



900 BAGBY ST., FIRST FLOOR HOUSTON, TX 77002 ♠ ② @TIFFANYFORALIEF WWW.HOUSTONTX.GOV/COUNCIL/F



Three hundred and thirty-five days ago (January 2, 2020), I stood before the city and accepted my oath as the District F councilmember, representing over 250,000 residents in the 4th largest city in America, Houston. My eagerness, passion, and determination were on full display – some would say it was palpable; we were barely settled when COVID-19 disrupted life as we know it, meeting us with a new challenge and a heightened sense of responsibility.

TO MUCH IS GIVEN MUCH IS REQUIRED

A MESSAGE FROM COUNCIL MEMBER TIFFANY D. THOMAS



Amid everything we are experiencing in our personal lives, community, and city hall, I am proud to present our first **District F Annual Report**: *Forgotten No More*. This report captured the spirit behind my vision when I asked for your vote and your collaboration as we tackled residents' immediate economic, housing, and healthcare needs during the pandemic - while responding to the essential core services such as solid waste, infrastructure, public safety, illegal dumping, the U.S. Census 2020 and more.

Diversity is one of the many things that makes District F special. Acknowledgment of our specialness is a strength. With that theme, I intentionally enhanced our communications to include several translations for easy consumption, promoted Black History, Hispanic and Asian Heritage Month by highlighting small businesses and resident stories.

I have met some of the most committed, civically concerned, and thoughtful neighbors speaking of the residents. You allow me to call upon you for your feedback and, at times, kept me in the loop regarding issues of importance in your subdivision or the city council agenda – it all makes a difference. I am incredibly grateful for the new relationships and friends I have gained this year.

The same is true for the countless number of community-based organizations we have partnered with in response to COVID-19 and other resource-driven opportunities. Without these relationships, we would not reach thousands of individuals, young families, and seniors who need our support.

Representing you and our neighborhood is one of my greatest honors to date. Still, more importantly, I am grateful for the trust and confidence you have extended to the District F council staff and me – trusting us to provide a resolution to your issue – no matter how small or complicated.

2020 has been challenging for us, but we are closing this year out with a few significant wins such as:

- Groundbreaking of the New Alief Community Center (\$55M)
- Briar Meadow Drainage Reconstruction Project (\$2M)
- Mayor's Complete Street Initiative (Richmond Ave)
- SWAT Project: Westerland Dr.// Storm Sewer Inlets (\$746,580)

As we close year one and envision the next three, I hope to expand our current work, deepen our community partnerships, become a more vigorous advocate for small and family businesses, revitalize our neighborhoods with better sidewalks, streets and get us back to recovery with pathways for employment after COVID-19 – ultimately, fulfilling the requirement.

MEETOUR TEAM



CHIEF OF STAFF

Cherrelle J. Duncan, MPSA has been a resident of Houston, TX since 2013. Her focus for District F includes high level constituent services, participating in each management district, maintaining office logistics, as well as aiding in community initiatives organized by the office. Finally, she is the clerk for the Housing & Community Affairs Committee.

Cherrelle.Duncan@houstontx.gov | 832-393-3216

SCHEDULER + SPECIAL PROJECTS COORDINATOR

Idalid Navarro was born and raised in Houston, TX. She received her undergraduate degree from the University of Houston. Her focus is maintaining the schedule for Council Member Thomas, managing volunteers and organizing logistics for all special projects in the District.



Idalid.Navarro@houstontx.gov | 832-393-3213



DIRECTOR OF CONSTITUENT SERVICES + COMMUNICATIONS

Long Nguyen has been a resident of Houston, TX since 2012. His focus is on constituent concerns in Alief and Eldridge/West Oaks, capturing the community and Council Member Thomas through video, and producing the newsletter.

Long.Nguyen5@houstontx.gov | 832-393-3214

DIRECTOR OF CONSTITUENT SERVICES + HOUSING RESEARCH ASSISTANT

Na'Shon Edwards Sr. has been a resident of Houston, TX since 2016. His focus is maintaining abreast of Housing & Community Affairs interests as the co-clerk. Na'Shon, Sr. also focuses on constituent concerns in Briarmeadow, Tanglewilde, Piney Point, and surrounding areas.



