than 50%

Expenditures through Period: \$721,796.82



Patrol Enhancement - Violence and Crime Reduction

Department: Houston Police Department

Project: Patrol Enhancement – Violence and

Crime Reduction

ID Number: HOU - #025 Estimated Approved Cost: \$25,352,772.00

Expenditure Category: Public Health Negative Economic Impact:

Public Sector Capacity 3.1 Public Sector Workforce: Payroll and Benefits for Public Health, Public Safety, or Human Services

Workers

Status: Completed more than 50%

Expenditures through Period: \$25,292,285.83

Gun Buyback

Department: Houston Police Department

Project: Gun Buyback
ID Number: HOU - #026
Estimated Approved Cost: \$986,514.00

Expenditure Category: Public Health 1.11 Community Violence

Intervention

Status: Completed more than 50%

Expenditures through Period: \$533,377.37

Technology Enhancement - 5G Enablers

Department: Houston Police Department

Project: Technology Enhancement – 5G Enablers

ID Number: HOU - #033 Estimated Approved Cost: \$974,533.00

Expenditure Category: Public Health 1.11 Community Violence

Intervention

Status: Completed Expenditures through Period: \$974,533.00



Police Cadet Retention Incentive

Department: Houston Police Department Project: Cadet Retention Incentive

ID Number: HOU - #034 Estimated Approved Cost: \$7,270,000.00

Expenditure Category: Public Health 1.11 Community Violence

Interventions

Status: Completed more than 50%

Expenditures through Period: \$4,673,022.50

Houston Health Department

Vaccination Incentive

Department: Houston Health Department (HHD)

Project: Vaccination Incentive Cards

ID Number: HOU - #009 Estimated Approved Costs: \$3.125 million

Expenditure Category: Public Health 1.1 Vaccination Status: Completed more than 50%

Expenditures through Period: \$3,089,757.26

This project's estimated approved costs are \$3.125 million. These funds were allocated for the following items:

- \$3,001,950 in 40,026 Visa Gift Cards (\$100 20,013 and \$50 20,013)
- \$89,757.26 in Service and Freight fees



Community Violence Intervention Program

Department: Houston Health Department

Project: Community Violence Intervention Program

ID Number: HOU - #023 Estimated Approved Cost: \$2,500,000.00

Expenditure Category: Public Health 1.11 Community Violence

Intervention

Status: Completed less than 50%

Expenditures through Period: \$173,907.59

Community Reentry Program

Department: Houston Health Department
Project: Community Reentry Program

ID Number: HOU - #027 Estimated Approved Cost: \$1,000,000.00

Expenditure Category: Public Health 1.11 Community Violence

Intervention

Status: Completed less than 50%

Expenditures through Period: \$63,985.42



Houston Fire Department

ETHAN Personnel

Department: Houston Fire Department (HFD)
Project: Emergency Telehealth and Navigation

Program (ETHAN)

ID Number: HOU - #014 Estimated Approved Cost: \$4,950,280.00

Expenditure Category: Public Health 1.14 Other Public Health

Service

Status: Completed less than 50%

Expenditures through Period: \$2,879,598.11

Fire Cadet Class Retention Incentive

Department: Houston Fire Department (HFD)
Project: Fire Cadet Class Retention Incentive

ID Number: HOU - #038 Estimated Approved Cost: \$2,362,500.00

Expenditure Category: Public Health Negative Economic Impact:

Public Sector Capacity 3.1 Public Sector Workforce: Payroll and Benefits for Public Health, Public Safety, or Human Services

Workers

Status: Completed less than 50%

Expenditures through Period: \$866,857.73



Houston Parks and Recreation Department

Enhance City Park Security

Department: Parks and Recreation Department (HPARD)

Project: Enhance City Park Security

ID Number: HOU - #022 Estimated Approved Cost: \$1,915,200.00

Expenditure Category: Public Health 1.11 Community Violence

Intervention

Status: Completed more than 50%

Expenditures through Period: \$980,326.47

Houston Information Technology Department

Public Safety Radios

Department: Information Technology Services (HITS)

Project: Public Safety Radios

ID Number: HOU - #029 Estimated Approved Cost: \$15,000,000.00

Expenditure Category: Public Health 1.11 Community Violence

Intervention

Status: Completed more than 50%

Expenditures through Period: \$10,000,000.00



Houston Public Library

Digital Literacy Equity Project

Department: Houston Public Library (HPL)
Project: Digital Literacy Equity Project

ID Number: HOU - #019 Estimated Approved Cost: \$3,875,130.17

Expenditure Category: Negative Economic Impacts 2.37 Other

Services Status: Completed more than 50%

Expenditures through Period: \$1,982,404.03

Administration & Regulatory Affairs

BARC - Spay and Neuter Program

Department: Administration & Regulatory Affairs (ARA)

Project: BARC – Spay and Neuter Program

ID Number: HOU - #020 Estimated Approved Cost: \$1,000,000.00

Expenditure Category: Negative Economic Impacts 2.36 Aid to Other

Impacted Industries

Status: Completed less than 50%

Expenditures through Period: \$8,515.00



Houston Forensic Science Center

Case Backlog Funding

Department: Houston Forensic Science Center (HFSC)

Project: Case Backlog Funding

ID Number: HOU - #028 Estimated Approved Cost: \$5,083,500.00

Expenditure Category: Public Health-Negative Economic Impact:

Public Sector Capacity 3.4 Public Sector Capacity: Effective Service Delivery

Status: Completed more than 50%

Expenditures through Period: \$2,580,668.10



Houston Solid Waste Management Department

Anti-Litter

Department: Solid Waste Department (SWMD)

Project: Anti-Litter
ID Number: HOU - #007
Estimated Approved Cost: \$1,333,333.00

Expenditure Category: Public Health 1.14 Other Public Health

Services

Status: Completed more than 50%

Expenditures through Period: \$1,021,453.06

Bulk Waste

Department: Solid Waste Department (SWMD)

Project: Bulk Waste
ID Number: HOU - #008
Estimated Approved Cost: \$7,999,200.00

Expenditure Category: Public Health 1.14 Other Public Health

Services

Status: Completed more than 50%

Expenditures through Period: \$7,216,022.93



Mayor's Office for People with Disabilities

Constituent Referral Program

Department: Mayor's Office for People with Disabilities

(MOPD)

Project: Constituent Referral Program

ID Number: HOU - #030 Estimated Approved Cost: \$1,095,984.17

Expenditure Category: Negative Economic Impacts 2.37 Economic

Impact Assistance: Other

Status: Completed less than 50%

Expenditures through Period: \$326,240.31

Mayor's Office of Cultural Affairs

Arts and Culture Stabilization Grants

Department: Mayor's Office of Cultural Affairs (MOCA)
Project: Arts and Culture Stabilization Grants

ID Number: HOU - #40 Estimated Approved Cost: \$5,000,000.00

Expenditure Category: Negative Economic Impacts: Aid to Impacted

Industries 2.35 Aid to Tourism, Travel, or

Hospitality

Status: Completed over 50%

Expenditures through Period: \$4,750,000.00



Mayor's Office of Human Trafficking and Domestic Violence

Multicultural Domestic Violence Prevention Outreach Strategy

Department: Mayor's Office of Human Trafficking and

Domestic Violence (OHT&DV)

Project: Multicultural Domestic Violence Preventative

Outreach Strategy

ID Number: HOU - #021 Estimated Approved Cost: \$3,000,000.00

Expenditure Category: Public Health 1.11 Community Violence

Interventions

Status: Completed less than 50%

Expenditures through Period: \$444,391.74

Mayor's Office of Homeless Initiatives

Dinner to Home

Department: Mayor's Office of Homeless Initiatives (MOHI)

Project: Dinner to Home ID Number: HOU -#36 Estimated Approved Cost: \$192,073.35

Expenditure Category: Negative Economic Impacts: Other 2.37

Status: Completed more than 50%

Expenditures through Period: \$130,044.90



Mayor's Office of Innovation

Illegal Dumping Cameras - Partnership with Harris County

Department: Mayor's Office of Innovation (MOI)
Project: Illegal Dumping Cameras, Harris County

ID Number: HOU - #37 Estimated Approved Cost: \$1,930,800.00

Expenditure Category: Negative Economic Impacts: 2.22 Strong

Healthy Communities: Neighborhood Features

that Promote Health and Safety

Status: Completed less than 50%

Expenditures through Period: \$166,350.00

Office of Emergency Management

Disability Community Emergency Preparedness Manager

Department: Office of Emergency Management (OEM)

Project: Disability Community Emergency Preparedness

Manager

ID Number: HOU - #043 Estimated Approved Cost: \$445,935.00

Expenditure Category: Public Health-Negative Economic Impact:

Public Sector Capacity 3.4 Public Sector Capacity: Effective Service Delivery

Completed less than 50%

Expenditures through Period: \$33,246.51



Status:

Promoting Equitable Outcomes

The City of Houston believes that all people must be supported to address the negative impacts of the COVID-19 pandemic, especially those persons and communities that have been underserved and under resourced for decades. Therefore, each ARPA SLRF project champions equity in its desired outcomes by focusing on the most at-risk communities.

The Complete Communities mission is to build one complete city, from recovery to resilience, by giving voice and resources to residents enabling them to thrive. Each of the ten communities are assigned a liaison who attends monthly stakeholder meetings to collaborate on projects and report on department progress on initiative priorities. This initiative's design highlights equity, especially as it seeks to revive communities that were disproportionately impacted by COVID-19.

Additionally, the City of Houston has included a "Promoting Equitable Outcomes" explanatory section for each one of its priority projects listed in the "Project Inventory" section of this report. These sections seek to measure the impact and recovery of the hardest hit communities. Moreover, the projects listed throughout this report address increased access to services for residents and businesses located in Complete Communities.

More information on this strategy can be found at: www.houstontx.gov/completecommunities.



Community Engagement

While each project takes into great consideration which ways are best suited to engage and communicate to the community, the overall ARPA community engagement has taken place through three major approaches:

- Community Meetings with Neighborhoods
- Capital Improvement Project and Census Redistricting Meetings
- Online Survey

Community Meetings with Neighborhoods

City Council Members were given the option to include ARPA presentations at their regular town halls. Additionally, the Government Relations team has given presentations to the Super Neighborhood Alliance, the City of Houston's Commission on Women, and City Council.

Capital Improvement Plan and Redistricting Meetings

The City of Houston hosted in-person town hall meetings in each of the Councilmember Districts to discuss the Capital Improvement Plan and redistricting. The ARPA website and survey were included in each redistricting meeting so residents could learn more.

Online Survey

The City of Houston launched an online survey in both English and Spanish. This survey was promoted in every Government Relations newsletter and most City Council member newsletters. Notable results included: An overwhelming majority of respondents felt it very important the City maintain pre-pandemic level of service. Respondents also made it clear they want to see an increase in mental health resources for nonviolent police intervention and support for victims of domestic violence.

The City also has a webpage dedicated to ARPA SLFRF and regularly updates the website with relevant supporting documentation and news.

www.houstontx.gov/arpa

While these are the major ways that the City of Houston receives feedback on its ARPA SLFRF activities, the Government Relations team takes calls and emails from the public seeking clarification on the ARPA SLFRF project proposal and application process as well as provides presentations whenever community groups ask for them.



Labor Practices

The City of Houston does not intend to use Coronavirus State and Local Fiscal Recovery Funds for infrastructure projects. However, the City has adopted prevailing wage rates for its public works infrastructure projects consisting of the latest prevailing wage rates determined and issued by the U.S. Department of Labor in accordance with the Davis-Bacon Act.

In addition, where required for projects funded by the Department of Housing and Urban Development (HUD), the City makes every effort within its disposal to meet the regulatory requirements of Section 3 of the HUD Act of 1968 by developing strategies specifically targeting low- and very-low-income residents and local businesses for economic opportunities, including job training, employment, and contracting opportunities.



Use of Evidence

The City of Houston has based all of its interventions on evidence that these types of projects are working as they are intended to. The City of Houston's Recovery Plan has expended on several priority projects under the following expense categories:

		expended on several priority projects under the following expense categories:					
Dept.	Project ID	Project Name					
		OVID-19 Mitigation & Prevention – COVID-19 Vaccination					
HPD	HOU – #018	Security for Testing and Vaccination Sites					
HHD	HOU – #009	Vaccine Incentive Program					
	Public Health 1.4 Prevention in Congregate Settings						
HFD	HOU - #039	Fire Station Exhaust System					
Public Health 1.12 Behavioral Health – Mental Services							
	HOU – #001	CCD					
HPD	HOU - #002	MCOT					
шь	HOU - #003	CIRT					
	HOU – #004	CORE					
HPD	HOU – #005	Domestic Abuse Response Team (DART)					
HPD	HOU – #015	Victim Service Advocates (VSA)					
HCD	HOU - #047	The Harris Center					
		Health 1.14 Other – Other Public Health Services					
HFD	HOU – #014	ETHAN Personnel					
		Health 1.11 Community Violence Interventions					
HPD	HOU – #029	Public Safety Radios					
HPD	HOU - #033	Technology Enhancement – 5G Enablers					
HPD	HOU – #026	Gun Buyback					
PRD	HOU – #022	Enhance City Park Security					
HHD	HOU - #027	Community Reentry					
HHD	HOU – #023	Community Violence Intervention					
HHD	HOU – #024	Credible Messengers					
OHT&DV	HOU - #021	Multicultural Domestic Violence Prevention					
HITS	HOU – #029	Public Safety Radios					
HPD	HOU - #034	Police Cadet Retention Incentive					
	Negative Economic Impacts 2.18 Housing Support: Housing Assistance Other						
MOHI	HOU-#046	Homeless Navigation Center Improvements					
		onomic Impacts 2.22 Strong Healthy Communities:					
Neighborhood features that Promote Health and Safety							
DOI	HOU – #037	Illegal Dumping Cameras					
Negative Economic Impacts 2.37 Economic Impact Assistance: Other							
HPL	HOU – #019	Digital Literacy Labs					
MOPD	HOU - #030	Constituent Referral Program					
HCD	HOU - #041	Houston Financial Empowerment Center					
HCD	HOU - #035	Empowering Solar Jobs					
MOHI	HOU – #036	Dinner to Home					
DOI	HOU - #037	Illegal Dumping Cameras					
Public Health-Negative Economic Impact: Public Sector Capacity 3.1 Payroll and							
Benefits for Public Health, Public Safety, or Human Services Workers							
HPD	HOU - #025	Patrol Enhancement – Violence and Crime					



Public Health 1.1 COVID-19 Mitigation & Prevention - COVID-19 Vaccination

Security for COVID-19 Testing Sites

In the height of the COVID-19 vaccination and testing site surge before the winter holidays, the most congestion and attendance took place at the City Centers in low-income communities. In order to maintain lines moving in a quick, effective, and efficient manner, Houston Police Department Officers were deployed at several centers to help direct traffic and maintain security at these locations.

Vaccination Incentive Program

This incentive-based program focused on groups in zip codes with persistently low vaccination rates in accordance with Houston's COVID-19 Community Vulnerability Index report. Increasing vaccination rates helps to decrease the spread of COVID-19.

Public Health 1.4 Prevention in Congregate Settings

Fire Engine Exhaust System

HFD's response volume increased by 12.8% from 2018 to 2022 with the largest percentage increase occurring since the pandemic started. Reducing the exhaust fumes in the HFD station helps to decrease the spread of the COVID-19 virus.

Public Health 1.12 Behavioral Health - Mental Services

CCD, MCOT, CIRT and CORE

The Mental Health Division of HPD works together through its CCD, MCOT, CIRT, and CORE teams. These teams work together to more directly respond to residents experiencing mental health crises. These teams are deployed in the areas in the most need throughout the city. Having a mental health professional instead of a police officer take the lead in these mental health crisis situations helps the resident more effectively.

Domestic Abuse Response Team (DART) and Victim Service Advocates (VSA)

DART is a multidisciplinary crisis response team purposed to assist victims of domestic violence by engaging the victim immediately following a reported incident of domestic violence in an effort to ensure their safety and provide trauma informed care, with the ability to coordinate and provide emergency services, such as medical care, food, temporary shelter and connections to long-term solutions, counseling, legal help, and compensation; all, of which, precede follow-up and outreach services provided by the Victim Services Division.

The Victim Advocacy Unit initiates follow up on cases involving crime victims via phone, in person, and through virtual platforms. This follow-up consists of meeting the needs of the victim by offering the appropriate referrals and assistance specific to each victim. The pandemic also made it less likely for victims to seek help because of fear of contracting COVID-19, assumptions that the pandemic would have shut down programs, or the belief that others might need assistance more than they do.



Use of Evidence Continued

More information can be found: https://www.houstontx.gov/police/victim-services/

Patrol Enhancement

At the start of 2022, the City of Houston launched the One Safe Houston Initiative as a holistic strategy in reducing violence in the City of Houston. As part of that initiative, the City invested ARPA funding in additional overtime hours for officers. These officers are deployed in the highest crime areas in the City of Houston. More details will be available in the Annual Performance Report.

The Harris Center

The Harris Center Homeless Housing Project provides supportive services to chemically addicted individuals with more intensive needs, many of which are homeless. Individuals seeking to recover from alcoholism and drug addiction often have a decreased ability to manage their affairs across multiple domains of life. This project provides case management services and life skills education to improve the quality of life and guide its participants to completion of their individual goals. As addicted individuals require more time to heal than what is provided in other treatment programs, this project offers clean, safe housing and healthy meals to people can begin a life-long health process.

Public Health 1.14 Other - Other Public Health Services

ETHAN Personnel

This community-based mobile integrated healthcare project, along with local and regional partnerships, agencies, and collaborations ensures individuals who call 911 with non-emergency complaints will be triaged by telehealth emergency medical physicians who are immediately available and skilled at making rapid triage decisions. ETHAN allows EMS providers the ability to connect patients with physicians for specialized care while eliminating an expensive ambulance ride and hospital visits.

Before ARPA funding, for more than 4 years, with an ever-increasing population in the City of Houston and greater than 300,000 calls for service, the Houston Fire Department's ETHAN program successfully serviced more than 22,000 City of Houston residents and visitors. During the COVID-19 Pandemic, the calls increased exponentially, and the ETHAN program has been vital in addressing the needs of residents and visitors. The percent of patients cared for away from an emergency department would be greater but for ETHAN being in operation evenings and weekends when clinics are closed.

Public Health 1.11 Community Violence Interventions

Public Safety Radios

The Houston Information Technology Department is partnering with the Houston Police department to upgrade the HPD radio fleet. This effort will enhance technology for better service provision across the City. While detailed information on where these radios are



being deployed, more information on the number of these radios will be available in the Annual Performance Report.

5G Enablers

The Police Department is upgrading its 5G enablers in order to more effectively and efficiently respond to investigations. This technology will assist the City in being able to reduce violent crime by tracking criminals. While detailed information on where these 5G Enablers are being deployed cannot be shared due to investigations, more information on the number of these radios will be available in the Annual Performance Report.

Gun Buyback Initiative

The City of Houston has seen great success in collecting guns from the community. These gun buybacks are being held in high-crime areas. While no information can be collected on the number of crimes that were not committed by the surrender of guns, the community has shown an outpouring of support for the initiative. More details on this project will be available for the Annual Performance Report.

Enhancing Park Security

Park visitation in the City of Houston rose just like parks across the country. Public parks serve an important societal function as recreational spaces for diverse communities of people. The city also experienced an increase in violent crime as the COVID-19 pandemic continued. The Houston Parks and Recreation Department has experienced an estimated 50% increase in visitors, which has unfortunately increased crime related activities such as illegal dumping, shootings, drugs, stolen vehicles, and other crimes within City parks. Neighborhood parks have seen the most of this increase of crime. By supplementing the Park Rangers with additional staff, parks can better respond to dispatch calls, which doubled from around 120-205 calls before the pandemic to now between 275-405. As projects develop, more information as to their structure and implementation will be available. For all other projects, see the project inventory section of the report.

Community Reentry

This project is focused on reintegrating people released from prison back into society. People released from prison will do better in this process whenever they have a support system, and that is why the project provides wrap-around services to these people. As this project is launched, information on the people served will be provided in the Annual Performance Report.

Community Violence Intervention and Credible Messengers

Both these initiatives are focused on healing crime from inside the community out. The Community Violence Intervention program seeks to prevent violence before it happens. The Credible Messengers strategy uses community leaders, often people with the same background as the young people committing crimes and counseling them out of that life. Both strategies are needed for long-term success. Once this project is operating, more details on the people served will be provided in the Annual Performance Report.



Multicultural Domestic Violence Prevention

The project relies on sub-contractors to propose innovative, evidence-based programs to focus on disproportionately impacted communities of color to prevent domestic violence. Because the project relies on proposed programs by community-based and NGO organizations, each of which will leverage different strategies, OHTDV has built into the NOFA process and scoring system whether their program is evidence-based, and only those with strong to moderate evidence will proceed for consideration.

Public Safety Radios

During the pandemic, the City saw an increase in crime. Replacing radios used by public safety helps the City more quickly respond to and deter criminal activities.

HPD Police Cadet Retention Incentive

The pandemic resulted in a decrease in retention in the number of HPD cadets going through the training program. Due to outside factors coupled with the increase in crime, the City has invested in financial incentives given as a police cadet goes through the program in order to encourage completion of the training. This increase in the number of cadets will result in a larger number of officers on the streets helping to prevent crime.

Negative Economic Impacts 2.18 Housing Support: Other Housing Assistance

Homeless Navigation Center Improvements

This ARPA project will be investing ARPA funding to improve the Homeless Navigation Center. The Navigation Center, a joint effort between the City of Houston and Harris County, aims to provide resources to people experiencing homelessness. In alignment with the federal government's House America initiative, this program has already helped house more than 15,000 individuals. As this program continues, more information will be collected on how the improvements have been assisting in service delivery.

Negative Economic Impacts 2.22 Strong Healthy Communities: Neighborhood Features that Promote Health and Safety

Illegal Dumping Cameras

This program will be investigating instances of illegal dumping across the city. As this program launches, more information will be collected on the effectiveness of these cameras.

