

BARC Performance "At-A-Glance"

07/01/2022-6/30/2023



BARC
ANIMAL SHELTER
& ADOPTION

Live Release:

Animals Transferred to RPM, Rescued Pets	5,619
Total Transfers:	9,187
% Transferred to RPM:	61.2%
Payments to RPM:	\$421,425
Adoptions:	4,060
Return to Owner (RTO):	765
Trap, Neuter & Release:	293
Animals Euthanized:	3,303
Dog Live Release %:	76.7%
Cat Live Release %:	91.1%
Total Live Release %:	81.1%

AEO Activity:

Total Calls for Service:	58,435
Total Service Calls Completed:	34,422
% Answered Calls:	58.91%
<u>Priority 1:</u>	BARC's live
Incoming Calls:	9,855 accepted m
Completed:	9,676 complete r
Dispatched:	0 Rescued Pe
Pending:	0 BARC partn
Cancelled:	179 rescue part
% Answered Calls:	98.18% BARC pays
<u>Priority 2:</u>	RPM is an in
Incoming Calls:	4,783
Completed:	4,650
Dispatched:	0
Pending:	0
Cancelled:	133
% Answered Calls:	97.22%
<u>Priority 3:</u>	<u>Spay/ Neut</u>
Incoming Calls:	11,104 HPHS= Hea
Completed:	10,831 HPHS- This
Dispatched:	19 irresponsib
Pending:	1 constituent
Cancelled:	253 medication
% Answered Calls:	97.72%
<u>Priority 4:</u>	Fixin' Houst
Incoming Calls:	our walk-in
Completed:	32,666
Dispatched:	9,236 ACO Activit
Pending:	0 All calls for
Cancelled:	0 urgent whil
% Answered Calls:	28.27% Cruelty Cor
<u>Priority 5:</u>	"Dispatched
Incoming Calls:	27 been comp
Completed:	9 categories :
Dispatched:	0
Pending:	0
Cancelled:	18
% Answered Calls:	33.33%

Intake:

Over the Counter:	8,682
Field:	10,380
% Stray:	61%
% Owner Turn-in:	26%
% Other:	13%
Total Intake:	19,062

Spay/ Neuter Surgeries Performed:

HPHS:	1,550
In House:	4,213
Houston Partners:	2,022
Total Surgeries:	7,785

Revenue:

Wellness/Fixin' Houston:	\$ 367,084
ACO Fees:	\$46,480
Licensing:	619,545
Private Funds:	\$262,915
Adoptions:	\$107,716
Total Revenue:	\$ 1,403,740

Licensing:

New Licenses:	10,094
Renewals:	25,842

Field Activity:

Citations issued:	2,347
Bites investigated:	889
Cruelty Confiscations:	248



Release:

Release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the report at: <http://www.houstontx.gov/barc/asilomaraccords>

Rescue Movement=RPM, a nonprofit animal rescue group

works with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active partner. % Transferred to RPM = # transferred to RPM/total transfers.

RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Transfers- Does not include TNR and Community Cats

Intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Owner Surrender (OTC) = animals turned-in at BARC by citizens
Animals that were picked-up by animal control officers

Spay/Neuter Surgeries Performed:

Healthy Pets Healthy Streets

Healthy Pets Healthy Streets initiative is a collaborative effort between several groups. The purpose is to address the needs of low-income pet owners in high intake zip codes. This program provides an opportunity for pet owners to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick prevention, and education on responsible pet ownership.

Spay/Neuter Station is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at this station. Find out more here: <http://barchoustonblog.com/>

Response Time:

Emergency animal control support are queued using a priority matrix. Priority one calls are the most critical and priority five calls are less critical.

Confiscations = The number of animals picked-up as part of a cruelty investigation

"Unanswered" and "Pending" calls are in a queue waiting for a response. While the call may not have been answered at the time of this report, there is an expectation of a disposition; therefore, these calls are included in the answered calls calculation.