OUR 2020 GOALS

1

WORK TO ESTABLISH EFFECTIVE COMMUNITY ENGAGEMENT & EDUCATION

As an office, we want to help our community as much as we can. For us, this means we teach the community to be empowered. By helping to educate District F on various ways to be involved and report concerns, we empower each resident to use their resources, no matter which elected official is in office.

ŋ

CDSF FUND & COMPLETION OF PROJECTS

A major component of the District office is getting projects done by utilizing our Council District Service Fund. It is our goal to complete projects that have been in the waiting list for years-- projects that improve the lives of District F residents. By listening to the people's needs, we can effectively begin projects that will leave a positive, lasting impact.

2

BUILDING RELATIONSHIPS WITH CONSTITUENTS TO ESTABLISH TRUST

Our relationship with the community is important and a vital part of the work that we do. Our constituents provide us with the real problems affecting District F. By creating a strong relationship with constituents, we are able to effectively create solutions by collaborating and involving them every step of the way.



To change the story of District F through education & service.

JANUARY- NOVEMBER 2020 BY THE NUMBERS

90 COMMUNITY MEETINGS

48
COUNCIL
MEETINGS

PROCLAMATIONS GIVEN

COMMUNITY INITIATIVES

19,129 CONSTITUENT

REQUEST

RECEIVED

Super Neighborhood 17
Super Neighborhood 20
Super Neighborhood 25
National Night Out
Community Input Meetings
HOA & Civic Clubs
Girl Scouts and Boy Scouts

CARES Act Funding Passed
Rent Relief (\$40+ Million)
Small Business Relief (\$30 Million)
Restaurant Relief (\$2.2 Million)
Closing the Digital Divide (\$1.4 Million)
\$4M HPD OT for Westside and
Midwest Stations

Piney Point Civic Club
Boat People SOS (BPSOS)
Heads Up Houston
West Houston Assistance Ministries
Tobe Nwigwe
Iglesia Rios De Aceite
Mi Familia Vota

2020 Census Town Hall
Mask Distribution at Crump Stadium
Senior Home Mask Delivery
Community Cleanup Day
Youth-Led Conference
COVID-19 Testing at Crump Stadium
HPD Pizza Party with Youth

Noise Complaints
Illegal Dumping
Missed Trash Pickups
Bad News Businesses
Junk Vehicles
Park Maintenance
Speed Cushions

COMMUNITY INITIATIVES



DISTRICT F YOUTH-LED CONFERENCE

This year, we hosted our inaugural Youth-Led Conference! Our conference was a first of its kind. Houston youth learned about public safety from HPD, University Professors, Community Activist, and Youth Leaders in Houston. The conference covered topics ranging from Current Relations with Law Enforcement, Creating Solutions for a Broken System, Grassroots Activism + Civic Engagement, and Continuing the Conversation.

Our steering committee was composed of students from Elsik High, Hastings High, and the University of Houston. We look forward to next year's conference!



HOT SPOT TEAM

This June, our office invested \$58K for a HOT Spot Team. The team hit the ground running. To date, we our team has done the following:

- 60 work days
- 82 work orders completed
- 5.225 miles traveled
- 152 mattresses
- 182 tires
- 1,212 bandit signs
- 180 14-foot loads of assorted waste delivered to the city depository
- 3,120 pounds of garbage
- 2,480 pounds of tree waste

COMMUNITY NEIGHBORHOOD CLEANUP

In response to a dire community need, our HOT Spot Team organized a community cleanup in partnership with Keep Houston Beautiful and the Houston ToolBank. With our partners and volunteers from the community, we cleaned and mowed nearly 100,000 square feet of an easement on Spring Grove Drive over the course of a single morning.

Additional support included the Alief Super Neighborhood Council, Heads Up Houston, Rho Theta and Theta Chi Chapter of Omega Psi Phi Fraternity, Inc., Vice Mayor Pro Tem Martha Castex Tatum, the E. L. Kingsley Foundation, Precision Works Lawn Services, and the 56 volunteers (young and old) who saved us over \$4,000 in taxpayer funds by donating their time.