Negative Economic Impacts 2.37 Economic Impact Assistance: Other

Digital Literacy Labs

The Digital Literacy Labs are being deployed in areas with high-poverty districts in order to upskill the residents in the area. The projects will be evaluating how many students enroll in the program and learn the objectives.



Constituent Referral Program

This program provides casework management and referral services to people with disabilities across the Greater Houston area. The team works with other members of the Mayor's Office for People with Disabilities to identify new ways to more effectively and efficiently communicate with potential clients so that they can be better served.

Houston Financial Empowerment Center

The Houston Financial Empowerment Center helps build resiliency and move toward financial independence. The program evaluates the types of clients it serves and the outcomes of those cases.

Empowering Solar Jobs

Each year, the Solar Jobs Census finds that solar firms have difficulty hiring for open positions, and the industry sector with the highest level of difficulty was installation and project development where 30% of firms said finding qualified applicants was "very difficult." The most significant reasons that employers identified were competition, a small applicant pool and lack of experience, training, or technical skills among applicants.

Dinner to Home

This program is providing dinner and subsequently connecting with clients to provide housing services. As this program launches, and clients are served, evaluations on its effectiveness will be completed.

Public Health-Negative Economic Impact: Public Sector Capacity 3.1 Payroll and Benefits for Public Health, Public Safety, or Human Services Workers

Patrol Enhancement - Violence and Crime

Funding is being used to deploy more officer overtime in areas with the highest crime.



Project Inventory

This section provides an overview of projects that have been approved by the City. These are planned projects, and only projects with expenditures have been included in the online U.S. Treasury Reporting portal.

		Expenditure	n	Estimated Approved
Dept.	Project ID	Category	Project Name	Costs
COH	HOU - #011	6.1	Revenue Replacement	\$462,010,716.00
COH	HOU- #012	7.1	Administrative Expenses	\$8,038,670.00
COH	HOU - #031	1.5	Disinfectant Spray	\$50,000.00
HPD	HOU - #001	1.12	Crisis Call Diversion (CCD)	\$816,420.00
HPD	HOU - #002	1.12	Mobile Crisis Outreach Team (MCOT)	\$11,871,469.00
HPD	HOU - #032	1.12	MCOT – Two additional Teams	\$1,433,793.00
HPD	HOU - #003	1.12	Crisis Intervention Response Team (CIRT)	\$6,152,664.00
HPD	HOU - #004	1.12	Clinician-Officer Remote Evaluation (CORE)	\$2,543,625.00
HPD	HOU - #005	1.12	Domestic Abuse Response Team (DART)	\$3,615,822.00
HPD	HOU - #015	1.12	Victim Service Advocates	\$1,335,843.18
HPD	HOU - #016	1.12	Emergency Sheltering	\$926,250.00
HPD	HOU - #017	1.12	Forensic Nurses	\$730,712.00
HPD	HOU - #018	1.1	Police Security at Testing Facilities	\$722,110.00
HPD	HOU - #025	3.1	Violence Reduction and Crime Prevention – Patrol Enhancement	\$25,352,772.00
HPD	HOU - #026	1.11	Gun Buyback Initiative	\$986,514.00
HPD	HOU - #033	1.11	Technology Enhancement – 5G Enablers	\$974,533.00
HPD	HOU - #034	1.11	Police Cadet Retention Incentive	\$7,270,000.00
SWMD	HOU - #007	1.14	Anti-Litter	\$1,333,333.00
SWMD	HOU - #008	1.14	Bulk Waste	\$7,999,200.00
SWMD	HOU - #042	1.14	Single Operator Grapple Trucks	\$3,000,000.00
HHD	HOU - #009	1.1	Vaccine Incentive Program	\$3,125,000.00
HHD	HOU - #023	1.11	Community Violence Intervention	\$2,500,000.00
HHD	HOU - #024	1.11	Credible Messengers	\$500,000.00
HHD	HOU - #027	1.11	Community Reentry Program	\$1,000,000.00
HFD	HOU - #014	1.14	ETHAN Personnel	\$4,950,280.00
HFD	HOU - #038	3.1	Fire Cadet Retention Incentive	\$2,362,500.00
HFD	HOU - #039	1.4	Fire Station Exhaust System	\$1,045,000.00
HPL	HOU - #019	2.37	Digital Literacy Equity Project	\$3,875,130.17
ARA	HOU - #020	2.36	BARC – Spay and Neuter Program	\$1,000,000.00
OHT& DV	HOU - #021	1.11	Multicultural Domestic Violence Preventative Outreach Strategy	\$3,000,000.00
PRD	HOU - #022	1.11	Enhance City Park Security	\$1,915,200.00
HFSC	HOU - #028	3.4	Case Backlog Funding	\$5,083,500.00
HITS	HOU - #029	1.11	Public Safety Radios	\$15,000,000.00
MOPD	HOU - #030	2.37	Constituent Referral Program	\$1,095,984.17
MOCA HCD	HOU - #040 HOU - #041	2.35	Cultural Affairs – Mid-America Arts Alliance Houston Financial Empowerment Center	\$5,000,000.00 \$68,310.00
HCD	HOU - #041	2.37 2.37	Empowering Solar Jobs	\$82,500.00
HCD	HOU - #047	1.12	The Harris Center	\$500,000.00
MOHI	HOU - #036	2.37	Dinner to Home	\$192,073.35
MOI	HOU - #037	2.22	Illegal Dumping Cameras, Harris County	\$1,930,800.00
DON	HOU - #043	2.23	Dangerous Buildings	\$3,000,000.00
OEM	HOU - #044	3.4	Disability and Functional Needs	\$445,935.00
OEM GSD	HOU - #045 HOU - #046	3.4 2.18	Emergency Operations Center Technology Enhancement Homeless Navigation Center Improvements	\$467,292.00 \$1,454,550.00
GSD	1100 - #040	∠.10	Homeless wavigation Center Improvements	φ1,4 <u>ე</u> 4, <u>ე</u> 50.00



Project Inventory Continued

Provision of Government Services

Revenue Replacement

Department: City of Houston

Project: Revenue Replacement (FY22 and FY23)

ID Number: HOU - #011 Estimated Approved Cost: \$462,010,716.00

Expenditure Category: Revenue Replacement 6.1 Provision of Govt.

Services

Expenditures through Period: \$462,010,716.00

Project Overview

The FY 2022 actuals and FY 2023 actuals were \$139.436 million and \$162.575 million respectively. FY 2024 has been budgeted for \$160 million, making the new total of budgeted Local Fiscal Recovery Funds (LFRF) from the American Rescue Plan Act for the provision of government services to maintain and sustain critical services through revenue replacement \$462.011 million. The total Revenue Replacement expenditures through this quarterly expenditure report ending on March 31, 2024, totals \$462,010,716.

This allocation is to provide for the provision of government services due to the COVID-19 public health emergency revenue losses, to maintain and sustain critical services. ARPA has enabled the City to maintain the indispensable services most valued by residents during this challenging time. This includes personnel related to the City's Police, Fire, Health, and Solid Waste Departments, as these departments play a vital and ongoing role in response to the pandemic.



Project Inventory Continued

Administrative Expenses

Department: City of Houston (COH)
Project: Administrative Expenses

ID Number: HOU - #012 Estimated Approved Cost: \$8,038,670.00

Expenditure Category: Administrative 7.1 Administrative Expenses

Status: Completed Less than 50%

Expenditures through Period: \$2,144,765.00

Project Overview

The City of Houston has allocated funds to cover expenses related to the administration of the ARPA SLFRF dollars including ARPA-dedicated employee payroll costs and consultation fees. Administration of the grant includes but is not limited to reporting, expenditure tracking, management of priority projects, and verifying eligibility of proposed projects.



Project Inventory Continued

Disinfectant Spray

Department: City of Houston (COH)
Project: Disinfectant Spray

ID Number: HOU - #031 Estimated Approved Cost: \$50,000.00

Expenditure Category: Public Health 1.5 Personal Protective

Equipment

Status: Completed more than 50%

Expenditures through Period: \$34,688.50

Project Overview - Public Health and Negative Economic Impact

The City has maintained an inventory of personal protective equipment in support of efforts to curb the spread of COVID-19. This inventory of PPE is stored in multiple City facilities and is available for distribution to any department upon submittal of an approved form to the Office of Emergency Management. Although recent draws on the inventory have been reduced significantly over the past few months, there is still a significant demand for a few key items such as masks and disinfectant spray. OEM has been successful in replenishing the PE inventory for masks, but the Texas Department of Emergency Management (TDEM) has not provided any relief on the disinfectant spray.

This project will replenish the necessary cans of disinfectant spray to reduce the City's COVID-19 positivity rate and keep employees safe.

Project Demographic Distribution

This project is serving all departments in the City of Houston that require additional disinfectant spray. While this this program will be serving disproportionally impacted communities, to what extent cannot be measured.



Houston Police Department

Crisis Call Diversion (CCD)

Department: Houston Police Department (HPD)

Project: Crisis Call Diversion (CCD)

ID Number: HOU - #001 Estimated Approved Cost: \$816,420.00

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Completed Less than 50%

Expenditures through Period: \$365,509.38

Project Overview - Public Health and Negative Economic Impact

The Crisis Call Diversion (CCD) program is a collaboration between the Houston Police Department, Houston Fire Department, Houston Emergency Center and the Harris Center for Mental Health & Intellectual and Developmental Disabilities (IDD), with the express purpose of decreasing the volume of non-emergency mental health-related calls for service for both HPD patrol and HFD emergency medical services and reducing the use of these personnel for non-emergency responses.

Expansion of the existing program to 24-hour coverage will add four more full-time care coordinators and necessary equipment. While the provision of behavioral health services is worthy of investment on its own merits, the program increases the capacity of law enforcement officers to focus on public safety rather than behavioral health issues.

The contract for this project in combination with the Mobile Crisis Outreach Team program was approved by City Council on April 13, 2022, for \$13,480,656.00.

For more information on the Crisis Call Diversion program, please see www.houstoncit.org/ccd/ as well as the 2021 Mental Health Division Annual Report at https://www.houstoncit.org/annual-report/

Status Update

The project is fully staffed and underway.



Promoting Equitable Outcomes

Goals

Based on statistical data, the inability to pay for care and lack of or inadequate insurance coverage is reported to be the largest barrier faced by all races/ethnicities outside of the American Indian/Native population. This includes the Veteran and LBGTQA+ populations. Additionally, structural barriers, such as lack of transportation, inconvenient hours, location of services, and overall lack of knowledge of how to access care, were largely shared among these same groups. Crisis Call Diversion (CCD) targets individuals resorting to the use of 911 during a behavioral health crisis who lack resources, knowledge, and access to traditional mental health access points.

Many marginalized communities have long been distrustful of police involvement and can be hesitant to dial 911 when they need help. To overcome the fear of a police response, Crisis Call Diversion can divert law enforcement response and directly dispatch a mobile behavioral health crisis response, MCOT Rapid Response. If the call is deescalated completely and does not require additional response, CCD explores barriers to access to mental health care and provides resources for community services and supports.

Awareness

CCD provides presentations on mental health, crisis diversion, and program information regularly at conferences, community events, and during CIT training for the Houston Police Department. Additionally, HPD has participated in local news broadcasts, been featured in publications highlighting innovations in policing, and are currently participating in a program evaluation funded by the National Institute of Justice which will be made available to the public once completed. Program information, data, and outcomes are publicly accessible on the Houston Police Department and City of Houston websites.

Access and Distribution

To be eligible for additional assessment by a CCD Counselor, a mental health component must be present. When callers contact 911, not only does the 911 call taker present two triage questions to ascertain if the call is mental health related, CCD counselors are also embedded in the Houston Emergency Center (HEC) with access and ability to screen calls for eligibility. Additionally, they are available for consultation to call takers and dispatchers, as needed.

While a call, to be considered eligible for diversion, must be non-criminal and there be an



absence of any presence of violence/aggression or need for medical attention, CCD counselors may still provide additional assessment placing greater attention to the specific behaviors displayed by a person in crisis rather than assessments that they are "violent" or "dangerous" which can disproportionately impact people of color.

Outcomes

Crisis Call Diversion collects data on key performance metrics such as volume of calls, origin of calls and call types to evaluate for equity, track progress toward achieving intended goals, and to identify areas for improvement. Additionally, HPD collects information about the clients that CCD serves to identify any gaps in access and outcomes. Key information includes race and ethnicity, gender, mental health needs, substance use needs, other health needs, and basic needs such as housing.

All metrics and outcomes tracked will be utilized by RTI International as they complete a program evaluation over the next two and a half years which will highlight CCDs ability to reduce disparities and show areas of improvement.

Use of Evidence

This program was launched in 2015 after years of studying the nexus between first responders and mental health service calls. In 2017, HPD responded to 37,032 calls for service coded as CIT. Out of those 37,032 CFS, 41% resulted in an "information" only disposition. Research has indicated that a substantial number of these crisis calls may have been handled more effectively by quickly connecting callers who have non-emergent mental health-related issues directly to mental health professionals rather than automatically dispatching police officers and/or EMS personnel. CCD counselors have helped first responders and the Houston community in such a way that in 2017, CCD counselors handled 7,264 Calls-For-Service (CFS).

As it is known that this program effectively provides 911 callers with the correct resources, the evaluation is focused on volume, location, and types of calls, not need. This project is evaluated on a quarterly basis. All funds are being used toward this intervention.



<u>Programmatic Information and Performance Indicators</u>

Over the last 4 quarters, HPD has seen an increase of calls being deescalated through the program.

The team continues to refer clients to any necessary mental health services as well as deescalating events.

	Crisis Call Diversion (CCD) ARPA Program Key Performance Indicators by Fiscal Year Quarter												
	4 th Quarter FY 2022	1 st Quarter FY 2023	2 nd Quarter FY 2023	3 rd Quarter FY 2023	4 th Quarter FY 2023	1 st Quarter FY 2024	2 nd Quarter FY 2024	3 rd Quarter FY 2024					
Calls Processed	2,278	1,931	1,772	1,782	1,555	1,485	1,644	2,015					
HPD/HFD Calls Diverted	1,170	1,066	1,056	1,069	962	971	1,014	1,267					
HPD Diversions	828	712	675	688	647	632	685	907					
HFD Diversions	342	354	381	381	315	339	329	360					
Total not Diverted	1,450	1,222	1,077	1,093	973	853	956	1,108					
Dual Diversion (included in Total Diversions)	149	167	192	178	156	188	180	208					

	3 rd	4 th	1 st	2 nd	3 rd
Program Overview	Quarter	Quarter	Quarter	Quarter	Quarter
	FY 2023	FY 2023	FY 2024	FY 2024	FY 2024
Calls Processed	1,782	1,555	1,485	1,644	2,015
Total Deescalated	492	546	626	705	1,267
# of crisis de-escalated by CCD	229	237	390	43	576
# of crisis de-escalated prior to CCD intervention	258	305	231	269	406
# of crisis de-escalated during follow up	5	4	5	5	10
Safety Planning	426	424	507	492	625
Completed Suicide Safety Plan	171	175	227	209	264
Completed Violence Safety Plan	255	249	280	283	361
Time					
Time on calls (hours)	281.78	253.02	282.74	285.98	337.62
Time on follow-up calls (hours)	10.75	15.32	25.51	15.9	19.11



Average time on assessments (minutes)	9.39	9.72	11.34	10.28	9.78	
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	3 rd	4 th	1 st	2 nd	3 rd
HPD Calls	Quarter	Quarter	Quarter	Quarter	Quarter
	FY 2023	FY 2023	FY 2024	FY 2024	FY 2024
HPD Dispatched	1,207	985	941	1,024	1,175
Mental Health	415	400	425	441	533
Possible criminal matter	148	99	61	55	56
Caller demanded	134	78	95	84	79
Other (non-mental health/non-criminal matter)	51	50	29	96	120
Requested by HFD	16	13	13	5	6
Unable to reach caller	331	262	179	222	232
Units sent by Dispatch	92	72	112	88	119
Requested by MCOT	20	22	27	33	30
HPD Diverted	688	647	614	685	908
Referred to MCOT	165	198	203	231	314
Crisis resolved by CCD	90	67	59	103	159
Per caller police no longer needed	276	252	222	228	295
Follow-up call (not included in # of HPD Dispatched)	24	15	13	17	7
Cleared by PDU	3	7	7	17	23
Transported by HFD	17	19	17	13	23
Duplicate slip cleared by CCD	11	5	9	5	5
Referred to other PD agency	12	11	9	21	21
Call canceled prior to patrol response (subtract from # of HPD Dispatched)	111	86	73	66	61
Patrol field diversions (subtract from # of HPD Dispatched)	3	2	15	1	7

	3 rd	4 th	1 st	2 nd	3 rd
HFD Calls	Quarter	Quarter	Quarter	Quarter	Quarter
	FY 2023	FY 2023	FY 2024	FY 2024	FY 2024
HPD/HFD Combined Calls	466	398	440	432	501
Transferred by HFD Call Taker	416	331	359	347	416
HFD Dispatched	85	83	101	103	141
Requested by HPD	7	15	30	13	16
Due to medical emergency	38	40	30	44	55
Dispatched by HFD	7	4	22	20	23
Caller demanded HFD	26	14	11	16	33
Requested by MCOT	7	10	8	10	14
HFD Diverted	381	315	339	329	360
Crisis resolved by CCD	62	36	28	38	41
Duplicate HFD slip cleared by CCD	6	2	44	8	4
Referred to MCOT	108	102	99	124	139



Referred to PD for welfare check	205	175	168	159	176
		_			_

	3 rd	4 th	1 st	2 nd	3 rd
Referrals	Quarter	Quarter	Quarter	Quarter	Quarter
	FY 2023	FY 2023	FY 2024	FY 2024	FY 2024
Total Referrals Provided	540	479	535	557	868
MCOT-RR Dispatches & MCOT Referrals	257	278	319	301	393
MCOT-RR Dispatched	249	272	295	298	391
Follow Up MCOT Referral	8	6	24	3	2
Not Appropriate for MCOT	570	447	377	484	521
Unable to Dispatch MCOT	186	198	383	524	608
Other Referrals	283	201	216	256	475
MH Provider Notifications for Current Client of LMHA	65	53	65	53	130
Crisis Line Referrals	94	61	40	51	82
Other HC Referrals Presented	88	41	60	75	94
Other Community Referrals Accepted	124	87	111	152	263
Other Community Referrals Presented	39	18	1	3	21



Mobile Crisis Outreach Team (MCOT)

Department: Houston Police Department (HPD)
Project: Mobile Crisis Outreach Team (MCOT)

ID Number: HOU - #002 Estimated Approved Cost: \$11,871,469

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Completed Less than 50%

Expenditures through Period: \$5,081,848.42

<u>Project Overview – Public Health and Negative Economic Impact</u>

The Mobile Crisis Outreach Team (MCOT) is an interdisciplinary mobile team composed of psychiatrists, registered nurses, licensed master's level clinicians, bachelor level clinicians, and psychiatric technicians specializing in crisis intervention. Community-based in Harris County, MCOT provides services to children and adults who are experiencing a mental health crisis.

The crisis teams will focus on "rapid response," immediate interventions, not referrals for future treatments. This methodology removes law enforcement from dealing with lower-level mental health calls and connects individuals suffering from a mental illness to services and professionals that can help them most without involving the criminal justice system. MCOT can be deployed by the CCD or called in by officers in the field, allowing for officers to introduce a behavioral health medical intervention. This "hand off" delivers a more appropriate level of care.

The contract for this project in combination with the Crisis Call Diversion program was approved by City Council on April 13, 2022, for \$13,480,656.00.

For more information on Mobile Crisis Outreach Teams, please see the Crisis Services Continuum from the Harris Center for Mental Health and IDD: https://theharriscenter.org/Services/Our-Services/Crisis-Services-Continuum

Status Update

The project is fully staffed and underway.

Promoting Equitable Outcomes

Goals

Based on statistical data, the inability to pay for care and lack of or inadequate insurance coverage is reported to be the largest barrier faced by all race/ethnicities outside of the



American Indian/Native population. This includes the Veteran and LBGTQA+ populations. Additionally, structural barriers, such as lack of transportation, inconvenient hours, location of services, and overall lack of knowledge of how to access care, were largely shared among these same groups. Rapid Response aims to serve these marginalized and underserved populations by providing 24/7/365 mobile community-based response for individuals resorting to the use of 911 during a behavioral health crisis that lack resources, knowledge, and access to traditional mental health access points. Care is provided at no cost regardless of race, color, sex, national origin, residency status, diagnosis, veteran status, disability, religion, age, sexual orientation, or gender identity.

HPD believes that accessing mental health care is a basic human right and will do everything in its power to prevent disparities by maintaining a non-judgmental and trauma informed environment and approach with the least restrictive means. They only involve involuntary options in imminent risk situations and only as a last resort. Rapid Response has direct access to The Harris Center for Mental Health and IDD adult and youth jail diversion programs, crisis stabilization units, respite care, substance detox and treatment programs, and continued crisis stabilization community-based care provided by the Mobile Crisis Outreach Team (MCOT). The team also has a memorandum of understanding directly with the VA that allows us to coordinate care for veterans. These collaborations afford the ability to avoid the need of LE involvement therefore lowering the risk of arrest and detention and the utilization of emergency rooms for mental health care.

Awareness

To keep all community stakeholders informed of services available and continuously build upon a comprehensive system of care for crisis services, Rapid Response program information, funding sources, outcomes, and scope of services are available in English and Spanish, publicly displayed, and routinely updated on The Harris Center, Houston Police Department, and the City of Houston websites. The Harris Center maintains a public Facebook, Twitter, YouTube, and LinkedIn accounts with links to subscribe displayed on the agency website and a required component of all agency email signatures. HPD works toward educating the community about mental health and IDD by providing regular program presentations and suicide prevention education; participate in local drives, community events, and attend advisory and committee meetings regularly. Additionally, the program has been featured in numerous publications, blogs, and radio broadcasts. Rapid Response personnel also present to the Houston Police Department during CIT training.



Rapid Response clinicians utilize a variety of media such as paper, electronic, illustrated instructions, and mobile phone applications in multiple languages to aid in safety planning.

