



AGENDA

- » **CSMART Update**
 - > Last update – 7/31/13
 - > Fixed Price Contract
 - > Mitre Report
 - > Third Party Performance & Load Testing
- » **Questions**

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“Providing Innovative Service Delivery Supporting Our Customer's Customers”

CSMART



- » **Department Stakeholders:** MCD, HPD
- » **Funding:** FY13 – 2.244M; FY14 – 12M
- » **Status:** Execution Phase
- » **Next Steps:** Accept Releases 3-5 of the fixed price statement of work; Continue user training, testing and acceptance of the remaining releases in the statement of work
- » **Outcomes:** World Class Court Management System



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CSMART – Commitments Made



- » **Fixed Price Contract - completed**
- » **Periodic Updates - ongoing**
- » **Mitre Update Report - completed**
- » **Third Party Performance/Load Testing – agreement discussions**



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CSMART – Mitre Assessment



» Risks

- > Effective execution of concurrent work plan to meet aggressive 13 week development schedule
- > Identifying and capturing business needs in a timely and effective manner.
- > Defining the production environment is critical to go-live

» Remediation Plans:

- > Continual monitoring by the project team to address any dependencies
- > Improvements in the analysis sessions for complex tasks i.e. judgements
- > HP Solution Center usage to test hardware performance and third party performance with load testing



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QUESTIONS?



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