COMMUNITY CENSUS AND GOTV OUTREACH

Census 2020 Town Hall

2020 started with a bang! The 2020 Census gave us the opportunity to start our community engagement early in the year. Our first major special event was our 2020 Census Town Hall! The District F office partnered with various organizations including the Department of Planning and Development, Alief ISD, the US Census Bureau, Mi Familia Vota, Alpha Phi Alpha Fraternity, Inc., Delta Sigma Theta Sorority, Inc., and the Houston Area Urban League.

Census Partnership

OCA-Greater Houston, the US Census Bureau and Mi Familiar Vota collaborated with us from June through October to plan our census efforts. As a unified group, we targeted District F through literature drops to over 30,000 apartment units. Most importantly, we worked to increase District F's response rate to 59% (last updated on 10/15 by January Advisors) despite COVID-19 hurdles for in-person interaction.

Voter Engagement

Our partner, OCA-Greater Houston went above and beyond to support both District F and District J. Between June and November, their team diligently canvassed and dropped literature to over 160,000 residents including apartments in Alief, Asiatown, Sharpstown, and Gulfton. On their final round of literature drops, they also provided declarations for the CDC eviction moratorium to 80,000 renters throughout both districts.







ANSWERINGTHE PANDEMIC CALL



LEROY CRUMP STADIUM TESTING

On July 13th, The Houston Health Department partnered with District F and Alief ISD to coordinate a free mobile COVID-19 testing site. It was the first large-scale location in the District. Because of its success and the continued need from the community, our partners have extended this testing location through the end of the year. We have tested 5,559 individuals from July to November 30, 2020.

7

FOOD AND PPE DISTRIBUTIONS

In order to serve our community, the District F office hosted numerous events. At Crump Stadium and Piney Point Elementary, we gave out 10K masks. We also partnered with the Houston Humane Society to host two pet pantries where 14,000 lbs of food were given out. Finally, we hosted a joint community day with Council Member Edward Pollard where we gave away 5,000 masks, 1,700 bags of food, and served two apartment complexes!

In sum, our efforts have served 10,370 residents with 25,416 meals, 3,050 10-pound grocery bags, and 15,000 masks.

3

RENTAL RELIEF + BAKERRIPLEY

The City of Houston and philanthropic partners provided \$20 million for rental assistance, administered by Baker Ripely, throughout the city including District F. Landlords and tenants were eligible for payments up to \$2,112 per household for past due rent between April and November.

Under the leadership of the Housing & Community Affairs Committee and Chairwoman Council Member Thomas, 307 rental locations were served in District F during Round 1, including zip codes 77036, 77042, 77063, 77072, 77077, 77082, 77099, and 77477.

4

CDC MORATORIUM

On September 4th, the Centers for Disease Control and Prevention issued a nationwide eviction moratorium, effective through December 31, 2020. In collaboration with OCA-Greater Houston, eviction moratorium information was distributed to over 30,000 people.

POLICE REFORM INITIATIVES









Whether attending a march or hosting a conference on public safety, Council Member Thomas, District F residents, and staff have been on the front lines of police reform. In June, Alief ISD youth organized a march that drew over **500 members** from our diverse community. Our office amplified their voices by hosting an initial youth-led conversation on public safety in July and a youth-led conference in November.

In June, Council Member Thomas joined four additional Council Members to pen a letter for police reform recommendations to Mayor Sylvester Turner. Not only that, she has been vocal about continuing her work to build relationships with the HPD Westside and Midwest stations by attending ride-alongs, offering feedback, and ensuring that community concerns are heard by District F HPD officers.

5 Houston City Council members outline police reform in letter to Mayor

By **Defender News Service** - September 1, 2020



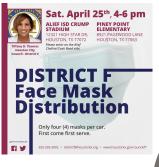
A group of five Houston City Council members asked Mayor Sylvester
Turner to take action on more than two dozen police reform proposals,
in a letter cent out Monday morning.