Access and Distribution

Rapid Response is accessible to individuals being directly referred from the Crisis Call Diversion (CCD) program only. This could present differences in levels of access across groups based on a population's perception and level of trust of law enforcement, deterring them from calling 911 for assistance. Additionally, each individual call is evaluated by dispatch and/or CCD on whether the call is "non-imminent risk," "non-criminal" in nature, and has "a mental health component." Each of these criteria must be present in order for a call to be considered eligible for Rapid Response. These eligibility requirements could result in disparities based on a caller's ability to convey or identify one's actions or behaviors as potentially mental health related. Additionally, the call taker, dispatcher, or CCD counselors' assessment of violence or aggression can have an impact on eligibility for diversion and dispatch of Rapid Response.

Outcomes

The program tracks on-scene crisis response and interactions and outcomes of the response such as response time and time on-scene, types of services and supports offered, post crisis follow up, transporting and/or completing referrals to other services, and involuntary emergency detention orders and calls that result in police involvement. Metrics on the presence of police at crisis incidents and the use of involuntary hospitalization are crucial for transparency with community members.

Use of Evidence and Project Distribution

This intervention will be revaluated on a quarterly basis on its effectiveness with removing law enforcement in times of mental health crisis. All funds are being used toward this intervention. As this program continues, information on the types of calls that are being taken and the result of those calls will be recorded and reported on in the annual performance report.

Programmatic Information and Performance Indicators

The total MCOT calls and the calls relating to a possible criminal matter are both seeing a decrease.



	4 th Quarter FY 2022	1 st Quarter FY 2023	2 nd Quarter FY 2023	3 rd Quarter FY 2023	4 th Quarter FY 2023	1 st Quarter FY 2024	2 nd Quarter FY 2024	3 rd Quarter FY 2024
Total CFS: All referrals	220	300	285	257	278	319	300	393
Total Dispatched: Emergent and Urgent Only (Follow ups not included)	214	275	274	246	272	295	297	391
Crisis Resolved on Scene by MCOT-RR	98	145	175	107	104	124	111	155
Transported to Hospital by MCOT- RR	69	70	51	63	58	70	66	86
Transported to Jail Diversion by MCOT- RR	4	7	8	13	11	13	14	27
Total CFS Requested from Patrol on Scene	4	5	1	3	2	15	4	7
Canceled CFS due to HPD/HFD Dispatched During Call	10	19	17	45	64	111	86	90
MCOT-RR Referrals also Receiving HPD/HFD Response	39	59	38	37	53	76	51	54



MCOT - 2 Additional Teams

Department: Houston Police Department (HPD)

Project: MCOT - 2 Additional Teams

ID Number: HOU - #032 Estimated Approved Cost: \$1,433,793.00

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Not yet started

Expenditures through Period: \$0

<u>Project Overview – Public Health and Negative Economic Impact</u>

The Mobile Crisis Outreach Team (MCOT) is an interdisciplinary mobile team composed of psychiatrists, registered nurses, licensed master's level clinicians, bachelor level clinicians, and psychiatric technicians specializing in crisis intervention. Community-based in Harris County, MCOT provides services to children and adults who are experiencing a mental health crisis. The City of Houston added two additional MCOT Teams in order to meet the demands of its target population.

Promoting Equitable Outcomes

See HOU - #002 above.

<u>Use of Evidence, Project Demographic Distribution, Programmatic Information, and Performance Report</u>

See HOU - #002 above.



Crisis Intervention Response Team (CIRT)

Department: Houston Police Department

Project: Crisis Intervention Response Team

ID Number: HOU - #003 Estimated Approved Cost: \$6,152,664

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Completed Less than 50%

Expenditures through Period: \$1,563,281.39

Project Overview - Public Health and Negative Economic Impact

Crisis Intervention Response Team (CIRT) is a specialized program responding to mental health crisis calls in the community. The program pairs a licensed, masters-level mental health clinician with a law enforcement partner. The mobile team responds to 911 dispatch calls and referrals from the Houston Police Department Mental Health Division, Harris County Sheriff's Office Mental Health Unit, and The Harris Center for Mental Health and IDD.

The goal of CIRT is to assess and treat individuals experiencing a mental health crisis to avoid unnecessary incarceration and to utilize the least restrictive means of stabilizing consumers, which includes linkage to outpatient services promptly and accurately. HPD currently has 12 CIRT units deployed. In order to expand to 24-hour coverage, the program is adding six more teams. The contract for this project was approved by City Council on April 13, 2022, for \$2,388,105.00. For more information on CIRT teams, please visit the Mental Health Division website for the Houston Police Department at https://www.houstoncit.org/cirt

Status Update

The project is fully staffed and underway.

Promoting Equitable Outcomes

Goals

The Crisis Intervention Response Team (CIRT) pairs a licensed master's level mental health clinician with a crisis intervention trained law enforcement officer. The clinician and officer ride together as a team and respond to 911 dispatched calls with a mental health component, in the community. The CIRT officers select the 911 calls with a mental health component. After the team arrives on the scene, the CIRT clinician conducts an assessment with all individuals who appear to be in a mental health crisis and who could benefit from linkage to mental health services. The services include hospitalization, education, and linkage to outpatient services with the goal of mental wellness.



Awareness

The CIRT program is a community resource. The program has been featured and highlighted on TV and print news. It was first introduced to law enforcement at the police academy for incoming cadets. It is part of the curriculum during the Texas police 40-hour Crisis Intervention Training class. CIRT has been recognized nationally by the Council of State Governments Justice Center. CIRT staff also attends community health fairs, church events, National Night Out and other community events to ensure community awareness and to build a positive relationship in the city.

Access and Distribution

Individuals would connect to the CIRT program after they initiate a call to 911 and a mental health component is identified. The CIRT teams are available in Houston and Harris County with over 4.7 million residents. A primary officer will make the scene to ensure safety and then they will request a CIRT officer who is trained in crisis intervention with de-escalation skills and a clinician trained in mental health diagnoses, treatment, and knowledge of community resources to provide an assessment and linkage to mental health services.

Outcomes

Services are provided to all equally without regard for gender, race, religion, disability, national or sexual orientation, or age. CIRT is a non-billing service which also provides assessments to individuals who do not have the ability to pay.

Use of Evidence

Houston's Crisis Intervention Response Team (CIRT) started as a six-month pilot program in March 2008. The pilot was extremely successful, and the program was made permanent later that year.



<u>Programmatic Information and Performance Indicators</u>

Arrests and SWAT scenes remain low, while the number of mental health assessments and emergency detention orders have increased.

	4 th Quarter FY 2022	1 st Quarter FY 2023	2 nd Quarter FY 2023	3 rd Quarter FY 2023	4 th Quarter FY 2023	1 st Quarter FY 2024	2 nd Quarter FY 2024	3 rd Quarter FY 2024
Calls for Service	22	149	135	220	695	826	760	739
On-view Investigations	1	5	1	4	18	18	7	1
Emergency Detention Orders	2	24	24	35	69	121	131	170
Mental Health Assessments	1	33	29	58	89	176	143	126
Offense Reports/Supplements	6	63	56	88	194	352	353	389
CIRT Jail Diversions	0	0	1	0	3	1	4	2
Arrests	0	0	1	0	0	1	0	0
Referrals Received	1	10	3	5	29	42	11	20
SWAT Scenes	0	2	1	3	11	4	2	4



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Clinician-Officer Remote Evaluation (CORE)

Department: Houston Police Department

Project: Clinician-Officer Remote Evaluation

ID Number: HOU - #004 Estimated Approved Cost: \$2,543,625.00

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Completed less than 50%

Expenditures through Period: \$1,072,620.15

Project Overview - Public Health and Negative Economic Impact

The Clinician-Officer Remote Evaluation (CORE) program is a telehealth strategy for responding to mental health crisis calls using a tablet and a HIPAA-approved technology platform to connect a law enforcement first responder with a mental health clinician in the community at the time of the 911 dispatch. The licensed, professional clinicians and a team leader assist the officer at a scene to make a quick, accurate mental health assessment of persons who are in mental health crisis. The clinicians can also access the person's hospitalization history and connect the person with needed resources.

In implementing CORE within HPD, 80 officers per shift will have access to the system at three shifts daily, equal to 240 officers per 24-hour period. The program calls for funding seven clinicians to conduct interventions via the tele-med platform. The contract for this project was approved by City Council on April 13, 2022, for \$2,543,625.00.

Status Update

The project is fully staffed and underway.

Promoting Equitable Outcomes

Goals

The Clinician Officer Remote Evaluation (CORE) clinicians provide assessments to all individuals who voluntarily agree to be assessed. The clinician connects with individuals who encounter law enforcement officers who believe that the individual would benefit from linkage to mental health services. Field training deputies and law enforcement officers on patrol have access to iPads with the HIPPA-approved life size application that connects with remote mental health clinicians. The goal is to increase access to mental health services as the clinicians are available 24/7 to all law enforcement who obtain an iPad at their stations. The iPads are available to all 17 Houston Police Department divisions. Since the inception of the CORE program, the clinicians have been able to



resolve an estimated 50% of calls, leaving the individual on scene and connecting the individual to outpatient mental health services instead of transporting the individual to an inpatient hospital, which is a cost saving for the community and patients ensuring that those admitted to inpatient hospitals are only individuals that require inpatient treatment. If the individual needs mental health services, linkage is made. The goal is for those individuals to connect with mental health services instead of law enforcement, so law enforcement can focus on calls with a criminal nexus. The CORE clinician links to the local mental health authority's Mobile Crisis Outreach Team, a program with the ability to go to the patient's location to link to services.

Awareness

The CORE program is a resource to law enforcement that connects individuals in the community to the local mental health authority services. The program has been featured and highlighted on TV and print news. It is first introduced to law enforcement at the police academy for incoming cadets. It is part of the curriculum during the Texas police 40-hour Crisis Intervention Training class. CORE has been recognized nationally by the Council of State Governments Justice Center.

Access and Distribution

Individuals connect to the CORE program after the individual initiates a call to 911 and a mental health component is identified. A law enforcement officer with an iPad, with the HIPPA approved Lifesize app, which connects the officer on scene with a remote licensed masters level clinician, will make the scene. The officer will offer an assessment via the iPad to the individual which connects the individual to mental health clinicians who can link to mental health services. The program is available to all individuals who call 911 in Houston and Harris County.

Outcomes

Services are provided to all equally without regard for gender, race, religion, disability, national or sexual orientation, or age. CORE is a non-billing service which also provides assessments to individuals who do not have the ability to pay.

<u>Use of Evidence, Project Demographic Distribution, Programmatic Information, and Performance</u>

This intervention will be reevaluated on a quarterly basis for its effectiveness at removing law enforcement in times of mental health crisis. All funds are being used toward this intervention. As this program continues, information on the types of calls that are being taken and the result of those calls will be recorded and reported on in the annual performance report.



<u>Programmatic Information and Performance Indicators</u>

ARPA Funded Stats	4 th Quarter FY 2022	1 st Quarter FY 2023	2 nd Quarter FY 2023	3 rd Quarter FY 2023	4 th Quarter FY 2023	1 st Quarter FY 2024	2 nd Quarter FY 2024	3 rd Quarter FY 2024
Total Calls – Consumer on Scene	37	102	63	77	80	100	89	69
Contacts/Assessments	29	89	53	63	65	84	64	51
Patient Refused or too Impaired for Assessment	8	13	10	14	15	16	25	18
Adult	32	91	59	64	70	93	84	63
Youth	5	11	4	13	10	7	5	6
CORE PATIENT DIS	POSITIONS A	FTER ASSES	SMENT					
EDO's to Hospitals	16	30	22	23	15	28	22	17
Resolved on Scene	11	50	24	34	42	49	31	33
Voluntary Admits	2	4	3	3	6	4	4	1
Arrest	0	2	0	1	0	0	2	0
Other Disposition	0	2	0	1	2	3	5	0
First Encounters	13	39	21	24	33	34	28	19
Calls (LEO Questions, No Consumers)	6	8	0	3	6	6	4	5



Domestic Abuse Response Team (DART)

Department: Houston Police Department (HPD)
Project: Domestic Abuse Response Team

ID Number: HOU - #005 Estimated Approved Cost: \$3,615,822.00

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Completed More than 50%

Expenditures through Period: \$2,394,646.80

<u>Project Overview – Public Health and Negative Economic Impact</u>

The Domestic Abuse Response Team (DART) program provides specially trained, twoperson mobile teams consisting of one HPD officer and one victim advocate. The teams respond to "high risk" domestic violence crime scenes at the request of the primary responding police unit for the purpose of making on-scene danger assessments. The team then reaches out to the victims to engage and connect them with needed emergency services.

The program also funds officer overtime to deliver warrants, helping address a huge gap in the system, thus dedicating law enforcement resources to apprehend abusers.

The program is currently staffed 5 days a week, 7pm – 3am, with 3 DART units (one DART unit consisting of an officer and one victim advocate) and 2 supervisory units. HPD can continue to provide these enhanced responses to the ever-growing issues surrounding domestic violence. Without funding, the DART Program will end once grant funding is exhausted.

Status Update

The project is fully staffed and underway.

Promoting Equitable Outcomes

Goals

Since January 1, 2022, ARPA DART Victim Advocates and Officer Victim Advocates have reached out to 8,344 victims of domestic violence of which 76% were women, 83% were victims of color, 348 victims had limited English proficiency, and although not frequently reported, 171 were LGBTQ+ community members. The ARPA DART Program allows for immediate on-scene response to calls for service involving domestic violence (serious bodily injury, continuous family violence, strangulation). The evidence shows that most calls for service involving domestic violence in Houston are in underserved, minority, and



lower socioeconomic areas with multiple barriers to services such as language, religion, and fear of police.

Awareness

Victim Services actively participates in community meetings and events (i.e. Pride Parade, Juneteenth Parade), radio and television interviews (Spanish speaking stations), and partners with community grassroots organizations (i.e. Montrose Center, HAWC) to continuously foster awareness of the DART victim advocates and officer advocates and nurture the growth of community-police trust so that domestic violence victims are more inclined to receive and seek services for support. Other victim-oriented community partners and organizations provide Victim Services Division information so that all victims and potential victims are made aware there is assistance available through the Houston Police Department via victim advocates. For those seeking information, Victim Services can be found on the Houston Police Department's website.

Access and Distribution

DART responds to as many requested on-scene calls as possible with the majority of service being dedicated to marginalized community members. Access barriers are nonexistent, and every on-scene DART response is followed up with a phone call from a victim advocate the next day to provide full wrap-around victim-centered services. DART Unit statistics are regularly reported and continuously highlight the numerous fundamental needs of family violence victims in these areas so that one day they will no longer receive substandard awareness of their community.

Outcomes

Historically, victims that are persons of color, women, non-English speakers and LGBTQ+ community members do not report domestic violence experiences; therefore, Victim Services regularly opens communication channels as soon as possible with genuine, trauma-informed care to initiate and simplify the pathway toward mental and physical restoration with the goal to diminish all gaps, particularly reporting by victims in marginalized communities.



<u>Programmatic Information and Performance Indicators</u>

	Victims Who Received Services through ARPA-Funded Program - By Victim Type											
Victim Type	2 nd Qtr FY 2022	3 rd Qtr FY 2022	4 th Qtr FY 2022	1 st Qtr FY 2023	2 nd Qtr FY 2023	3 rd Qtr FY 2023	4 th Qtr FY 2023	1 st Qtr FY 2024	2 nd Qtr FY 2024	3 rd Qtr FY 2024		
Primary (Intended Target)	1,069	853	986	1,058	949	1,185	1,248	1,308	1,232	1,132		
Secondary (Unintended Victim)	33	12	49	38	16	3	12	13	31	33		
Total	1,102	865	1,035	1,096	967	1,188	1,260	1,321	1,263	1,166		

	Victims Who Received Services through ARPA-Funded Program - By Gender											
Gender	2 nd Qtr FY 2022	3 rd Qtr FY 2022	4 th Qtr FY 2022	1 st Qtr FY 2023	2 nd Qtr FY 2023	3 rd Qtr FY 2023	4 th Qtr FY 2023	1 st Qtr FY 2024	2 nd Qtr FY 2024	3 rd Qtr FY 2024		
Female	823	698	745	814	740	866	898	944	911	833		
Male	266	160	277	264	217	308	346	327	337	317		
Other	0	0	0	0	1	0	1	0	1	0		
Not Reported	13	7	13	18	9	14	15	50	14	16		
Total	1,102	865	1,035	1,096	967	1,188	1,260	1,321	1,263	1,166		

			١		eceived Servioled Program -					
Race	2 nd Qtr FY 2022	3 rd Qtr FY 2022	4 th Qtr FY 2022	1 st Qtr FY 2023	2 nd Qtr FY 2023	3 rd Qtr FY 2023	4 th Qtr FY 2023	1 st Qtr FY 2024	2 nd Qtr FY 2024	3 rd Qtr FY 2024
American Indian/ Alaska Native	1	0	5	2	0	4	4	0	2	1
Asian	23	22	14	24	20	2	36	38	26	26
Black/ African American	539	437	533	566	488	608	662	715	640	603
Hispanic or Latino	26	300	294	299	281	356	369	357	410	374
Native Hawaiian and Other Pacific Islander	5	1	5	9	4	7	4	3	4	2
White Non- Latino/ Caucasian	231	96	175	173	162	171	162	151	161	144
Some Other Race	6	3	0	3	1	0	7	3	3	1
Multiple Races	0	0	0	3	0	0	1	0	0	3
Not Reported	11	6	9	17	11	15	15	54	17	12
Total	1,102	865	1,035	1,096	967	1,163	1,260	1,321	1,263	1,166



				ms Who Rec d Program -		es through English Profic	ciency			
Limited English Proficiency	2 nd Qtr FY 2022	3 rd Qtr FY 2022	4 th Qtr FY 2022	1 st Qtr FY 2023	2 nd Qtr FY 2023	3 rd Qtr FY 2023	4 th Qtr FY 2023	1 st Qtr FY 2024	2 nd Qtr FY 2024	3 rd Qtr FY 2024
Spanish	68	53	57	50	49	75	87	108	122	104
French	0	0	0	0	0	0	2	0	0	0
Chinese	0	0	0	0	0	0	1	2	0	0
Vietnamese	0	0	0	0	2	3	1	0	4	2
Arabic	0	0	0	0	0	0	2	0	1	2
Urdu	0	0	0	0	1	0	1	0	0	0
Total	68	53	57	50	52	78	94	110	127	

				ims Who Rec PA-Funded Pr						
Age Range	2 nd Qtr FY 2022	3 rd Qtr FY 2022	4 th Qtr FY 2022	1 st Qtr FY 2023	2 nd Qtr FY 2023	3 rd Qtr FY 2023	4 th Qtr FY 2023	1 st Qtr FY 2024	2 nd Qtr FY 2024	3 rd Qtr FY 2024
0-12	3	2	4	7	4	6	3	8	4	7
13-17	14	12	9	18	9	13	17	18	15	21
18-24	226	183	220	193	179	270	249	250	256	209
25-59	793	631	731	801	715	840	938	962	912	872
60 and older	53	30	47	55	45	42	41	59	63	48
Not Reported	13	7	24	22	15	17	12	24	13	9
Total	1,102	865	1,035	1,096	967	1,188	1,260	1,321	1,263	1,166



				Offend	er Statistics	- By Race				
Race	2 nd Qtr FY 2022	3 rd Qtr FY 2022	4 th Qtr FY 2022	1 st Qtr FY 2023	2 nd Qtr FY 2023	3 rd Qtr FY 2023	4 th Qtr FY 2023	1 st Qtr FY 2024	2 nd Qtr FY 2024	3 rd Qtr FY 2024
American Indian/Alaska Native	1	1	1	0	1	2	1	0	1	1
Asian	3	6	6	12	11	24	9	15	19	18
Black/African American	182	297	388	400	382	467	517	534	554	471
Hispanic or Latino	103	203	206	203	193	252	216	265	286	270
Native Hawaiian and Other Pacific Islander	3	1	1	4	2	3	1	3	2	3
White Non- Latino/Caucasian	93	55	81	102	105	99	88	86	82	76
Some Other Race	1	0	1	1	2	1	5	3	3	2
Multiple Races	0	0	0	3	0	0	1	0	1	0
Not Reported	20	236	310	383	259	321	410	401	267	292
Total	406	799	994	1,108	955	1,169	1,248	1,307	1,215	1,133

			(Offenders Sta	atistics - By G	iender				
Gender	2 nd Qtr FY 2022	3 rd Qtr FY 2022	4 th Qtr FY 2022	1 st Qtr FY 2023	2 nd Qtr FY 2023	3 rd Qtr FY 2023	4 th Qtr FY 2023	1 st Qtr FY 2024	2 nd Qtr FY 2024	3 rd Qtr FY 2024
Male	431	675	538	575	543	661	857	731	730	660
Female	210	116	147	149	161	193	268	182	226	192
Other	0	0	0	1	0	0	3	0	0	0
Not Reported	44	8	310	17	251	315	103	394	259	281
Total	685	799	995	742	955	1,169	1,231	1,307	1,215	1,133

			Off	ender Statist	ics - By Dispo	osition				
Disposition	2 nd Qtr FY 2022	3 rd Qtr FY 2022	4 th Qtr FY 2022	1 st Qtr FY 2023	2 nd Qtr FY 2023	3 rd Qtr FY 2023	4 th Qtr FY 2023	1 st Qtr FY 2024	2 nd Qtr FY 2024	3 rd Qtr FY 2024
Arrested	150	186	191	98	138	207	172	200	224	224
Referred/ Charges Denied	61	25	63	13	11	35	28	31	28	68
Total	211	211	254	111	149	242	200	231	252	292



			(Offender Stat	istics - By Ag	e Range				
Age Range	2 nd Qtr FY 2022	3 rd Qtr FY 2022	4 th Qtr FY 2022	1 st Qtr FY 2023	2 nd Qtr FY 2023	3 rd Qtr FY 2023	4 th Qtr FY 2023	1 st Qtr FY 2024	2 nd Qtr FY 2024	3 rd Qtr FY 2024
0-12	0	0	1	0	0	2	1	0	2	1
13-17	1	2	9	9	7	10	7	10	16	14
18-24	72	74	104	96	86	126	129	138	167	116
25-59	302	458	483	498	490	567	544	611	630	582
60 and older	10	14	25	17	26	21	22	27	34	25
Not Reported	23	251	372	488	346	443	545	521	366	395
Total	408	799	994	1,108	955	1,169	1,248	1,307	1,215	1,133

		Ch	aracteristics	of Family V	iolence Inci	dents				
Characteristics	2 nd Qtr FY 2022	3 rd Qtr FY 2022	4 th Qtr FY 2022	1 st Qtr FY 2023	2 nd Qtr FY 2023	3 rd Qtr FY 2023	4 th Qtr FY 2023	1 st Qtr FY 2024	2 nd Qtr FY 2024	3 rd Qtr FY 2024
Victims previously served by VSD	5	3	9	12	6	4	10	3	15	10
Frequency of victimization within the last 12 months	1,030	1,034	687	867	1,125	1,160	2,046	1,05	1,802	265
Children present at incident location	316	374	322	179	245	310	357	351	391	192

			C	all Outs (Out	side of DART	Hours)				
	2 nd Qtr FY 2022	3 rd Qtr FY 2022	4 th Qtr FY 2022	1 st Qtr FY 2023	2 nd Qtr FY 2023	3 rd Qtr FY 2023	4 th Qtr FY 2023	1 st Qtr FY 2024	2 nd Qtr FY 2024	3 rd Qtr FY 2024
Total Off-Duty Call Outs	12	6	13	1	0	0	0	4	0	0



		N	/leasures of R	esponse fror	n DART and	Other Agenci	es			
Response Measure	2 nd Qtr FY 2022	3 rd Qtr FY 2022	4 th Qtr FY 2022	1 st Qtr FY 2023	2 nd Qtr FY 2023	3 rd Qtr FY 2023	4 th Qtr FY 2023	1 st Qtr FY 2024	2 nd Qtr FY 2024	3 rd Qtr FY 2024
D.A.R.T. Scene Response	462	950	881	490	393	548	235	287	262	265
Declined Services	137	96	220	185	96	137	64	88	128	236
Referral to other Victim Service Programs	407	218	315	553	421	465	562	483	466	430
Referral to other Support and Resources	508	408	481	458	690	524	642	604	649	552
Referral to Legal Services	498	458	492	478	409	544	664	679	693	644
Total Referrals	1,413	1,084	1,288	1,489	1,520	1,533	1,868	1,766	1,808	1,626
Forensic Nurse Examiner Called to Scene	N/A	12	40							

		Special	Weapons an	d Tactics (SV	VAT)					
Response Measure	2 nd Qtr FY 2022	3 rd Qtr FY 2022	4 th Qtr FY 2022	1 st Qtr FY 2023	2 nd Qtr FY 2023	3 rd Qtr FY 2023	4 th Qtr FY 2023	1 st Qtr FY 2024	2 nd Qtr FY 2024	3 rd Qtr FY 2024
Domestic Violence Response from S.W.A.T.	13	16	10	13	2	6	11	1	Not Reported	Not Reported
D.A.R.T. Response Requested	11	5	3	5	2	6	2	0	Not Reported	Not Reported
Domestic Violence - Felony Warrant Apprehension Requests	10	15	16	5	1	2	0	0	Not Reported	Not Reported
Additional Charges (i.e. Aggravated Assault Peace Officer)	0	5	0	0	0	0	0	0	Not Reported	Not Reported
All other additional charges	0	1	0	0	0	0	0	0	Not Reported	Not Reported



Victim Service Advocates (VSA)

Department: Houston Police Department (HPD)

Project: Victim Advocates
ID Number: HOU - #015
Estimated Approved Cost: \$1,335,843.18

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Completed more than 50%

Expenditures through Period: \$888,812.72

<u>Project Overview – Public Health and Negative Economic Impact</u>

The Victim Services Division contains a Victim Advocacy Unit that initiates follow up on cases involving crime victims via phone, in person, and through virtual platforms. This follow-up consists of meeting the needs of the victim by offering the appropriate referrals and assistance. The Advocacy Unit also has an On-Call Team which consists of on-call supervisors, advocates, and officers who respond to media worthy incidents in order to assist the victims and their families directly affected by the incident.

The pandemic environment has also made it less likely for victims to seek help because of fear of contracting COVID-19, assumptions that the pandemic would have shut down programs, or the belief that others might need assistance more than they do. Continued funding of Victim Advocates ensures victims have the support and guidance needed to access available services timely and efficiently.

Status Update

The project is fully staffed and underway.

Promoting Equitable Outcomes

Goals

Since January 1, 2022, ARPA Victim Advocates have provided outreach to 3,861 victims of domestic violence where 71% were women and 82% were victims of color—demonstrating that domestic violence continues to plague disadvantaged and underserved communities. These communities have a greater need for enhanced victim services and resources related to cycle of violence education, counseling, and CVC so that they may begin the healing process from violent and traumatic events.



Awareness

Victim Services actively participates in community meetings and events (i.e. Pride Parade, Juneteenth Parade), radio and television interviews (Spanish speaking stations), and partners with community grassroots organizations (i.e. Montrose Center, HAWC) to continuously foster awareness of the victim advocates and nurture the growth of victim-police trust so that domestic violence victims are more inclined to receive and seek services for support.

Access and Distribution

Every officer is trained to inform domestic violence victims of Victim Services. Officers educate victims by discussing and providing the Victim Services Blue Card (the contact number and other victim service providers) while on-scene. Officers, in collaboration with the victim services advocates, also identify domestic violence victims to initiate contact within the first 24 hours.

Outcomes

Historically, victims of color, women, and LGBTQ+ community members are highly likely to not report domestic violence experiences. Victim Services regularly opens communication channels as soon as possible with genuine, trauma-informed care to initiate and simplify the pathway toward mental and physical restoration with the goal to diminish all gaps and encourage reporting. As victims learn about relationship equality and the cycle of violence, they will also share the knowledge with friends, family members, and children to aide in the fight to end domestic violence.

<u>Use of Evidence Project Demographic Distribution, Programmatic Information and Performance</u>

See DART as this program works in conjunction with that initiative.



Emergency Sheltering

Department: Houston Police Department (HPD)

Project: Emergency Sheltering

ID Number: HOU - #016 Estimated Approved Cost: \$926,250

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Not started yet Expenditures through Period: \$30,804.00

Project Overview - Public Health and Negative Economic Impact

The Domestic Abuse Response Team's objective is to provide essential services to victims of domestic violence, link domestic abuse victims to emergency shelter or alternative housing; provide nutrition and wellness, health and medical services, including medical care, follow-up treatment and essential medications, advocacy and therapy.

The City previously used CARES Act funds to fund emergency shelters or domestic violence victims. HPD will utilize ARPA funding for emergency sheltering expenses for victims of domestic violence. Under the DART initiative, after the forensic medical exam is completed, survivors are offered emergency housing and other supportive services at no charge to ensure survivors' continued safety and long-term stabilization.

Status Update

The contractor has been approved by council.

Promoting Equitable Outcomes

As this program will be City-wide, all needed populations will be served. All first responders are aware that this program is available whenever needed.

Goals

Interpersonal violence is pervasive throughout all sectors of the community. Tragically, because of long-standing inequities, women, women of color, LGBTQ+ people, and their children and communities suffer the most from this crisis. HAWC's services are free and available to everyone, regardless of race, gender identity, ethnicity, sexual orientation, or age. However, historical agency data shows that 95% of adult clients are women; more than 80% identify as Black, Hispanic/Latino, or multi-racial; 25% of clients indicate Spanish as their primary language; and 95% of clients report a household income at or below 200% of the federal poverty level.



Awareness

HAWC works with over 50 community partners across communities and sectors to deliver services and ensure that businesses and residents are aware of the services and resources available to survivors and families. HAWC also now operates three Survivor Empowerment Hubs, in addition to the residential shelter campus, strategically located in communities where data shows services are needed most, to help reduce barriers and improve access to services for survivors.

Access and Distribution

HAWC services are accessible through the agency's 24/7 hotline, online chat, or by direct referral from HPD or other community partner. Regardless of how a client contacts HAWC, knowledgeable and compassionate advocates are available to lend a supportive ear, connect the survivor with services to meet their needs, and provide referrals to life-changing community resources. Calls/referrals are free, confidential, and available in more than 150 languages.

Outcomes

By centering and learning from the experience of survivors, HAWC has built a multiethnic, multi-lingual service organization that provides free, confidential, comprehensive life-saving services to all. On the cutting edge of clarifying the interconnections between gender-based violence, racial discrimination, and historical oppression, HAWC leads efforts to improve systems of support for survivors and ensure accountability for offenders that are fair and just. The agency's multi-pronged strategy combines crisis response services that provide immediate safety with empowering interventions to ensure long-term financial and emotional well-being for survivors. In addition, HAWC spearheads violence prevention campaigns that raise awareness, improve public health, and stop the cycle of violence.

<u>Use of Evidence Project Demographic Distribution, Programmatic Information, and Performance</u>

Please see the following data for this program. See DART as this program works in conjunction with that initiative.



Response Measure	2 nd Qtr FY 2024	3 rd Qtr FY 2024
		F1 2024
Clients Who Received Services		
New Adults Served – HPD DART Referred (Shelter & Not Sheltered)	282	428
New Adults Served – HPD Referred	0	3
Total Adults Served	282	431
Number of Children Sheltered with Adults	9	19
Hospital/Forensic Exam Accompaniment (survivor)	4	19
Hospital Accompaniment (F&F)	129	100
Hotline Calls Received	32	15
Emergency Shelter Assistance/Transportation	26	46
Victims Previously Served by HAWC	13	12
Law Enforcement Interview Accompaniment	0	1
Law Enforcement Referrals		
Number of cases reported to law enforcement	0	0
Number of clients referred by HPD/HPD DART - Not sheltered	256	385
Number of clients outsourced to other agencies	2	1
Total	258	386

Houston Area Women's Center Performance Measures		
Response Measure	2 nd Qtr FY 2024	3 rd Qtr FY 2024
Clients who followed up for additional services (sheltered clients only)		
Long Term Housing	282	428
Legal Services	3	8
Counseling	1	2
Group Meetings	6	6
Wellness Exams	3	7
Food Pantry Visits (we provide meals)	0	0
Assistance with Crime Victim Compensation	143	836
Educational/Work Force Education	0	0
Other	2	8
Total	0	0



Response Measure Gender – Sheltered Clients Only Male Female TMTF TFTM Nonbinary Not Reported Total Race- Sheltered clients only American Indian/Alaska Native Asian Black/African American Hispanic or Latino Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race	2 11 13 3 7	38 2 21 9
Male Female TMTF TFTM Nonbinary Not Reported Total Race- Sheltered clients only American Indian/Alaska Native Asian Black/African American Hispanic or Latino Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race	11 13 3 7	27 38 2 21 9
Female TMTF TFTM Nonbinary Not Reported Total Race- Sheltered clients only American Indian/Alaska Native Asian Black/African American Hispanic or Latino Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race	11 13 3 7	27 38 2 21 9
TMTF TFTM Nonbinary Not Reported Total Race- Sheltered clients only American Indian/Alaska Native Asian Black/African American Hispanic or Latino Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race	13 3 7	2 21 9
TFTM Nonbinary Not Reported Total Race- Sheltered clients only American Indian/Alaska Native Asian Black/African American Hispanic or Latino Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race	3 7	2 21 9
Nonbinary Not Reported Total Race- Sheltered clients only American Indian/Alaska Native Asian Black/African American Hispanic or Latino Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race	3 7	2 21 9
Not Reported Total Race- Sheltered clients only American Indian/Alaska Native Asian Black/African American Hispanic or Latino Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race	3 7	2 21 9
Total Race- Sheltered clients only American Indian/Alaska Native Asian Black/African American Hispanic or Latino Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race	3 7	2 21 9
Race- Sheltered clients only American Indian/Alaska Native Asian Black/African American Hispanic or Latino Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race	3 7	2 21 9
American Indian/Alaska Native Asian Black/African American Hispanic or Latino Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race	7	21 9
Asian Black/African American Hispanic or Latino Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race	7	21 9
Black/African American Hispanic or Latino Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race	7	21 9
Hispanic or Latino Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race	7	9
Native Hawaiian and Other Pacific Islander White Non-Latino/Caucasian Some Other Race		
White Non-Latino/Caucasian Some Other Race	3	2
Some Other Race	3	2
		2
Muliple Races		4
Not Reported		
Total	13	38
Victim Limited English Proficiency - Sheltered clients only		
Spanish	5	11
French		
Chinese		
Vietnamese		2
Arabic		
Urdu		
Total	5	13
Disabilities – Sheltered Clients Only		
Deaf or Hard of Hearing		
Blind or Visually Impaired		1
Other Physical	1	6
Mental	3	3
Total	4	10

Military/Veteran



Forensic Nurses

Department: Houston Police Department (HPD)

Project: Forensic Nurses
ID Number: HOU - #017
Estimated Approved Cost: \$730,712.00

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Completed less than 50%

Expenditures through Period: \$54,423.80

<u>Project Overview - Public Health and Negative Economic Impact</u>

Domestic violence severely impacts an individual's physical and mental health. DART contracts with forensic nurses to offer on-scene medical forensic examinations at no charge to the survivor. These exams provide critical history about the survivor that can be helpful for community-based advocates and counselors who are supporting the victim's recovery and contribute to the preparation of an evidence-based criminal charge to be presented for criminal prosecution. Additionally, this initiative will provide relief by the partnership between forensic nurses and law enforcement to serve as a bridge between medicine and the legal system. These exams can take place in hospitals and medical centers.

It is vital to have forensic nurses available on-scene of domestic violence incidents to offer access to medical services to victims, many of whom are members of vulnerable populations affected by the pandemic. Forensic nurses provide services by promoting access to health as well as social services to victims of domestic abuse.

The intended outcome of this program is for DART to bring much needed medical support to these victims and relieve hospitals and medical clinics, as well as uncover evidence so police investigators can do their jobs more effectively.

Status Update

The contractor has been approved by council, and HPD has begun sending forensic nurses to the scene.

Promoting Equitable Outcomes

Goals

Given that women of color accounted for 64% of the women who were murdered from 2019-2021 and underserved minorities continue to be disproportionately impacted by domestic abuse, DART's citywide mobile forensic nursing program intends to serve



anyone who calls 911 to report domestic abuse AND provide education and awareness about domestic violence and DART's forensic nursing program during the weekdays as the mobile van conducts various "Pop-Up" clinics to offer wellness screenings in targeted underserved communities that have a lack of access to healthcare, unstable housing, low income, jobs, and substandard education.

Awareness

The Houston Police Department spreads awareness about this program through radio, television, and other methods. As the program has additional goals of filling health service gaps to prevent more serious medical conditions such as high blood pressure and diabetes in underserved minority communities, the administrators of the forensic nursing program will continue to prioritize the marketing and advertising of services via community-based partners, so HPD can improve health equity, allowing domestic violence survivors in underserved minority community to be healed and restored.

Access and Distribution

There are no differences in levels of access across groups because the forensic nursing team operates in collaboration with the Houston Police Department who is charged to serve and protect all Houstonians, regardless of sex, race, creed or age; and HPD does not have any policies or requirements that result in disparities, which is why working with community-based organizations and elected officials is critical to ensure domestic violence survivors have equitable access to healthcare either at the crisis or follow-up stage.

Outcomes

In Harris County, women of color accounted for 64% of the women who were murdered from 2019-2021, which demonstrates that domestic violence continues to disproportionately impact Houston's Black, Latin-X, and AAPI communities. These Houstonians still face societal disparities due to their race, gender, and socio-economic status, making them even more vulnerable to domestic violence. The Empowered Survivor's forensic nursing programs serves DART clients and those victims and potential victims from economically distressed communities who do not formally report domestic abuse to law enforcement. This program allows project partners to gain data to deliver targeted services to individuals who are at greatest risk for domestic violence, continued domestic violence, and even worse - homicide.

<u>Use of Evidence Project Demographic Distribution, Programmatic Information, and Performance</u>

See DART as this program works in conjunction with that initiative.



Police Security at COVID-19 Testing Facilities

Department: Houston Police Department

Project: Officer Overtime for Vaccination and Testing

Site Security

ID Number: HOU - #018 Estimated Approved Cost: \$722,110.00

Expenditure Category: Public Health 1.1 COVID-19 Vaccination

Status: Completed More than 50%

Expenditures through Period: \$721,796.82

Project Overview

During the COVID-19 spike in December 2021, COVID-19 testing sites were overrun with demand. The increased demand required police officer presence and security at City of Houston Health Department COVID-19 testing sites. As of this report, the City is allocating \$722,110 to cover HPD overtime associated with vaccination site security due to the Omicron variant surge.

Status Update

No more HPD staffing is needed at COVID-19 vaccination and testing sites. The extra funding will be unobligated at a later date.

Promoting Equitable Outcomes

This program was launched in the areas with the highest traffic at COVID-19 testing and vaccination sites. These locations were often in Complete Communities and other areas of need.

Use of Evidence, Project Demographic Distribution, and Performance

As this project served through officer hours at vaccination sites and not direct services to the public, data on the demographics of the clients was not recorded. The vaccination sites were located in low to moderate income communities.



Patrol Enhancement - Violence and Crime Reduction

Department: Houston Police Department

Project: Patrol Enhancement – Violence and

Crime Reduction

ID Number: HOU - #025 Estimated Approved Cost: \$25,352,772.00

Expenditure Category: Public Health Negative Economic Impact:

Public Sector Capacity 3.1 Public Sector Workforce: Payroll and Benefits for Public Health, Public Safety, or Human Services

Workers

Status: Completed More than 50%

Expenditures through Period: \$25,292,285.83

<u>Project Overview - Public Health and Negative Economic Impact</u>

The City of Houston continues to contend with dual public health crises. The One Safe Houston Initiative is a comprehensive violence reduction initiative that links research-based strategies to improve public safety and reduce the harms caused by violent crime. HPD officers work specific details to deter the engagement of violent crime in hot spot neighborhoods. ARPA will fund overtime where the funding is directly focused on advancing community policing strategies in those communities experiencing an increase in gun violence associated with the pandemic.

Status Update

The project is complete though FY 2023.

Payroll for Public Health and Safety Employees

The number of police officers that have been deployed for overtime is sensitive information. The funding has increased the number of overtime hours police officers are putting in high-crime areas.

Promoting Equitable Outcomes

While information on where these officers are deployed is sensitive, they are being deployed in crime hot spots throughout the city.

Goals:

The goal of this project is to decrease the rate of violent crime across the city. The One Safe Houston crime reduction initiative focuses on four (4) key areas:



- A. Violence Reduction and Crime Prevention
- B. Crisis Intervention, Response and Recovery
- C. Youth Outreach Opportunities
- D. Key Community Partnerships

Awareness

While information as to where these officers are deployed is confidential, the City has been sharing the information in the following ways:

- A. City Leadership promoting One Safe Houston
- B. Social Media Platforms
- C. Community Meetings and Events
- D. Television and Radio

Access and Distribution

HPD distributes resources based on need as identified by data.

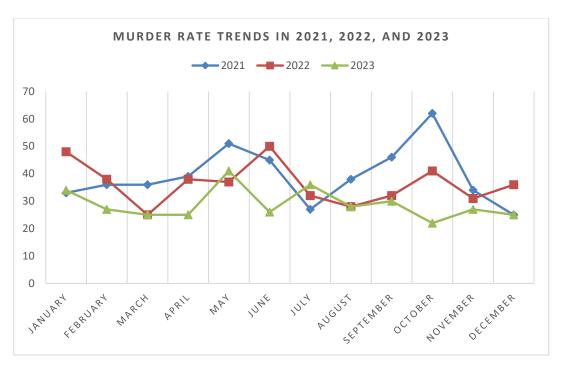
Outcomes

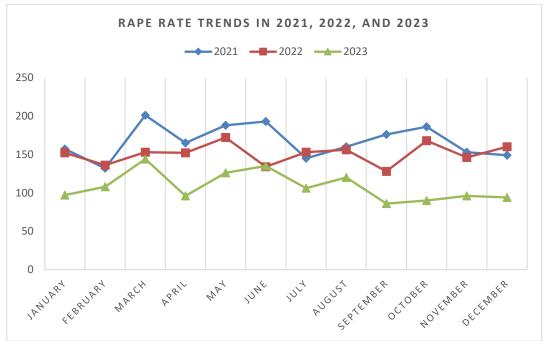
Overall outcome has produced a reduction in violent crime in all areas and in every City Council district.

Programmatic Information and Performance Indicators

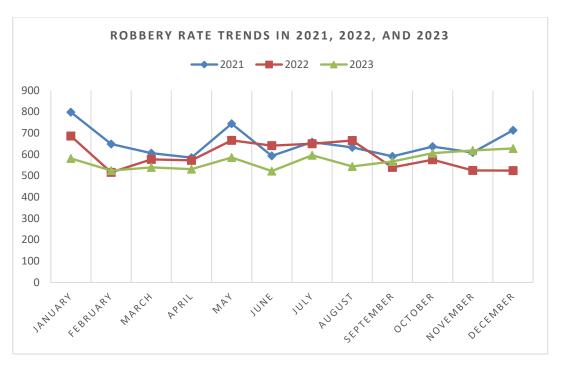
When measuring murder, rape, robbery and aggravated assault rates over the last three years, the majority of months in 2022 and 2023 had lower crime rates than in 2021.