SUBSCRIBE tale. Defender

The letter — signed by City Council members Martha Castex-Tatum, Jerry Davis, Carolyn Evans-Shabazz, Edward Pollard and Tiffany Thomas — lays out 25 proposals, including changes to the



COMMUNICATION AND OUTREACH









LOCAL NEWS

With accessibility to testing and medical supplies a challenge, City Councilmember Tiffany Thomas extends a hand and resources to Alief

Tierra Smith, Digital Producer

Tags: Alief, Houston, City Of Houston, Mayor Sylvester Turner, Tiffany Thomas





Defender NEWS ~ CORONAVIRUS ENTERTAINMENT ~ SPORTS ~

5 Houston City Council members outline police reform in letter to Mayor











'He's not listening': Acevedo, council members spar over delayed helmet vote









HOUSING & COMMUNITY AFFAIRS COMMITTEE

The City of Houston's Housing and Community Affairs (HCA) committee oversees all Solid Waste Management, Housing & Community Development, Homeless Initiatives, and Veteran's Affairs items. This committee is chaired by Council Member Tiffany D. Thomas and vice-chaired by Council Member David Robinson.





Monday, February 3rd, 2020

Items discussed included a 9% Housing Tax Credit overview, approval of priority resolutions, resolutions of support for 9 % HTC Housing Developments, and approval of the mile/year rule for multifamily housing funded with 9% HTC.



Monday, April 27, 2020

Items discussed included revision of the CDBG-DR15 Action Plan, recommendations for CDBG-17 Funds, ordinance recommendations for CDBG-DR loans for land acquisition, and amendments to Ordinance 2019-265.



Monday, June 22, 2020

Items discussed included recommendations for Council approval on the use of HOPWA-CV & ESG-CV funds, ordinances authorizing agreements between CoH and entities, and contract amendments reducing CDBG-17 funds.



Tuesday, September 15, 2020

Items discussed included approval of ordinances authorizing sub-recipient agreements between CoH and entities using CDBG-CV & ESG-CV to combat COVID-19.

To access HCA Committee Meeting Agendas & Videos, please use link below:

http://www.houstontx.gov/htv/FTP%20 Website/citycouncil.html



Tuesday, May 26, 2020

Items discussed included recommendations for agreements between entities to address homelessness in Houston, CoH land purchase recommendations, and approval of TIRZ funds to manage HCDD HDR operations.



Tuesday, August 18, 2020

Items discussed included recommendations for Council approval of substantial amendments to EDG-CV in 2019 Action Plan, and CoH land acquisition of CDBG-DR17 eligible property.

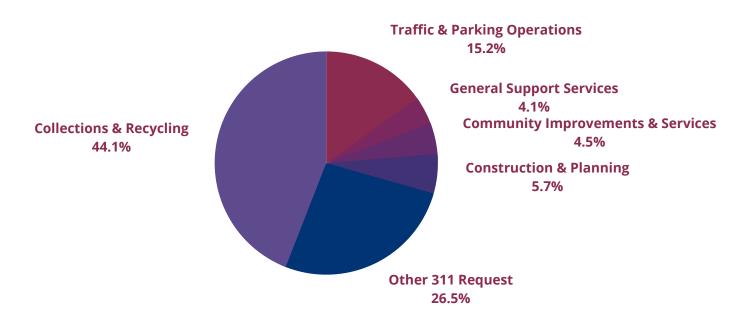


Tuesday, November 17, 2020

Items discussed included contract and subcontract amendments, use of CDBG-DR17 funds, and appropriation of TIRZ affordable housing funds.

19,129 CONCERNS

From January 2020 through November 2020, constituents reported 19,129 requests to 3-1-1. Below are the categories and most frequently reported issues within District F.