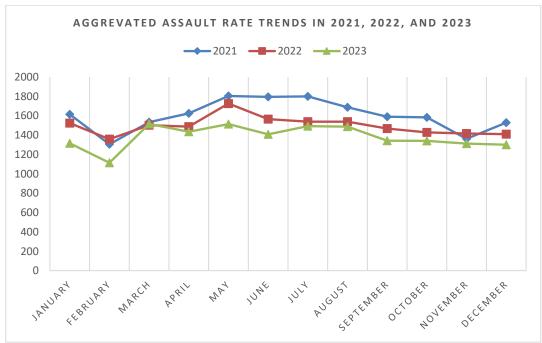














Gun Buyback Initiative

Department: Houston Police Department Project: Gun Buyback Initiative

ID Number: HOU - #026 Estimated Approved Cost: \$986,514.00

Expenditure Category: Public Health 1.11 Community Violence

Intervention

Status: Completed more than 50%

Expenditures through Period: \$533,377.37

Project Overview - Public Health and Negative Economic Impact

The Gun Buyback program gives Houstonians a safe and alternative way to surrender unwanted firearms in exchange for compensation. This provides an opportunity to mitigate potential harmful actions in the community. Buyback programs are widely supported as a means to reduce firearms within a city.

Status Update

The City has hosted three successful Gun Buybacks in high-crime areas.

Promoting Equitable Outcomes

Increases in gun crimes have plagued the entire city. This program will stage events in different areas to increase participation and visibility to get the best participation from all communities across the city.

Goals

The goal of the Gun Buyback program is to reduce the rate of gun violence in the city. This program gives all Houstonians a safe and alternative way to surrender unwanted firearms for compensation without providing any identifying information to law enforcement.

Awareness

The program was advertised in a variety of media outlets including, but not limited to, social media, radio, newspapers, and podcasts. Advertising also took place in several languages to reach all of Houston's diverse population.

Access and Distribution

Due to the size and population of the city, the events were held in various geographical areas that increased participation and visibility to get the best participation from all communities across the city.



Updates on this program and all One Safe Houston components can be found at www.houstontx.gov/onesafehouston.

<u>Use of Evidence, Programmatic Information. and Performance Indicators</u>

From the first Gun Buyback event at Wheeler Avenue Baptist church to the second Gun Buyback event at the METRO Westchase Park and Ride, HPD collected over 400 more guns. At the third event at NRG Park Stadium, HPD almost doubled the first count at 1,446 guns collected.

HPD also assisted in Harris County Precinct 4's November 18, 2023, gun buyback event hosted by Commissioner Lesley Briones. Statistics on the collection of guns were not calculated by HPD, so these numbers are not reflected in the table below.

Gun Buyback Statistics			
	July 30, 2022	October 8, 2022	June 10, 2023
Shotguns	155	261	228
Rifles	126	213	
Rifle – Hunting			265
Semi-Automatic Rifle		103	188
Revolver		371	275
Pistols	433	20	
Semi-Automatic Pistols		284	
Semi-Automatic Handgun			490
3D Pistols	80		
Other		19	
Totals	794	1271	1446



Technology Enhancement - 5G Enablers

Department: Houston Police Department

Project: Technology Enhancement – 5G Enablers

ID Number: HOU - #033 Estimated Approved Cost: \$974,533.00

Expenditure Category: Public Health 1.11 Community Violence

Intervention

Status: 100% complete Expenditures through Period: \$974,533.00

Project Overview - Public Health and Negative Economic Impact

The Houston Police Department's Criminal Intelligence Unit (CIU) provides assistance to criminal investigations by helping locate fugitive suspects, kidnapping victims, and meeting other case development needs through the use of specialty equipment. This information is obtained via a probable cause-based court order via the Harris County District Attorney's office and a district judge. The CIU's current set of approved-CSS gear needs to be upgraded to 5G capabilities because the current CSS gear cannot locate a 5G device in most circumstances. This affects CIU's capability to locate felony fugitives and assist in emergency tracking events such as kidnappings.

CSS gear is a critical tool used by CIU to assist investigations. Without the upgraded 5G enablers, CIU live tracking will become less effective because it will only be able to provide generalized location information to investigators instead of exact locations, placing both law enforcement and any victims in peril. The purchase of upgraded 5G enablers will provide services to victims of gun violence by providing a critical tool to solve gun-related crimes.

Status Update

All 5G gear has been purchased and deployed.

Promoting Equitable Outcomes

Goals

The technology purchased is an analytics tool that assists in apprehending suspects who commit violent crimes and assists in locating human trafficking and kidnapping victims, many of which come from marginalized and economically challenged sections of society.

Awareness, Access and Distribution Not applicable



Outcomes

The equipment aids the department via addressing violent crimes and arresting violent felonious offenders leading to a reduction in violent crime in all communities across the entire Houston region.

<u>Use of Evidence, Programmatic Information and Performance Report</u> Information regarding where these devices are being deployed and the exact details of their use are confidential. The sharing of this information will impede investigations.



Police Cadet Retention Incentive

Department: Houston Police Department Project: Cadet Retention Incentive

ID Number: HOU - #034 Estimated Approved Cost: \$7,270,000.00

Expenditure Category: Public Health 1.11 Community Violence

Interventions

Status: Completed more than 50%

Expenditures through Period: \$4,673,022.50

<u>Project Overview - Public Health and Negative Economic Impact</u>

The increase in violent crime during the COVID-19 pandemic has presented an economic harm to the citizens of Houston. The City of Houston recognizes that in order to reduce violent crime, the city needs the human resources and ability to combat this surge of violent crime. Hiring additional police cadets to then become police officers would greatly assist in the fight against crime.

Since COVID, HPD has experienced challenges with recruiting enough cadets to keep up with attrition as well as growing the number of officers. HPD has established a \$10,000 Cadet Retention Incentive to be distributed to attract and retain incoming police cadets. The hiring incentive will not only attract incoming cadets, but it will be structured to encourage retention once the cadets become officers.

The Cadet Retention Initiative will provide \$10k additional compensation to cadets. The compensation incentive will be distributed in three phases:

- 1. Sign-Up Incentive: \$2,500 (Paid within 30 days of beginning the Police Academy)
- 2. Mid-way Incentive: \$2,500 (Paid after completing 3 months)
- 3. Completion Incentive: \$5,000 (Paid after completion of Police Academy and TCOLE requirements)

Total Cost is \$7,270,000 and includes 727 anticipated cadets.

Status Update

This program is underway.



Promoting Equitable Outcomes

Goals

HPD continues to be a majority minority department, which is representative of this vastly diverse city that is served. However, the department continues to strive to increase the recruitment pool in all demographics.

Although HPD is 17% female (well above the national average of 12%), HPD recently signed the 30x30 pledge which strives to have 30% female recruits by 2030. That is a targeted demographic that the department (and Recruiting Division specifically) will focus events, advertising, social media campaigns, profiles, etc., in order to spread the word to potential female applicants. HPD has expanded its eligibility criteria to now include a "work history option", which offers the opportunity for applicants to qualify with 36 months of full-time employment within the last 48 months. This is in lieu of college or military.

Awareness

HPD's recruiting efforts are on multiple social media platforms, YouTube channel, Indeed.com, and the hpdcareer.com website. All are free and available for potential recruits to access. HPD's Recruiting & Special Events unit also attends numerous job fairs, military job fairs, expos, and has partnerships with multiple colleges to do presentations in their criminal justice programs. These job fairs are no cost to attendees. In addition, HPD held its 2nd annual Hiring Expo in September 2023. The work history option is widely advertised along with other eligibility criteria, and requirements are detailed on the hpdcareer.com website. HPD partners with various media outlets to increase knowledge, awareness, diversity and accessibility to the recruiting pool.

Access and Distribution

The majority of applicants find out about HPD through the hpdcareer.com or social media.

Outcomes

The Houston Police Department Training Academy provides the same level of training to all cadets. In situations where deficiencies are present, remediation is provided. Regardless of race, ethnicity, or other equity dimensions, each cadet is provided an equal opportunity to train and succeed.



Use of Evidence, Programmatic Information and Performance Report

	Start Date	Starting Number of Cadets	Graduation Date	Number of Cadets that Graduated or are Currently Enrolled
Cadet Class 259	January 23, 2023	49	August 10, 2023	45
Cadet Class 260	April 10, 2023	74	October 26, 2023	64
Cadet Class 261	June 26, 2023	82	January 18, 2024	76
Cadet Class 262	September 5, 2023	7	March 28, 2024	64
Cadet Class 263	November 13, 2024	73	June 6, 2024	68
Cadet Class 264	January 29, 2024	59	August 15, 2024	57
Cadet Class 265	April 15, 2024	80	November 7, 2024	
Later Class L13-23	May 30, 2023	10	August 10, 2023	9



Houston Solid Waste Management Department

Anti-Litter

Department: Solid Waste Department (SWMD)

Project: Anti-Litter
ID Number: HOU - #007
Estimated Approved Cost: \$1,333,333.00

Expenditure Category: Public Health 1.14 Other Public Health

Services

Status: Completed more than 50%

Expenditures through Period: \$1,021,453.06

<u>Project Overview - Public Health and Negative Economic Impact</u>

Every day, thousands, if not millions, of disposable masks, gloves and sanitizer bottles are used and improperly discarded and disposed. The goal of the anti-litter campaign is to combat, reduce, and extinguish these behaviors.

Status Update, Promoting Equitable Outcomes and Use of Evidence

The contractor has been hired, and the project is underway. This project will be launched in areas with the most need and persistent litter. Oftentimes, these areas are located in low-to-moderate income neighborhoods.

<u>Programmatic Information and Performance Indicators</u>

This program alternates whether crews are being sent for bulk waste pick up or illegal dumping. See data on the tonnage collected on the following page.



Tonnage Collected Year to Date as of March 31, 2024			
	Sum of Bulk Waste	Sum of Illegal Dumping	
Feb 2023	484.73	-	
Mar 2023	8,554.14	422.24	
Apr 2023	9,929.54	1,755.74	
May 2023	-	4,157.91	
Jun 2023	11,202.84	1,332.89	
Jul 2023	-	5,782.99	
Aug 2023	-	1,765.87	
Sep 2023	838.39	-	
Oct 2023	914.53	•	
Nov 2023	848.13	-	
Dec 2023	-	790.44	
Jan 2024	-	1,013.26	
Feb 2024	-	1,238.61	
Mar 2024	- 1,109.25		
	32,722.30	15,237.80	



Bulk Waste

Department: Solid Waste Department (SWMD)

Project: Bulk Waste
ID Number: HOU - #008
Estimated Approved Cost: \$7,999,200.00

Expenditure Category: Public Health 1.14 Other Public Health

Services

Status: Completed more than 50%

Expenditures through Period: \$7,216,022.93

Project Overview - Public Health and Negative Economic Impact

In the continuing efforts to mitigate the spread of COVID-19, waste streams have increased for City-provided services. With higher set-out rates, the department has experienced an influx of heavy household debris, landscape and other debris. Houston's experience is also being reported by other solid waste agencies statewide and nationwide (Solid Waste Association of North America and Municipal Waste Management Association).

This initiative will fund additional bulk waste crews to collect bulky material. Crews will be placed in high- volume areas of debris generation or clear illegal dumpsites in abused areas of the city. If the City is unable to provide timely bulk waste service, it creates other public health hazards such as disease vector generation and flooding due to blocked ditches/storm drains. As Houston enters the peak of hurricane season, flood mitigation is a priority given the city's five-year history of significant flood events and the challenges that the City must overcome if homes flood and people are temporarily housed in congregate shelter settings during the pandemic.

Status Update

The contractor has been hired, and the project is underway.

Promoting Equitable Outcomes and Use of Evidence

This project has been launched in areas with the most need and persistent litter. Oftentimes, these areas are located in low-to-moderate income neighborhoods.

Programmatic Information and Performance Indicators

This program alternates whether crews are being sent for bulk waste pick up or illegal dumping. See the tonnage picked up since inception in anti-litter project description above.



Single Operator Grapple Trucks

Department: Solid Waste Department (SWMD)
Project: Single Operator Grapple Trucks

ID Number: HOU - #042 Estimated Approved Cost: \$3,000,000.00

Expenditure Category: Public Health 1.14 Other Public Health

Services

Status: Not yet started

Expenditures through Period: \$0

<u>Project Overview - Public Health and Negative Economic Impact</u>

Illegal dumping poses significant health risks and economic harm particularly to vulnerable communities in the City of Houston hit hardest by the pandemic. Since the pandemic began, the City of Houston's Solid Waste Management Department (SWMD)has experienced a 6% to 51% increase in illegal dumping and bulky waste collected by tonnage.

In February 2023, the City launched a new initiative to combat illegal dumping and neighborhood nuisances called *One Clean Houston* that focuses on three key areas of intervention: 1. Rapid Cleanup, 2. Better Enforcement and 3. Prevention & Education. While the rapid clean up programs support rapid cleanup of illegal dumping, the problem still persists, and cleanup efforts must be paired with additional strategies to purchase equipment to support SWMD's fleet to abate these matters.

To further reduce the average completion times to resolve service requests, the Solid Waste Management Department will procure up to 11 self-loading grapple trucks to meet the needs of the One Clean Houston Initiative. Incorporating the use of these vehicles will improve the SWMD's operational efficiencies.

Status Update

The Department is nearing the end of the procurement process.

<u>Promoting Equitable Outcomes Use of Evidence, and Programmatic Information and Performance</u>

This equipment will be deployed in areas with most need and persistent illegal dumping. Oftentimes, these areas are located in low-to-moderate income neighborhoods. As this equipment is in use, information on the amount of waste collected and the number of calls to certain locations will be collected and reported in the annual performance report.



Houston Health Department

Vaccination Incentive

Department: Houston Health Department (HHD)

Project: Vaccination Incentive Cards

ID Number: HOU - #009 Estimated Approved Cost: \$3.125 million

Expenditure Category: Public Health 1.1 COVID-19 Vaccination

Status: Completed more than 50%

Expenditures through Period: \$3,089,757.26

Project Overview

The incentive-based program focused on groups in zip codes with persistently low vaccination rates in accordance with Houston's COVID Community Vulnerability Index (CCVI) report.

HHD selected the location where the incentives were provided in hopes that people who are reluctant to be vaccinated might opt to be vaccinated. Patients starting or completing the vaccine series were eligible for the incentive, targeting communities with low vaccination rates and within the vulnerable priority zip codes.

Increasing vaccine uptake will decrease the transmission of the COVID-19 disease and decrease hospitalization admission burden on the public hospital systems. Houston Health Department focused on the current coverage goal of 70% or more.

Status Update

The project launched on 08/26/2021 and is paused unless another outbreak begins.

<u>Promoting Equitable Outcomes, Use of Evidence, and Programmatic Information and Performance</u>

See the City's annual report of August 31, 2021 for detailed information on this program. If there is an increase in COVID-19 cases that warrants the reinstatement of the vaccination incentive program, more data will be collected and reported in the annual performance report.



Community Violence Intervention Program

Department: Houston Health Department

Project: Community Violence Intervention Program

ID Number: HOU - #023 Estimated Approved Cost: \$2,500,000.00

Expenditure Category: Public Health 1.11 Community Violence

Intervention

Status: Completed less than 50%

Expenditures through Period: \$173,907.59

Project Overview - Public Health and Negative Economic Impact

There have been notable spikes of gun violence during the pandemic. This program will address crime challenges in the city and especially in communities where COVID-19 infection rates are high, COVID-19 vaccination rates are low, and the spike in gun violent crimes is apparent. HHD will implement a researched-based Violence Intervention Program that aims to stop the spread of violence in communities by using the methods and strategies associated with public health and disease control.

This program follows a three-pronged health approach to violence prevention: detection and interruption of planned violent activity, behavior change of high-risk individuals, and changing community norms. This program will work in partnership with community-based programs to directly serve those in need by strengthening their skills in mediation, conflict resolution, effective communication, and decision making and cognitive restructuring.

Status Update

The project is going through the necessary procurement process.

Promoting Equitable Outcomes

Goals

The goal of this program is to prevent violence. This will support the department in targeting efforts and promoting inclusive policies to promote equity and equality.

Awareness

HHD will provide regular updates about the programs with the community through HHD websites, public announcements, social media platforms and community engagement activities. Targeted outreach strategies provide an additional opportunity to increase awareness among residents and businesses. This may involve collaborating with



community-based organizations, local business associations, and media outlets to reach a broader audience and ensure equitable distribution of information.

Access and Distribution

HHD will work to identify barriers and historical prejudices and work to create opportunities where access to healthcare and human services is equitable for all Houston residents.

Some disparities that HHD will work to minimize include language barriers, access to information, technological barriers, documentation requirements, and complex application procedures. HHD continues to work internally and with partners to address these disparities by simplifying applications, providing language assistance, improving access to information, and considering alternative documentation options to ensure equitable opportunities for all.

Outcomes

Intended outcomes are to prevent violence. These outcomes will be achieved by targeted interventions, collaborative partnerships, data-driven decision-making, and continuous monitoring and evaluation. By tracking outcomes across different groups, they can assess whether progress is being made in reducing disparities, achieving equity goals and enabling course corrections if needed.

Program Implementation

Goals and Targets

The basic premise of the department's program is violence prevention. Research reflects that violent behavior and/or acts are often rooted in limited to no access to social determinants of health (SDOH) including assistance with food, housing, and employment programs. The department's program will include initiatives to increase access to services in prioritized, marginalized communities including behavioral healthcare, workforce development, education support, housing resources, basic needs supports and more.

In determining areas of focus for violence prevention work, HHD employed the Social Vulnerability Index as well as the Covid Vulnerability Index. Communities were selected based upon low Covid vaccination rates, high Covid infection rates and high violent crime rates. The goal of the project is to improve access to above mentioned SDOHs, thereby reducing violent crime in the targeted areas.



Use of Evidence, and Programmatic Information and Performance

As based on the White House Community Violence Intervention Collaborative, this project will be launched in the areas with the highest crime.

KPI Performance Outcomes as of 3/2024

- · Enrollments: 667
- Total #: 252 (37.8%) Employed 195 Employed or 3 Self-Employed; 54 Enrolled and/or completed Certificate or Advanced Training
- Total Graduates: 259 (38.8%); 129 for June 2023 Graduation; 130 for December 2022 Graduation
- Recidivism: 58 of 667 (8.7%) 3-year Recidivism rate; compared to state rate of 20.3%



Credible Messengers

Department: Houston Health Department

Project: Credible Messengers

ID Number: HOU - #024 Estimated Approved Cost: \$500,000.00

Expenditure Category: Public Health 1.11 Community Violence

Interventions

Status: Not Yet Started

Expenditures through Period: \$0

Project Overview - Public Health and Negative Economic Impact

At-risk youth in marginalized neighborhoods who are enticed by gangs may fall into violent behavior patterns. This program will provide support services to this population on the violence continuum receiving referrals from both the community and the Cure Violence program. This program will provide long-term, sustainable intervention and services to support those impacted or at highest risk for criminal justice and gang involvement or violence.

This program pairs mentors and guides for youth and young adults who are at the highest risk for re-offending or engaging in gang activity for sustained support and intervention. Additionally, this program utilizes specially trained adults with relevant life experiences.

Status Update

The project is going through the necessary procurement process.

<u>Promoting Equitable Outcomes, Use of Evidence, and Programmatic Information and Performance</u>

As based on the White House Community Violence Intervention Collaborative, this project will be launched in the areas with the highest crime. The project will be evaluating its effectiveness once it launches. As this program launches, information on the types of clients served and their locations will be collected and reported in the annual performance report. For more information, see "Promoting Equitable Outcomes" section in the Community Violence Intervention Program description above.



Community Reentry Program

Department: Houston Health Department
Project: Community Reentry Program

ID Number: HOU - #027 Estimated Approved Cost: \$1,000,000.00

Expenditure Category: Public Health 1.11 Community Violence

Intervention

Status: Completed less than 50%

Expenditures through Period: \$63,985.42

Project Overview - Public Health and Negative Economic Impact

This program's services will support individuals who are released from incarceration. These services include need-based assessments, evidence-based programming, case management and referrals to partners offering basic needs including financial literacy, food, housing, access to care, transportation and behavioral health. As of 2020, individuals released faced unprecedented challenges presented by COVID-19 including obtaining necessities such as food and shelter, accessing healthcare and behavioral healthcare, and entering a job market.

Status Update

1 FTE Counselor has been hired and has worked 520 hours. Other procurements are ongoing relating to mental/behavioral health, housing, basic needs, and workforce and job training. A vendor meeting for in-reach and out-reach is pending.

Promoting Equitable Outcomes

This program will assist those recently released to successfully reintegrate back into the community, reduce recidivism, and address current crime challenges.

This funding will allow the program and its partners to serve recently released individuals with innovative, evidence-informed strategies and techniques designed to specifically address the recent wave of violence in targeted communities. This will be achieved through increased outreach in communities where recently released individuals settle, increased workforce development and job opportunities, increased adequate and safe housing resources, and increased mental and behavioral health resources.

Use of Evidence, Programmatic Information and Performance Report

Prior to the pandemic, this program was able to support an average of 500 recently released individuals and showed great success in establishing them with a support network and necessary services. See the key performance indicators on the following page:



Community Reentry			
	Jan-March 2024		
Enrollments	667		
# Employed	195		
# Self-Employed	3		
Enrolled/Completed Certificate or Advance Training	54		
Total Employed:	252		
June 2023 Graduates	259		
December 2022 Graduates	130		
Total Graduates	259		



Houston Fire Department

ETHAN Personnel

Department: Houston Fire Department (HFD)
Project: Emergency Telehealth and Navigation

Program (ETHAN)

ID Number: HOU - #014 Estimated Approved Cost: \$4,950,280.00

Expenditure Category: Public Health 1.14 Other Public Health

Service

Status: Completed less than 50%

Expenditures through Period: \$2,879,598.11

Project Overview - Public Health and Negative Economic Impact

For more than 4 years, with an ever-increasing population of 2.3 million and greater than 300,000 calls for service, the Houston Fire Department's (HFD) Emergency Telehealth and Navigation Program (ETHAN) has successfully serviced more than 22,000 City of Houston residents and visitors. During the COVID-19 Pandemic, the calls have increased exponentially, and the ETHAN program has since been vital in addressing the needs of residents and visitors. ETHAN has garnered local and national recognition as one of the most innovative large-scale telehealth solutions in modern EMS. The percentage of patients cared for at an emergency department would be greater without ETHAN being in operation evenings and weekends when clinics are closed.

The ETHAN program connects emergency medical service (EMS) personnel with patients calling 911 and diverts non-medical-emergency callers to non-hospital care with no-cost cab transportation. This program allows HFD ambulances to be available for true medical emergencies and reduces congestion in local hospital emergency departments. ARPA SLFRF funding will fund medical personnel.

Status Update

The project is fully staffed and underway.

Promoting Equitable Outcomes

This community-based mobile integrated healthcare program promotes equity in all demographic and geographic areas of the City of Houston:

1. Communities disproportionately impacted by COVID-19 (low-income neighborhoods,



minorities, disconnected youth, unemployed veterans and people with disabilities)

- 2. Negative economic impacted populations and
- 3. Groups historically and marginalized by health disparities.

The ETHAN project ensures individuals who call 911 with non-emergency complaints will be triaged by telehealth emergency medical physicians who are immediately available and skilled at making rapid triage decisions. Patients who are assessed by an ETHAN physician and confirmed to be non-emergent can be scheduled to local Federally Qualified Clinic (FQHC), home care, primary care physician along with arranged transportation by a taxicab, self-transport or home care with no-transport. The ETHAN program continues to train its first responders that this is a viable option for non-emergency calls and complaints, so that all residents may receive the benefits needed.

Use of Evidence

Since its inception, generally 15% of all ETHAN patients were dispositioned or managed away from the emergency department and 9 of every 10 patients avoided using the HFD ambulance for transportation.

ETHAN project has demonstrated significant success in increasing EMS efficiency and quality of care through reduced ambulance transport, reduced on-scene time and management of patients both on-scene and to non-traditional destinations.

Promoting Equitable Outcomes

This community-based mobile healthcare program promotes equity in ALL demographic and geographic areas of the city of Houston: 1) Communities disproportionately impacted by COVID-19 (low-income neighborhoods, minorities, disconnected youth, unemployed veterans and people with disabilities), 2) Negative economic impacted populations and 3) Groups historically and marginalized by health disparities.

Programmatic Data

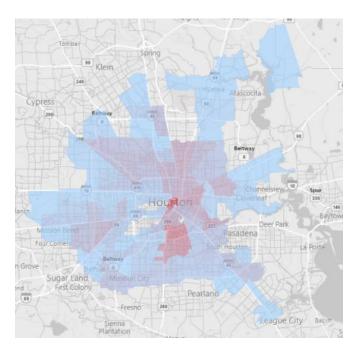
This project will be measuring and reporting the number of ETHAN Emergency Medicine Physician telehealth visits conducted and the number of patients managed to alternate transportation and/or referred destinations. ETHAN reduces the EMS and patient contact/exposure time by 53% and is a novel Public Health mitigation and prevention tool.

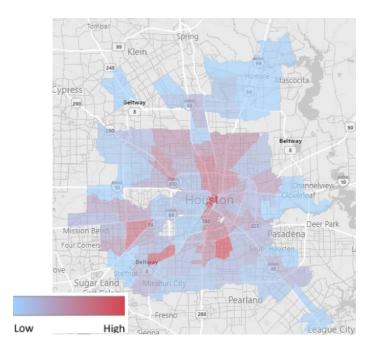


Jul 2021 - Dec 2021	
SQ ETHAN Disposition	Count
Other (Specify in Plan above)	14
Patient Declined Clinic Referral, Wants ER Visit (Cab or Self-Transport)	26
Patient Declined to Speak With ETHAN	2
Patient Refusing EMS Transport	5
Referred for EMS Transport to ER (Ambulance)	110
Referred for Home Care Instructions Only	4
Referred to ER by ETHAN MD (Cab or Self-Transport)	1,146
Referred to ETHAN Clinic (Cab or Self-Transport)	35
Referred to Patient PCP/Alt. Clinic (Cab or Self-Transport)	20
Unable to Complete Due to Technical Issue	5
Total	1,367

HFD: ETHAN Program Utilization – FY 22 – 1st and 2nd Quarters
July 2021 – September 2021

October – December 2021



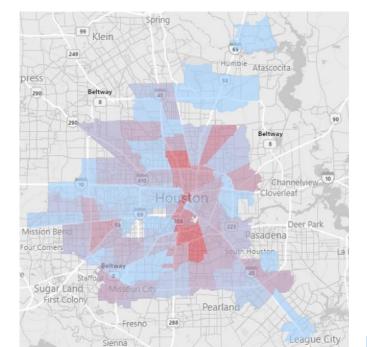




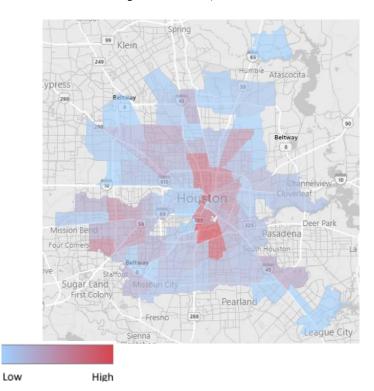
Jan 2022 – Mar 2024	
SQ ETHAN Disposition	Count
Other (Specify in Plan above)	85
Patient Declined Clinic Referral, Wants ER Visit (Cab or Self-Transport)	270
Patient Declined to Speak With ETHAN	31
Patient Refusing EMS Transport	15
Referred for EMS Transport to ER (Ambulance)	503
Referred for Home Care Instructions Only	23
Referred to ER by ETHAN MD (Cab or Self-Transport)	4,985
Referred to ETHAN Clinic (Cab or Self-Transport)	79
Referred to Patient PCP/Alt. Clinic (Cab or Self-Transport)	82
Unable to Complete Due to Technical Issue	14
Total	6,087

HFD: ETHAN Program Utilization - FY 22 - 3rd and 4th Quarters

January 2022 - March 2022



April 2022 - June 2022

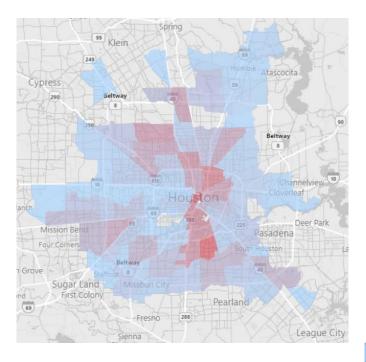


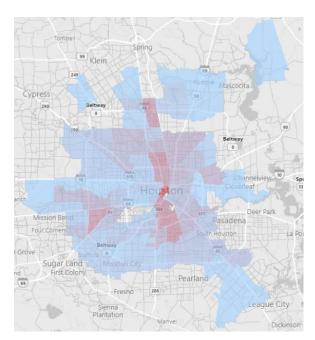


HFD: ETHAN Program Utilization - FY 23 - 1st and 2nd Quarters

July 2022 - September 2022

October 2022 - December 2022





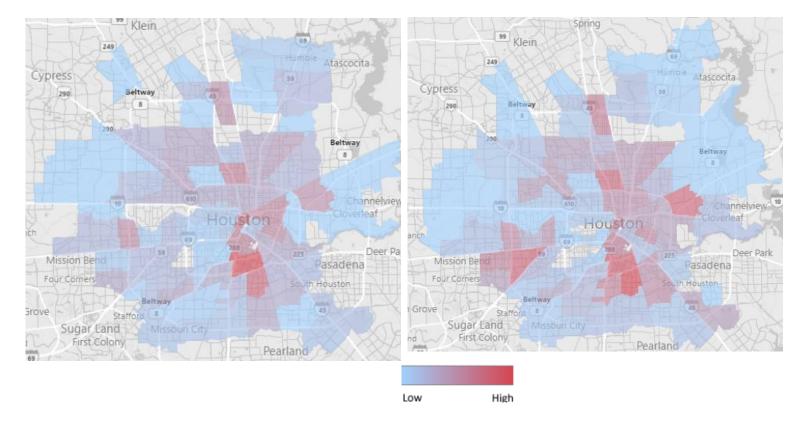




HFD: ETHAN Program Utilization - FY 23 - 3rd and 4th Quarters

January 2023 - March 2023

April 2023 - June 2023

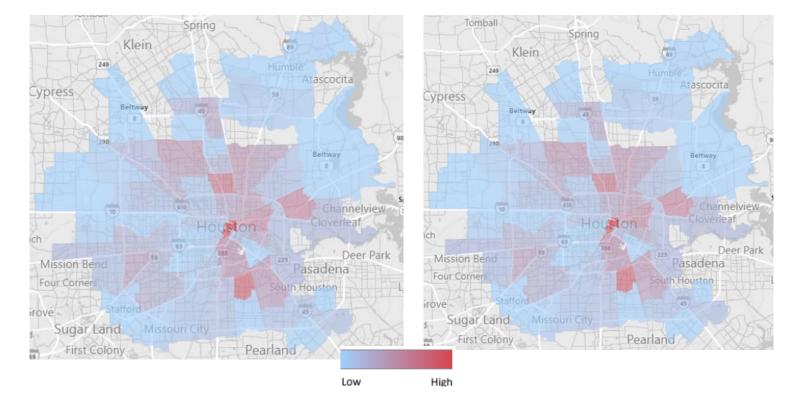




HFD: ETHAN Program Utilization - FY 24 - 1st and 2nd Quarters

July 2023 - September 2023

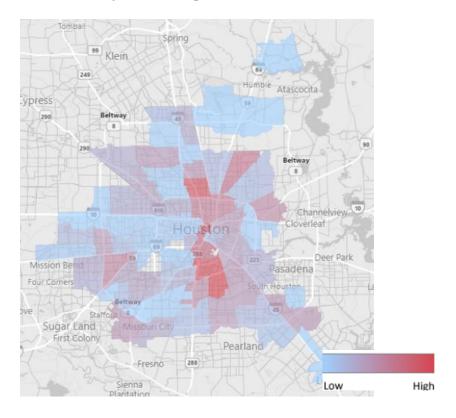
October 2023 - December 2023





HFD: ETHAN Program Utilization - FY 24 - 3rd Quarter

July 2023 - September 2023





Fire Cadet Class Retention Incentive

Department: Houston Fire Department (HFD)
Project: Fire Cadet Class Retention Incentive

ID Number: HOU - #038 Estimated Approved Cost: \$2,362,500.00

Expenditure Category: Public Health Negative Economic Impact:

Public Sector Capacity 3.1 Public Sector Workforce: Payroll and Benefits for Public Health, Public Safety, or Human Services

Workers

Status: Completed less than 50%

Expenditures through Period: \$866,857.73

<u>Project Overview - Public Health and Negative Economic Impact</u>

As the COVID-19 pandemic increased the hardships of serving as a firefighter, the City saw an increase in resignations and trouble in retaining new fire cadets. The City of Houston recognizes that in order to better respond to fire and emergency medical service needs, hiring additional fire cadets is necessary.

Since COVID, HFD has experienced challenges with recruiting enough cadets to keep up with attrition rates. HFD will establish a \$5,000 Cadet Retention Incentive to be distributed to attract and retain incoming firefighter cadets. The hiring incentive will not only attract incoming cadets, but it will be structured to encourage retention once the cadets become firefighters.

The Cadet Retention Initiative will provide an initial \$2,500 to new cadets during the $4^{\rm th}$ month of training and the remaining \$2,500, 2 weeks before the cadet completes the training. Total Cost is \$2,362,500.00 and applies to 9 HFD cadet classes or over 350 cadets.

Status Update

This project is underway.

<u>Promoting Equitable Outcomes</u>

This initiative to hire and retain more firefighters promotes equity in all demographic and geographic areas of the City of Houston by ensuring that all communities have sufficient numbers of firefighters responding to those areas of Houston.

Program Design



The funds used as an incentive help bridge a financial gap for many that may have entered the workforce to support their families and are currently making salaries that are slightly higher than a trainee can earn while in the training academy. The pay cut that may have to be absorbed for 9 months of training is extremely hard for those with limited resources from family or savings to overcome. After the initial training, there is a significant increase in salary and more flexible schedules. However, for those who are historically underserved and marginalized, this adjustment does not fit the paradigm of taking care of the immediate needs of their family.

Program Implementation

This need to create jobs at HFD that have higher entry salaries and much more upward mobility, and potential for increases was exacerbated with the increase in remote job opportunities during the pandemic. The offer of a meaningful rewarding career with benefits was not enough to attract the talent and diversity sought.

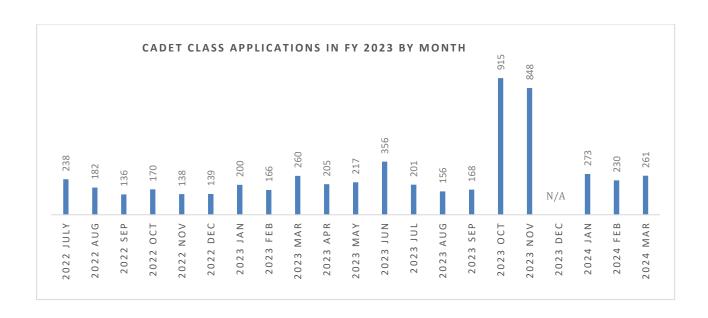
The incentive through this program provides a tangible goal and boost that filled the void of the temporary lowered salary. While this could not be expressed in advertisements and printed material, it was definitely used in talking points for recruiting events in the forementioned communities.

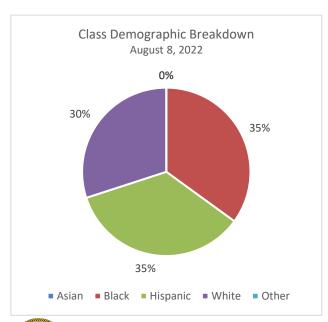
Additionally, HFD saw a dramatic increase in the number of cadets self-identifying as "other" in the race classification when comparing the November 2022 and April 2023 classes. The 2022 class had only 4.5% of cadets identifying as "other," while in April of 2023, after the incentive program began, the percentage of cadets identifying as "other" rose to 40.9%.

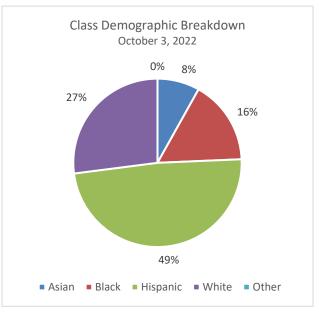
<u>Use of Evidence, Programmatic Information and Performance Report</u>

Reasons for attrition are complex. Additionally, cadet classes are for 9 months, so information on retention is not available at the moment. The following outlines the number of applications that were received in FY 2023.

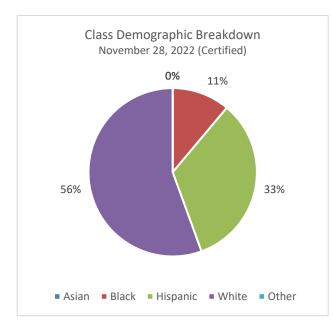


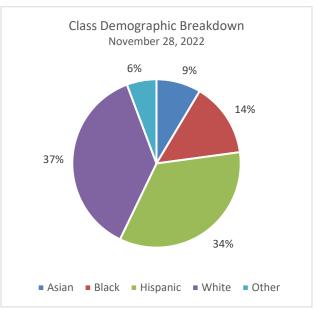


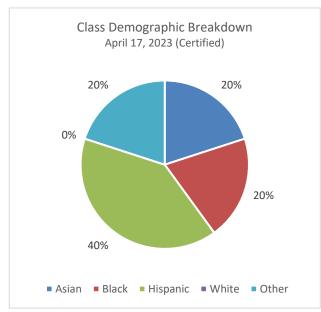


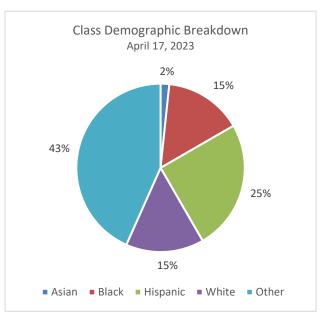




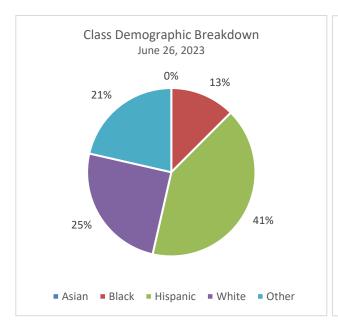


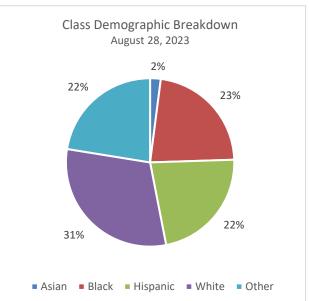


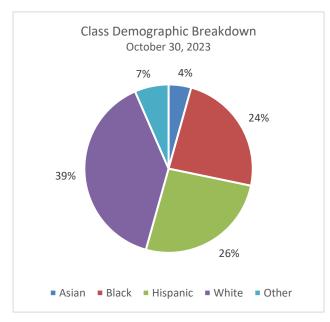




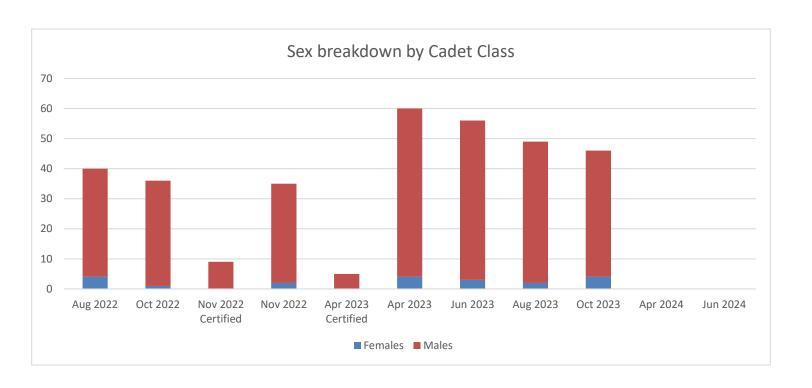














Fire Station Exhaust System

Department: Houston Fire Department (HFD)
Project: Fire Station Exhaust System

ID Number: HOU - #39 Estimated Approved Cost: \$1,045,000.00

Expenditure Category: Health 1.4 Prevention in Congregate Settings

Status: Not Yet Started

Expenditures through Period: \$0

<u>Project Overview - Public Health and Negative Economic Impact</u>

Fire stations are designed so that sleeping and living quarters are immediately adjacent to the apparatus bays where the emergency vehicles are stored and started. Houston's extremely busy emergency response system routinely exposes fire fighters to vehicle fumes, infiltrating fire station living and sleeping areas. In order to improve the health of its workforce by reducing fire fighter exposure to vehicle exhaust, HFD will be installing exhaust removal systems at the final 11 fire stations.

The final 11 fire stations were built after 2022 and did not meet the qualifications for an AFG Grant. This aligns with HFD's continued efforts to comply with the National Fire Protection Association's standard.

<u>Promoting Equitable Outcomes and Use of Evidence</u>

The HFD's response volume increased by 12.8% from 2018 to 2022, with the largest percentage increase occurring since the pandemic started. In 2018, HFD's response volume was 340,488 annually and in 2022, the response volume was 384,229.

Status Update

The contract has been reviewed and signed by the vendor. This item will go to City Council soon.

<u>Programmatic Information and Performance Report</u>

As this program launches, information on the project's installations will be collected and reported in the annual performance report.



Houston Public Library

Digital Literacy Equity Project

Department: Houston Public Library (HPL)
Project: Digital Literacy Equity Project

ID Number: HOU - #019 Estimated Approved Cost: \$3,875,130.17

Expenditure Category: Negative Economic Impacts 2.37 Other

Services Status: Completed Less than 50%

Expenditures through Period: \$1,982,404.03

Project Overview - Public Health and Negative Economic Impact

Developing capacity of Digital Literacy instruction and skill development is critical for recovery from the COVID-19 pandemic. To prepare the workforce for the current and future job markets, the City of Houston Public Library (HPL) provides digital literacy skill education in areas that lack access to broadband.

The Mayor's Office for Adult Literacy will partner with local adult and family literacy providers that meet specified criteria to develop community computer labs located throughout the City to facilitate access to digital and computer literacy within underresourced communities.

This project also provides Digital Literacy and Digital Equity Navigators who are trained professionals that teach digital literacy to adults and provide sufficient technological support to ensure that the technology in these computer labs is effective.

The project will also expand the "Community Tech Kit Initiative" through the City's Library and Office of Complete Communities. The expansion will help learners obtain a laptop, a computer, and a hotspot for adult learners residing in targeted communities.

Status Update

The project is underway. All technology has been purchased and allocated to community labs. The process of purchasing a Mobile Unit is underway. HPL is working on hiring a technology supervisor for this project.



Four out of five computer labs have been installed.

- Wesley Center (serving Kashmere Gardens/Near Northside)
- Aldine ISD's Houston Academy (serving the Acres Home area)
- EastSide University (serving the Third Ward)
- Mission Milby (serving Magnolia Park-Manchester and Second Ward)

<u>Addressing Educational Disparities</u>

As this program continues, information on the number of students served and information gathered from NorthStar Digital Literacy Assessment will be available.

<u>Promoting Equitable Outcomes, Use of Evidence, and Programmatic Information</u>
The Houston Public Library started digital literacy classes in October 2023 at 5 of the neighborhood libraries in the system.

- Alief-David M. Henington Regional Library
- Shepard-Acres Homes Neighborhood Library
- Carnegie Neighborhood Library & Center for Learning
- Johnson Neighborhood Library
- Stanaker Neighborhood Library

Computers purchased for the Community Technology Kits initiative are available as requested by programs for learners in their community. At the time of this report, 158 computers are in the hands of adult learners and being utilized as expected.

Information is being collected on the number of hours provided, types of classes taught, and other demographic information.

Type of Classes	Number of Classes Provided (Oct 2023– Jan 2024)	Attendance (Oct 2023-Jan 2024)	Number of Classes Provided (Mar 2024)	Attendance (Mar 2024)
Basic Computer Skills	3	12	2	5
Using Emails	5	9	2	4
Internet Basics	2	9	0	0
Career Search	2	7	1	3
Microsoft Word Office 2016	2	8	1	4



Administration & Regulatory Affairs

BARC - Spay and Neuter Program

Department: Administration & Regulatory Affairs (ARA)

Project: BARC – Spay and Neuter Program

ID Number: HOU - #020 Estimated Approved Cost: \$1,000,000.00

Expenditure Category: Negative Economic Impacts 2.36 Aid to Other

Impacted Industries

Status: Not yet started Expenditures through Period: \$8,515.00

Project Overview - Public Health and Negative Economic Impact

During the pandemic, the stray animal population in Houston erupted as non-profit foster and rescue organizations could no longer hold fundraising events to support feeding and medically sustaining the stray animals they formerly took in from city streets. In the three years since the pandemic began, rescue organizations and BARC animal shelter have reached and exceeded the capacity to care for these animals. The unabated stray population threatens the health and safety of both people and animals in Houston's most vulnerable communities.

The single best way to begin the control of the stray animal population is a robust low-cost and no-cost spay and neuter program. The approved BARC program will provide targeted spay and neuter initiatives which include microchipping, rabies vaccines, and city registrations. This program will help to decrease the number of stray animals that foster and rescue partners would need to take in.

Status Update

Two different contractors have been approved by City Council. Expenditures are expected the first quarter of 2024.

<u>Promoting Equitable Outcomes and Use of Evidence</u>

This program will be launching in areas with the most need in the community. Information will be widespread in areas of low income and those areas with a high stray population.



Program Design

Goals: While this funding will serve all Houstonians, the main focus will be those areas identified by the City of Houston' Complete Communities initiative.

Selected bidders and BARC will push social media and partner with other city departments that serve these areas to get the word out about the services being provided with this funding.

There is no difference in access to the benefits or services provided outside of answering some basic questions and must be a resident of the City of Houston. The goal is to get pets spay/neuter surgeries to help with the influx of unwanted pets that roam the city streets.

By focusing on those areas designated as Complete Communities, BARC will be able to ensure pet ownership education reaches those that need it while providing much needed spay/neuter services that can be hard to locate within those areas.

Awareness: BARC will push social media and partner with other city departments that serve these areas to get the word out about the services being provided with this funding.

Access and Distribution: There is no difference in access to the benefits or services provided outside of answering some basic questions and must be a resident of the City of Houston. The goal is to get pets spay/neuter surgeries to help with the influx of unwanted pets that roam the city streets.

Outcomes: By focusing on those areas designated as Complete Communities, BARC will be able to ensure pet ownership education reaches those that need it while providing much needed spay/neuter services that can be hard to locate within those areas.



Programmatic Information and Performance Report

Total Number of Pets	123
Below \$25,000	34
\$26,000-\$49,000	58
\$50,000-\$74,000	31
Not Hispanic/Latino	31
Hispanic/Latino	59
Other	20
Not Hispanic/Latino	44
Black or African-American	17
White	85
Asian	6
Other Race	13
Unknown/Undetermined	1
American Indian or Alaska	
Native	1
Neutered	36
Spayed	87



Mayor's Office of Human Trafficking and Domestic Violence

Multicultural Domestic Violence Prevention Outreach Strategy

Department: Mayor's Office of Human Trafficking and

Domestic Violence (OHT&DV)

Project: Multicultural Domestic Violence Preventative

Outreach Strategy

ID Number: HOU - #021 Estimated Approved Cost: \$3,000,000.00

Expenditure Category: Public Health 1.11 Community Violence

Interventions

Status: Completed less than 50%

Expenditures through Period: \$444,391.74

Project Overview - Public Health and Negative Economic Impact

The Multicultural Domestic Violence Preventative Outreach Strategy will engage culturally diverse survivors of and those vulnerable to domestic violence who have been and continue to be disproportionately affected by both domestic violence and the COVID-19 pandemic.

The Houston Police Department and local service providers experienced a significant uptick in calls for service and hotline calls during the pandemic, especially when it comes to immigrants, refugees, and communities of color. This outreach effort serves to provide access to information and materials that are culturally specific and sensitive to those belonging to Houston's ethnic and racial minorities.

Status Update

A selection for a subrecipient partner is underway. The second notice of funding availability is under review.

<u>Promoting Equitable Outcomes, Use of Evidence, Programmatic Information and Performance Report</u>

This program will be launched in the areas with the most need and are identified as the greatest risk of domestic violence. The program will be evaluated on a quarterly basis.

After a 3-month start-up period, The Alliance has engaged 257 clients in months 3 to 6 with 6 months remaining to reach 400 clients serviced.



- Community Education and Outreach: 237 served out of end-of-program goal of 300.
- Living Peace: 6 served out of end-of-program goal of 40.
- Individual Counseling: 12 served out of end-of-program goal of 40.
- Psychiatric Services: 2 served out of end-of-program goal of 20.



Houston Parks and Recreation Department

Enhance City Park Security

Department: Parks and Recreation Department (HPARD)

Project: Enhance City Park Security

ID Number: HOU - #022 Estimated Approved Cost: \$1,915,200.00

Expenditure Category: Public Health 1.11 Community Violence

Intervention

Status: Less than 50% completed

Expenditures through Period: \$980,326.47

Project Overview - Public Health and Negative Economic Impact

As park visitation has gone up during the COVID-19 pandemic, so have crimes such as illegal dumping, gang activity, shootings, drug use and selling, stolen vehicles, and others. Smaller neighborhood parks have seen most of this increase throughout the city by at least 30%.

Through the One Safe Houston initiative announced in February of 2022, there was a call to expand the Urban Park Rangers Dispatch operation. These employees are the first line of defense at the parks in preventing these crimes from occurring and escalating to instances where police officers need to be involved.

Status Update

This project is underway.

Promoting Equitable Outcomes

These additional park rangers will be dispatched in high crime areas in the City's most underserved communities.

<u>Use of Evidence and Programmatic Information</u>

As this program launches, information on the number of hours worked in parks across Houston as well as the location will be collected and reported in the annual performance report.



Performance Indicators

			E	inhance l	Park Secu	ırity - FY	23 2 nd Quarter			
Council District	Total Parks in Dist.	Total Sq. Miles	Patrol Coverage (%)	Total Patrol Units	Total UPR Hours	Total Patrol Miles	Incidents Investigated	Parking Citations	Number Incidents Resolved	Significant Incidents
Α	19	75	94.00	15	112.5	1350	29	0	29	1
В	47	97	65.00	5	37.5	400	4	0	4	0
С	65	48	98.00	30	225	1800	26	8	26	5
D	51	64	90.00	23	172.5	2185	34	79	34	18
E	20	169	75.00	21	157.5	1656	30	4	22	0
F	12	47	95.00	40	300	2440	18	2	17	0
G	22	44	87.50	23	172.5	1690	20	2	20	1
Н	60	45	92.50	18	135	1080	29	5	27	4
ı	62	55	80.00	20	150	1300	16	2	16	3
J	11	21	75.00	8	60	520	3	0	2	0
K	24	45	85.00	19	142.5	1615	17	2	17	1
Totals	393	710	85.18	222	1665	16036	226	104	214	33

	Enhance Park Security - FY 23 3 rd Quarter											
Council District	Total Parks in Dist.	Total Sq. Miles	Patrol Coverage (%)	Total Patrol Units	Total UPR Hours	Total Patrol Miles	Incidents Investigated	Parking Citations	Number Incidents Resolved	Significant Incidents		
Α	19	75	0.00	0	0	0	0	1	0	0		
В	47	97	40.00	19	142.5	1520	18	11	18	0		
С	65	48	56.70	28	210	1680	23	15	23	2		
D	51	64	68.30	57	427.5	5130	180	560	115	23		
E	20	169	63.30	47	352.5	2820	32	12	22	0		
F	12	47	78.30	140	1050	9100	50	11	50	15		
G	22	44	42.50	23	172.5	1840	15	10	15	5		
Н	60	45	50.00	43	322.5	2580	57	7	52	13		
ı	62	55	38.30	54	405	3510	67	15	62	4		
J	11	21	30.00	5	37.5	325	2	0	2	0		
K	24	45	40.00	37	277.5	3145	42	5	42	0		
Totals	393	710	46.14	453	3397.5	31650	486	647	401	62		



			E	nhance	Park Secu	ırity - FY	23 4 th Quarter			
Council District	Total Parks in Dist.	Total Sq. Miles	Patrol Coverage (%)	Total Patrol Units	Total UPR Hours	Total Patrol Miles	Incidents Investigated	Parking Citations	Number Incidents Resolved	Significant Incidents
Α	19	75	66.7	55	412.5	6600	58	22	58	4
В	47	97	66.7	58	435	5510	60	10	60	5
С	65	48	63.3	60	450	4800	60	25	60	2
D	51	64	86.7	72	540	7920	80	820	80	10
E	20	169	31.7	25	187.5	1875	10	2	10	0
F	12	47	60.0	79	592.5	5530	70	25	70	3
G	22	44	68.3	68	510	6120	55	0	55	6
Н	60	45	66.7	70	525	6300	27	8	27	4
I	62	55	38.3	20	150	1700	5	4	6	3
J	11	21	35.0	30	225	2400	15	12	21	2
K	24	45	59.3	66	495	5940	28	2	23	1
Totals	393	710	58.4	603	4522.5	54695	468	930	470	40



			E	nhance	Park Secu	ırity - FY	24 1st Quarter			
Council District	Total Parks in Dist.	Total Sq. Miles	Patrol Coverage (%)	Total Patrol Units	Total UPR Hours	Total Patrol Miles	Incidents Investigated	Parking Citations	Number Incidents Resolved	Significant Incidents
Α	19	75	48.3	50	375	6000	47	6	47	2
В	47	97	40.0	45	337.5	4275	35	13	35	2
С	65	48	20.0	29	217.5	2320	20	3	20	2
D	51	64	81.7	76	570	8360	80	141	80	13
E	20	169	21.7	15	112.5	1125	10	0	10	0
F	12	47	55.0	57	427.5	3990	55	15	55	3
G	22	44	26.7	46	345	4140	35	1	35	6
Н	60	45	56.7	60	450	5400	27	4	27	2
I	62	55	16.7	15	112.5	1275	5	1	5	3
J	11	21	18.3	15	112.5	1200	10	3	10	2
K	24	45	20.0	15	112.5	1350	18	0	18	1
Totals	393	710	37.73	423	3172.5	39435	342	187	342	36

			E	nhance	Park Secu	rity - FY	24 2 nd Quarter			
Council District	Total Parks in Dist.	Total Sq. Miles	Patrol Coverage (%)	Total Patrol Units	Total UPR Hours	Total Patrol Miles	Incidents Investigated	Parking Citations	Number Incidents Resolved	Significant Incidents
Α	19	75	46.0	35	262.5	4200	11	12	11	0
В	47	97	23.3	19	142.5	1805	22	3	22	0
С	65	48	28.3	26	195	2080	9	1	9	1
D	51	64	66.7	65	487.5	7150	46	421	46	20
E	20	169	10.0	15	112.5	1125	9	0	9	0
F	12	47	11.7	22	165	1540	12	62	12	2
G	22	44	13.3	31	232.5	2790	15	2	15	5
Н	60	45	54.00	57	428.5	5130	40	9	40	2
I	62	55	11.7	15	112.5	1275	6	28	6	0
J	11	21	10.0	12	9	960	9	2	9	0
K	24	45	8.3	12	9	1080	11	0	11	0
Totals	393	710	25.76	309	2317.5	29135	190	540	190	30



			E	nhance	Park Secu	ırity - FY	24 3 rd Quarter			
Council District	Total Parks in Dist.	Total Sq. Miles	Patrol Coverage (%)	Total Patrol Units	Total UPR Hours	Total Patrol Miles	Incidents Investigated	Parking Citations	Number Incidents Resolved	Significant Incidents
Α	19	75	50.0	32	240	3840	11	12	11	0
В	47	97	23.3	15	112.5	1425	22	3	22	1
С	65	48	35.0	25	187.5	2000	9	1	9	1
D	51	64	86.7	45	337.5	4950	46	370	46	20
E	20	169	16.7	16	120	1200	11	0	11	0
F	12	47	13.3	19	142.5	1330	12	62	12	2
G	22	44	13.3	30	225	2700	15	2	15	5
Н	60	45	73.3	39	292.5	3510	40	9	40	2
I	62	55	13.3	13	97.5	1105	6	28	6	0
J	11	21	13.3	12	90	960	9	2	9	0
K	24	45	13.3	12	90	1080	11	0	11	0
Totals	393	710	31.97	258	1935	24100	192	489	192	31



Houston Forensic Science Center

Case Backlog Funding

Department: Houston Forensic Science Center (HFSC)

Project: Case Backlog Funding

ID Number: HOU - #028 Estimated Approved Cost: \$5,083,500.00

Expenditure Category: Public Health-Negative Economic Impact:

Public Sector Capacity 3.4 Public Sector Capacity: Effective Service Delivery

Status: Completed More than 50%

Expenditures through Period: \$2,580,668.10

Project Overview - Public Health and Negative Economic Impact

As crime rates rise, the strain on crime scene investigation units is growing. While there is funding being invested in the front end of preventing crime, these funds are aimed at solving the crime once it happens to get perpetrators off the streets and seek closure for victims. This program will provide funding to the Houston Forensic Science Center for toxicology case outsourcing, overtime for crime scene investigation and firearm investigation staff, and funding for training of new analysts. Additional funding has been allocated to provide training to firearms analysts, to upgrade the E-discovery and the Justice Trax system, to provide temporary labor to support backlog reduction from the Harris County Backlog Reduction Program, and to outsource Digital Multimedia.

A key component of this project is to expand the number of available staff in order to have a long-term solution to the case backlog due to COVID-19 employee absenteeism and increases in crime.

Status Update

As of Dec. 15, 2023, HFSC has used 49% of the approved \$4.95M towards reduction of backlog cases created partly due to the impact of COVID. The number of open cases in Toxicology, Latent Prints and Multimedia has decreased by over 80%. Over 44K hours of training across all disciplines have been completed and 4.4K hours of overtime funded. Firearms is partially through 1 of 2 rounds of specialized training and in the process of completing the contract negotiations to purchase 3D microscopes. Temporary personnel were hired in September and have performed stage 1 of the project, which includes assessment, organization, and digitization of records along with handling/tracking of



approximately 4K subpoenas thus far. These projects will continue through 2024.

Aid to Impacted Industries

Forensic science centers across the state started experiencing higher rates of employee attrition once the pandemic started. From increased caseloads to staffing shortages due to illness, the Houston Forensic Science Center's backlog grew as absenteeism grew.

Promoting Equitable Outcomes and Use of Evidence

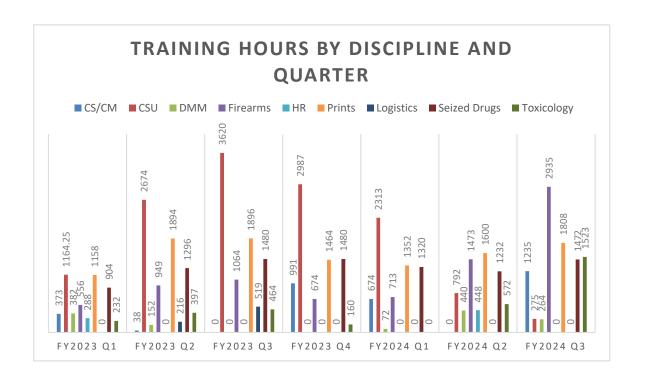
This project hopes to recruit employees from the areas of most need in the community as well as solve crimes in the areas with the highest crime rates. Once this project launches, it will be evaluated for its effectiveness at reducing the case backlog.

Programmatic Information and Performance Report

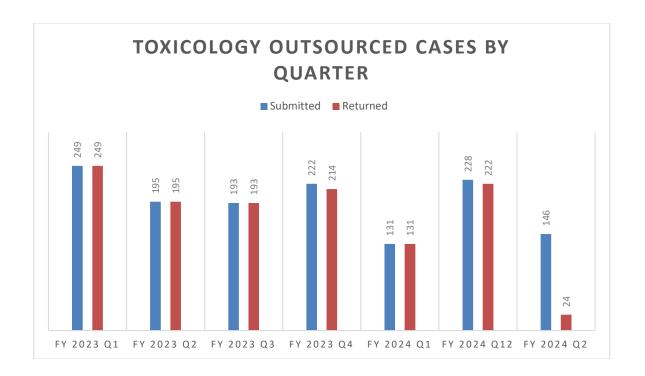
Through this holistic approach, the Houston Forensic Science Center has seen a reduction of 70% and 72% in Toxicology and Latent Print open cases respectively. This dramatic decrease in the backlog will positively impact investigations and the courts, therefore assisting in prosecuting repeat criminal offenders.

	Total Open Cases:												
	6/30/2022	6/30/2023	9/30/2023	11/30/2023	12/31/2023	3/31/2024	Reduction	%					
Toxicology	1,371	407	319	231	207	170	1,201	88%					
Latent Prints	2,171	615	394	247	188	152	2,019	93%					
Multimedia	222	131	64	40	46	8	214	96%					











Houston Information Technology Department

Public Safety Radios

Department: Information Technology Services (HITS)

Project: Public Safety Radios

ID Number: HOU - #029 Estimated Approved Cost: \$15,000,000.00

Expenditure Category: Public Health 1.11 Community Violence

Intervention

Status: Completed more than 50%

Expenditures through Period: \$10,000,000.00

Project Overview - Public Health and Negative Economic Impact

In service of approximately 2.3 million Houstonians, the Houston Police Department (HPD) responds to more than 1.1 million calls for service and processes more than 450,000 offense reports each year. HITS is working with multiple other City departments to align resources to purchase, program, install, and deploy a new fleet of radios to HPD that meet the specifications given.

Status Update

Due to part shortages, there was an initial delay in manufacturing, and consequentially receiving the radios, speaker microphones, chargers, and batteries. Now, the majority of the equipment has been received. The HITS Public Safety Communications division created and built a specialized programming workstation to expedite radio programming by 500%.

Promoting Equitable Outcomes and Use of Evidence

These radios will be deployed in all areas of the city, serving all constituents. Upon project completion, every officer in HPD will receive a new radio and the needed accessories (charger, battery, speaker microphone). All HPD vehicles will receive a new mobile radio.

<u>Programmatic Information and Performance Report</u>

No data can be provided as to where these radios are being used and the details as to what kind of radios were purchased. See additional information in status update above.



Mayor's Office for People with Disabilities

Constituent Referral Program

Department: Mayor's Office for People with Disabilities

(MOPD)

Project: Constituent Referral Program

ID Number: HOU - #030 Estimated Approved Cost: \$1,095,984.17

Expenditure Category: Negative Economic Impacts 2.37 Economic

Impact Assistance: Other

Status: Completed less than 50%

Expenditures through Period: \$326,240.31

Project Overview - Public Health and Negative Economic Impact

The COVID-19 pandemic has disproportionally impacted people with disabilities by destabilizing access to direct service providers, straining already limited financial resources for a population on a fixed income, and exacerbating the need for affordable and accessible housing. Additionally, people with disabilities, who already faced significant barriers to education, employment, and full community integration pre-pandemic, saw those gaps widen because of the pandemic. The federal government has recently released guidance on recognizing long Covid as a disability under the Americans with Disabilities Act. Houston is just beginning to feel the impacts of a population that has recently acquired disabilities and will be seeking support from governmental and nongovernmental organizations to adapt to their new normal.

Throughout the COVID-19 emergency, MOPD staff have fielded thousands of calls from people with disabilities, direct service providers, family members, and professionals seeking relief and referral services throughout the Greater Houston area. This demand has strained MOPD's limited staff capacity and has highlighted the need for additional technological solutions to better open, track, and close out case management requests. MOPD is seeking ARPA funds to support the community liaison program in a major way by hiring additional community liaisons as well as acquiring an online client relationship management system. This client management system will allow the MOPD staff to provide on the spot reliable information and resources to clients, the ability for the liaisons to track clients, and print/share reports as needed.



Status Update

The program is fully staffed and is underway.

Promoting Equitable Outcomes

This program is the frontline to recovery services for people with disabilities in the southeast Texas region. MOPD is the only local government agency of its kind providing case management and referral services to people with disabilities. Since the beginning of the pandemic, MOPD has fielded thousands of calls from Houstonians and Texans in general asking for help in every aspect of life, from getting food delivered to their homes to families asking for housing and rent assistance as the vouchers they received early on in the pandemic have since expired. The City's constituents have multi-faceted concerns and issues that they already had before the pandemic and those have since gotten exacerbated by Covid-19. Tracking these and logging them requires a sturdy support team.

<u>Use of evidence Project Demographic Distribution, and Performance</u>

ose of evidence i roject bemograpme bistribation, and refrontance												
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
	2023	2023	2023	2023	2023	2023	2023	2023	2023	2024	2024	2024
# of Constituent Cases	15	64	53	52	70	45	57	28	33	49	40	49
Level of Assistance for Constituent Cases												
Basic	11	37	37	35	45	26	39	20	21	-	-	-
Prevention	2	20	9	9	10	8	10	8	7	-	-	-
Emergency	2	7	7	8	15	11	6	0	5	-	-	-
		Ass	istance F	rovided f	or Constitue	ent Cases						
Housing	8	20	9	12	14	8	13	3	5	11	5	10
Financial	3	11	4	10	15	8	8	4	4	12	6	9
Homelessness	1	8	3	3	10	6	13	4	6	8	8	9
Healthcare	0	8	9	2	6	4	9	3	0	8	4	3
Legal	0	10	4	2	11	4	3	0	1	2	1	3
Transportation	1	5	3	6	5	4	3	1	2	2	1	3
Employment	1	4	3	9	8	7	3	3	3	5	0	1
Educational	0	3	1	6	2	2	0	1	4	1	0	1
Assistive Devices	1	6	7	6	4	2	8	0	0	8	0	5
Counseling	0	2	1	1	1	1	0	0	0	2	0	1
Interpreting	0	0	4	0	2	0	1	0	0	0	11	0
Pedestrian	-	-	-	-	-	-	-	-	-	5	5	3
Other	2	7	18	6	14	7	9	8	8	7	4	19
				Referral	Services							
Community Outreach	37	39	38	47	16	18	29	28	15	20	26	39
Presentations Given	3	2	4	1	2	2	3	3	0	1	2	3
Number of People Receiving	500	580	420	690	395	1,520	345	1,035	1,050	508	1,097	1,222
Referrals	300	300	720	030	393	1,320	343	1,000	1,000	300	1,037	1,222



Mayor's Office of Cultural Affairs

Arts and Culture Stabilization Grants

Department: Mayor's Office of Cultural Affairs (MOCA)
Project: Arts and Culture Stabilization Grants

ID Number: HOU - #40 Estimated Approved Cost: \$5,000,000.00

Expenditure Category: Negative Economic Impacts: Aid to Impacted

Industries 2.35 Aid to Tourism, Travel, or

Hospitality

Status: Completed over 50%

Expenditures through Period: \$4,750,000.00

Project Overview - Public Health and Negative Economic Impact

The COVID-19 pandemic resulted in historic losses of earned income to people in the arts and cultural sector due to canceled performances, exhibitions, and gig work for the creative workforce. The City of Houston is vibrant because of its diversity of artists, arts nonprofits, and cultural centers rooted in deep traditions.

The \$5,000,000 will be administered and distributed as direct grants to cultural nonprofits. Allowable expenses will only be payroll, artist fees, and marketing. This gives each recipient the ability to meet their unique needs while ensuring that the majority of the funds are used to support the income of individual artists and administrators who drive the local cultural economy. The two areas of focus are the cultural economic recovery and increased cultural resilience. The recovery will be focused on providing funding for organizations to rehire laid off staff and return employees to pre-pandemic salary levels. This grant will also incentivize direct payments to artists by grantees. The resilience piece will provide funding for direct marketing costs to restore cultural economic activity and support and increase cultural tourism.

Status Update

Applications went live on June 1, 2023, with a June 30, 2023 deadline that was extended to July 10th due to demand. 62 Houston Arts & Cultural organizations are to receive funding and were announced on September 5, 2023.

Promoting Equitable Outcomes

Program Design



The design strives to ensure that organizations across all arts and culture disciplines, led by every race, gender expression, sexual orientation, disability status, and socioeconomic class have access to this funding. The demographic surveys included in the application are optional, but these factors are included in the rating scale. Therefore, applicants are asked to provide as much information as possible.

Emphasis will be given to:

- Organizations with arts in their mission statement;
- Organizations that are located in one of the <u>10 Complete Communities</u> [https://www.houstoncc.org/]: Acres Homes, Alief/Westwood, Fort Bend, Gulfton, Kashmere Gardens, Magnolia/Manchester, Near Northside, Second Ward, Sunnyside, and Third Ward;
- Organizations that are located in one of the <u>Seven State Certified Cultural Districts</u> [https://www.houstontx.gov/culturalaffairs/]: Arts District Houston, Midtown Cultural Arts & Entertainment District, Theater District Houston, Houston Museum District, East End Cultural District, Third Ward Cultural District, Fifth Ward Cultural District:
- Organizations that represent or are in service to under-resourced populations and communities including Black, Indigenous, and People of Color (BIPOC), LGBTQ+ communities, low-income communities, individuals with disabilities, individuals in institutions, individuals below the poverty line, individuals with limited English proficiency, military veterans/active duty personnel including the National Guard and Reserves, and youth at risk.

Outreach/Community Engagement

An information session presented virtually on June 13, 2023 was recorded and posted online with an extensive FAQ that was regularly updated throughout the application process based on incoming questions. Sixteen hours of office hours were provided to respond to individual questions and concerns, which included over 60 questions posed via email. Outreach included advertisement, newsletters, social media posts (example included) by M-AAA, MOCA and several partners.

Programmatic Information, and Use of Evidence

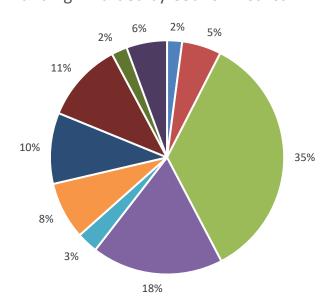
The full list of awardees can be found on:

https://www.houstontx.gov/moc/5-million-arpa-arts-culture.html



Funding Awarded by Council District







Housing and Community Development Department

Houston Financial Empowerment Center

Department: Housing and Community Development

Department (HCD)

Project: Houston Financial Empowerment Center

ID Number: HOU - #041 Estimated Approved Cost: \$68,310.00

Expenditure Category: Negative Economic Impacts 2.37 Other

Status: Not Yet Started

Expenditures through Period: \$0

Project Overview - Public Health and Negative Economic Impact

The Houston Financial Empowerment Centers (HFECs) were launched to assist residents in building resilience and to move toward financial independence. The HFECs are critical to economic stability and mobility programs for residents that address the lack of access to financial education and discriminatory banking practices. HFECs aid Houstonians by managing their finances, paying down debt, increasing savings and establishing and building credit. Through a combination of Congressionally Directed Spending and ARPA funding, the HFEC can continue service to its clientele for one year at its four locations.

Status Update

Development of the service agreement with the non-profit partner SERJobs is complete. Expenditures are anticipated to begin in the first quarter of 2024.

Promoting Equitable Outcomes and Use of Evidence

The four HFECs are in four different Complete Communities, where the highest low-to-moderate income households are located. The four core tenets of the HFECS: provide individualized help, provide high quality financial services, provide financial counseling as a public service, and to promote financial counseling as a natural fit with other social services.

Programmatic Information and Performance Report

As this program launches, information on the types of clients served and their locations will be collected and reported in the annual performance report.



Empowering Solar Jobs

Department: Housing and Community Development

Department (HCD)

Project: Empowering Solar Jobs

ID Number: HOU - #035 Estimated Approved Cost: \$82,500.00

Expenditure Category: Negative Economic Impacts 2.37 Other

Status: Not Yet Started

Expenditures through Period: \$0

Project Overview - Public Health and Negative Economic Impact

The Empowering Solar Jobs program will help to address the economic impacts caused by the COVID-19 pandemic by serving the hardest-hit communities, assisting workers and their families, and addressing educational disparities. This workforce development program focuses on preparing and accelerating STEM career opportunities for youth and adults living in under-resourced and under-served neighborhoods. The program will also build the capacity of Houston's existing certificate programs by supporting local industry training providers, the Houston Community College and the Lone Star College. This project will be providing grant funds to participants in these training programs, so they may train with low-to-no cost to them.

Status Update

The development of the agreement with the program partner Houston Community College is complete. Expenditures are expected in the first quarter of 2024.

Promoting Equitable Outcomes and Use of Evidence

Each year, the Solar Jobs Census finds that solar firms have difficulty hiring for open positions, and the industry sector with the highest level of difficulty was installation and project development where 30% of firms said finding qualified applicants was "very difficult." The most significant reasons that employers identified were competition and a small applicant pool and lack of experience, training, or technical skills among applicants.

Programmatic Information and Performance Report

As this program launches, information on participants served and their demographics will be collected and reported in the annual performance report.



The Harris Center

Department: Housing and Community Development

Department (HCD)
The Harris Contor

Project: The Harris Center

ID Number: HOU - #047 Estimated Approved Cost: \$500,000.00

Expenditure Category: Public Health 1.12 Mental Health Services

Status: Not Yet Started

Expenditures through Period: \$0

Project Overview - Public Health and Negative Economic Impact

The Harris Center Homeless Housing Project provides supportive services to chemically addicted individuals with more intensive needs, many of which are homeless. Individuals seeking to recover from alcoholism and drug addiction often have a decreased ability to manage their affairs across multiple domains of life. This project assists participants reach their ultimate goal of living a recovered life. This project provides case management services and life skills education to improve the quality of life and guide its participants to completion of their individual goals. As addicted individuals require more time to heal than what is provided in other treatment programs, this project offers clean, safe housing and healthy meals to people can begin a life-long health process. The project is one of the few that will admit chronically homeless individual who suffer from chemical dependency and lifelong co-occurring mental illness, which have been exacerbated by COVID-19.

Status Update

An agreement with The Harris Center is underway.

Promoting Equitable Outcomes and Use of Evidence

The negative mental health and mental health outcomes have disproportionately affected some populations, particularly communities of color and youth. Many people continue to grapple with worsened mental health and well-being and face barriers to care. The number of drug overdoses and alcohol related deaths increased sharply during the pandemic, and these are indicators of negative mental health impacts from COVID

Programmatic Information and Performance Report

As this program launches, information on participants served and their demographics will be collected and reported in the annual performance report.



Mayor's Office of Homeless Initiatives

Dinner to Home

Department: Mayor's Office of Homeless Initiatives (MOHI)

Project: Dinner to Home

ID Number: HOU -#36 Estimated Approved Cost: \$192,073.35

Expenditure Category: Negative Economic Impacts: Other 2.37

Status: Completed more than 50%

Expenditures through Period: \$130,044.90

Project Overview - Public Health and Negative Economic Impact

While great progress has been made to decrease homelessness, there remains a significant number of people still experiencing homelessness on city streets, who are disproportionally susceptible to COVID-19. 13% of the City's overall homeless population are homeless because of the financial impacts of COVID-19.

This investment of ARPA funds is to continue the *Dinner to Home* program. This program is designed to attract individuals who may not normally engage with the homeless housing system by providing food that people want to eat in a respectful, dignified atmosphere with tables, chairs, lighting, trash receptacles, restrooms and cover. At this site, case managers can form invaluable relationships and offer various services, including housing assessments.

Providing Equitable Outcomes, Use of Evidence, and Programmatic Information

The following provides information on how many people were served using funding from the City's General Fund.

	Q2 FY 2023	Q3 FY 2023	Q4 FY 2023	Q1 FY 2024	Q2 FY 2024	Q3 FY 2024	Total
People Served	2,014	6,691	9,251	11,498	11,010	8,530	48,994
Feedings	23	53	43	52	48	49	268



General Services Department

Homeless Navigation Center Improvements

Department: General Services Department (GSD)

Project: Homeless Navigation Center Improvements

ID Number: HOU -#36 Estimated Approved Cost: \$1,454,550.00

Expenditure Category: Negative Economic Impacts 2.18 Housing

Support: Other Housing Assistance

Status: Not Yet Started

Expenditures through Period: \$0

<u>Project Overview – Public Health and Negative Economic Impact</u>

The City of Houston partnered with Harris County to jointly fund two-rounds of the Community COVID-19 Homeless Housing Program (CCHHP). The investments made have helped house more than 15,000 individuals who were currently, or at risk of becoming homeless, leading to a 25% reduction in street homelessness and an 18% reduction in overall homelessness in the past three years. The investments support the federal government's House America Initiative encouraging local jurisdictions to specifically invest federal pandemic funding into housing for individuals and families experiencing homelessness.

The ARPA funding will be used to improve the facility, including a commercial kitchen to minimize the cost of providing these needed resources.

Status Update

The project was approved in December 2023. The departments are beginning the necessary procurement process.

Promoting Equitable Outcomes

This project specifically focuses on providing resources to the vulnerable population of people experiencing homelessness.

Programmatic Information, and Use of Evidence

As the program begins, data will become available on the number of people served.



Mayor's Office of Innovation

Illegal Dumping Cameras - Partnership with Harris County

Department: Mayor's Office of Innovation (MOI)
Project: Illegal Dumping Cameras, Harris County

ID Number: HOU - #37 Estimated Approved Cost: \$1,930,800.00

Expenditure Category: Negative Economic Impacts: 2.22 Strong

Healthy Communities: Neighborhood Features

that Promote Health and Safety

Status: Not Yet Started Expenditures through Period: \$166,350.00

Project Overview - Public Health and Negative Economic Impact

Illegal dumping poses significant health risks and economic harm particularly to vulnerable communities in the City of Houston hardest hit by the pandemic. The City of Houston's Solid Waste Management Department has experienced a 6% to 51% increase in illegal dumping and bulky waste collected by tonnage.

This project will provide funding that will change illegal dumping behavior through greater accountability and enforcement. The EPA's Illegal Dumping Prevention Guidebook recommends that cities use targeted law enforcement to reduce illegal dumping because it helps prevent illegal dumping by increasing deterrence, education, enforcement and community collaboration. The City will contract with Harris County's primary environmental enforcement agency, Harris County Precinct One, Environmental Crimes Unit, for illegal dumping enforcement services. This will provide 6 dedicated investigators and 120 covert cameras.

Harris County Environmental Crimes Unit also regularly engages with community members to identify potential violators and help educate the community on proper ways to dispose of waste using the Community Toolkit and other informational resources. The City recently hosted a Community Lunch & Learn in an area particularly impacted by dumping that was attended by over 100 residents and the City gathered valuable feedback from this event. Additionally, the City is developing public service

Status Update

The Illegal Dumping Enforcement Contract Services has been executed by the City of Houston



and the Harris County Constable's Office. As part of the One Clean Houston initiative, the City of Houston has developed a Community Toolkit for illegal dumping and is actively working with community groups in areas that experience high rates of dumping to increase awareness of the harmful impacts of dumping and the City's efforts to curb this activity. The City also has a website1 that describes all of the One Clean Houston programs, provides

Project Demographic Description

The cameras and law enforcement services outlined in the initiative and pending agreement will focus on combatting illegal dumping in communities disproportionally impacted by the Covid-19 pandemic. The Covid-19 pandemic has disproportionately impacted low-income and minority communities, which also experience high rates of illegal dumping.

Illegal dumping enforcement can help communities disproportionally impacted by Covid-19 by reducing associated health risks, improving environmental quality, fostering community engagement and helping reduce other criminal activity.

In 2022, approximately 75% of all illegal dumping 311 requests were located in neighborhoods where the median household income is lower than \$54K per year. An even greater share of the chronic dumpsites, sites that receive multiple requests for cleanup each year, occur in low-income communities of color. The law enforcement resources and cameras envisioned in this proposal will initially and primarily be allocated towards these low-income and minority communities where dumping is most severe.

Promoting Equitable Outcomes

The Illegal Dumping Enforcement Contract Services program was designed to promote equitable outcomes by focusing enforcement efforts on low-income minority communities that experience high rates of illegal dumping. This program is part of the Mayor's One Clean Houston initiative, a holistic strategy to combat illegal dumping through rapid cleanup, better enforcement and improved community education. Once the Illegal Dumping Enforcement Contract Services program begins, the City anticipates a reduction in illegal dumping activity in these low income and minority communities, which will result in improved health outcomes, increased economic opportunity and better quality of life.

Community Engagement:

As part of the One Clean Houston initiative, the City of Houston has developed a Community Toolkit for illegal dumping and is actively working with community groups in areas that experience high rates of dumping to increase awareness of the harmful impacts of dumping and the City's efforts to curb this activity. The City also has a website that describes all of the One Clean Houston programs, provides information and resources to community members



and tracks the City's progress towards the goal of reducing illegal dumping.

Harris County Environmental Crimes Unit also regularly engages with community members to identify potential violators and help educate the community on proper ways to dispose of waste using the Community Toolkit and other informational resources. The City also hosted a Community Lunch & Learn in an area particularly impacted by dumping that was attended by over 100 residents and the City gathered valuable feedback from this event. Additionally, the City is developing public service announcements and other marketing materials to raise awareness for this project.

Department of Neighborhoods

Dangerous Buildings

Department: Department of Neighborhoods (DON)

Project: Dangerous Buildings

ID Number: HOU - #043 Estimated Approved Cost: \$3,000,000.00

Expenditure Category: Negative Economic Impacts 2.23 Strong Healthy

Communities: Demolition and Rehabilitation of

Properties.

Status: Not yet started

Expenditures through Period: \$0

Project Overview -Public Health and Negative Economic Impact

The City of Houston saw a 44% increase in homicides in 2020 and another 18% in 2021 as well as increased unemployment which resulted in an uptick of foreclosures and evictions. As a result, low socio income neighborhoods in the Houston area have seen a growth in vacant residential properties and unkempt lots. This increase in dangerous buildings and blight in areas already riddled with blight creates a public health and safety issue for residents. Per city ordinance, dangerous buildings are addressed by either demolition, repairs, or securing the property to prevent crime, fire, and deterioration due to exposure to the elements. The DON has a current inventory of 152 residential structures that have been approved and are awaiting demolition and more projects are expected once they have been reviewed by the Building and Standards Commission.

Funding will be utilized for securing vacant or abandoned residential buildings with clearboarding.



The City has identified 77 properties, with more expected, that warrant securing with clearboarding in place of traditional plywood. Plywood-boarded properties can become hubs for crime, drug activity, and fires. They require constant attention from code enforcement to address violations, and police and fire first responder receive calls to the property, placing a strain on city and community resources and budgets.

Polycarbonate clearboarding is a practical and attractive alternative to plywood boarding to secure unoccupied properties without exposing vacancy. Designed to look like traditional windows, the clear polycarbonate boarding prevents vacant and abandoned properties from becoming "zombies" and contributing to community blight. It's virtually unbreakable, protecting properties from intrusion by vandals and squatters and reducing the risk for first responders.

The funding will also be utilized for the demolition of dangerous residential buildings to increase public safety and health as part of a strategy for neighborhood revitalization. Selected sites will be located in disproportionately impacted households or communities and be vacant or abandoned.

Status Update

This project has been approved and is undergoing the necessary procurement procedures.

Promoting Equitable Outcomes

The pandemic caused disproportionate impacts, or more severe impacts, in certain communities, particularly low income and underserved areas. These communities have faced more severe health and economic outcomes like higher rates of COVID 19 mortality and unemployment, often because pre-existing disparities exacerbated the impact of the pandemic. High rates of vacant or abandoned properties and lots in a neighborhood may exacerbate public health disparities, and research suggests that living near such property is correlated with worse physical health and mental health outcomes. These properties pose environmental hazards, barriers to economic recovery, contribute to poor health outcomes and higher rates of crime.

Programs or services to address vacant or abandoned properties and lots would benefit community health and revitalize neighborhoods.

<u>Use of Evidence, Project Demographic Distribution, Programmatic Information and Performance Report</u>

As structures are secured and demolished, information will be collected and reported in the



annual performance report.



Office of Emergency Management

Emergency Operations Center Technology Enhancement

Department: Office of Emergency Management (OEM)
Project: Emergency Operations Center Technology

Enhancement

ID Number: HOU - #043 Estimated Approved Cost: \$467,292.00

Expenditure Category: Public Health-Negative Economic Impact:

Public Sector Capacity 3.4 Public Sector Capacity: Effective Service Delivery

Status: Not yet started

Expenditures through Period: \$0

Project Overview - Public Health and Negative Economic Impact

At any given time during the COVID-19 crisis, the Emergency Operation Center (EOC) hosts representatives in person and via Zoom, including senior leadership, physicians and other clinical staff, as well as employees with expertise in planning and operations, logistics and supply chains, technology and information systems, human resources, environmental health and safety and communications. Furthermore, situational status boards, hospital bed-count, GIS Dashboards and monitors allow for a robust situational awareness to better coordinate with stakeholders and citizens.

The EOC is an immense operation with critical decisions being made every day to ensure that citizens get the best assistance during health emergencies. Additionally, the EOC works closely with first responders and medical care stakeholders to ensure they have the situational awareness needed for decision making. The COVID-19 pandemic and unforeseen pandemics have fundamentally shifted the way those on the front lines operate during disaster response. With the traditional EOC representing a primary point for COVID-19 due to high concentrations of personnel, this has presented a new challenge for first responders. The emergency management community has been forced to implement new modes of operation through virtual EOCs, virtual situational awareness, and response operations.

This ARPA project provides the necessary funding to keep up with a virtual meeting space in the EOC and other necessary technologies. These upgrades will help to ensure that OEM remains as connected as possible to necessary agencies and constituents during times of emergencies.



Status Update

This project has been approved and is undergoing the necessary procurement procedures.

Promoting Equitable Outcomes

OEM serves the entire City of Houston, and as the pandemic caused disproportionate impacts, or more severe impacts, in certain communities, particularly low income and underserved areas, OEM's connection and communication with those communities is essential.

<u>Use of Evidence, Project Demographic Distribution, Programmatic Information and Performance Report</u>

As this program continues, information will be collected and reported in the annual performance report.



Disability Community Emergency Preparedness Manager

Department: Office of Emergency Management (OEM)

Project: Disability Community Emergency Preparedness

Manager

ID Number: HOU - #043 Estimated Approved Cost: \$445,935.00

Expenditure Category: Public Health-Negative Economic Impact:

Public Sector Capacity 3.4 Public Sector Capacity: Effective Service Delivery

Not vet started

Status: Not yet starte Expenditures through Period: \$33,246.51

Project Overview - Public Health and Negative Economic Impact

City of Houston Office of Emergency Management serves as the primary coordinating agency for all mass casualty incidents (MCI) and mitigation planning for the residents of Houston. Part of the duties for OEM is writing and establishing mitigation and response plans that will provide guidance and structure during crisis situations including pandemics. Those plans must include vulnerable and Disability and Functional Needs (DAFN) communities to ensure the whole community approach is robust. The plans ensure that OEM is ready to respond to and support approximately 215,000 Houstonians with disabilities. Houstonians with disabilities make up approximately 10% of the total population of the city. The mission of the city OEM is to ensure that every resident of the City of Houston is safe before, during and after pandemic or disaster.

Status Update

This project is ongoing.

Promoting Equitable Outcomes

The COVID-19 pandemic has disproportionally impacted people with disabilities and vulnerable communities; destabilizing access to direct service providers, straining already limited financial resources for a population struggling to survive on a fixed income, and exacerbating the need for a robust, coordinated crisis response that ensures their safety before, during and after a pandemic.

<u>Use of Evidence, Project Demographic Distribution, Programmatic Information and Performance Report</u>

The manager has participated in a community education campaign and has participated in the YMCA international services fair, DDEIA fair, Hurricane community preparedness event with the Mexico Consulate, a meeting with the Hossein Afshar Galleries for Art, and the



United Way Elder Service Provider Networking meeting. A total of 3,596 people have been engaged in this campaign. Further, the manager has recieved 18 requests for presentations and has completed 3 within the last quarter.