2020 311 Summary



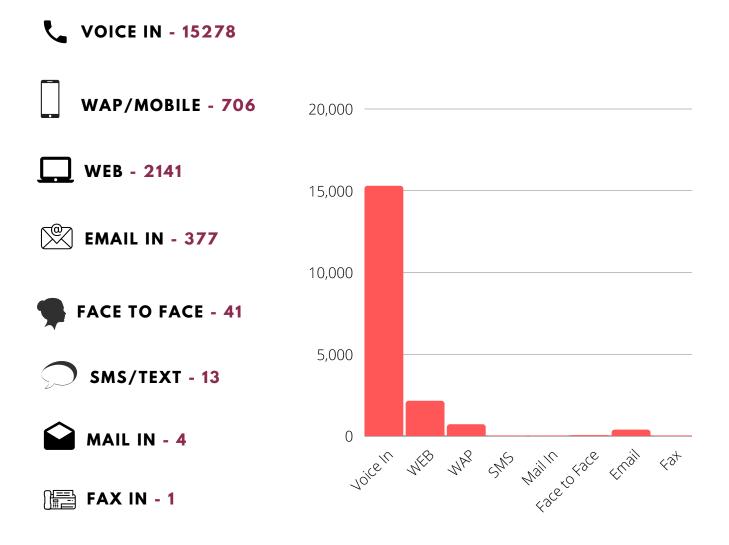
Environmental Health - 279

Forestry - 228



19,129 CONTACTS

From January 2020 through November 2020, constituents engaged 3-1-1 a total of 19,129 times. Below are the most commonly utilized media that constituents used to report concerns within District F.



NOTE:

Constituents reported their concerns and requests to 311 using several available channels: Voice in, SMS, Email, Face 2 Face, Mail In, WEB, WAP, & Fax. The primary methods that constituents in District F utilize to engage 3-1-1 services are Web Application Protocol, Voice-in (Call), Text Message, and Web.

OUR FUNDING EXPENDITURES

This year, not only did we continue the work set from the previous administration, we also asked you all what you wanted and executed them. From July 2019 to June 2020 we have completed:

- HPW: 10 projects including panel replacements, pedestrian park, safe sidewalks, and speed cushions.
- HPARD: 5 projects including funding for nonprofits in the CASE for Kids program, funding for SPARK parks at Mahanay and Collins Elementary, staffing at the Alief Community Center, and overtime for HPD's Environmental Investigations Unit.
- DON: 1 project that funded mowing of grass in vacant lots throughout the district.
- **HFD & HPD: 4 projects** including K-saws for 4 stations and funding of the Differential Response Team for homeless outreach and resident concerns.

Department	Spent	Allocated	Rolled-Over
HPARD	\$21,337.08	\$101,540.21	\$80,203.13
DON	\$2,400.00	\$2,400.00	\$0.00
HPD	\$17,857.84	\$19,800.00	\$1,942.16
HFD	\$0.00	\$4,200.00	\$4,200.00
	\$39,730.47	\$565,289.27	*Funding doesn't roll over but remains
HPW			active throughout the project life.
SWD	\$0.00	\$58,929.90	\$58,929.90

FY21 PROJECTIONS

We have rolled over funding for 10 projects from FY 20 to continue to support the community. Additionally, we have allocated funds for the following:

- 1. Speed cushions
- 2. Manhole repairs
- 3. Sidewalk repairs
- 4. Support to CASE for Kids nonprofit groups

CAPITAL IMPROVEMENT PLAN PROJECTS IN THE DISTRICT

This year, we saw 4 ongoing Capital Improvement Plan (CIP) projects take place in our District.

CHELFORD CITY DIVERSION PACKAGE #1

Location: Westpark Dr from W Houston

Center Blvd to Ashlock Dr

<u>Summary</u>: For phased consolidation of facilities, flow going to the Chelford City Wastewater Treatment Plant will be diverted to the Upper Braes Wastewater Treatment Plant.

Estimated Completion Date: Fall 2021

PROJECT BY THE NUMBERS



4,976
LINEAR FT. OF SANITARY SEWER



60
TREE REPLACEMENTS

HOUSTON

BRIARMEADOW PAVING AND DRAINAGE

<u>Location</u>: Project area is bounded by Richmond Ave, Ann Arbor Dr, Highmeadow Dr, and Freshmeadows Dr.

<u>Summary</u>: A part of the Street & Traffic Capital Improvement project to improve roadway and traffic mobility.

Estimated Completion Date: Spring 2022

BRIARMEADOW BY THE NUMBERS (+/-)

P.

12,000 LINEAR FT. OF STORM SEWER

12,600 LINEAR FT. OF SANITARY SEWER

<u>-</u>

28,525

16,330

 $\psi \psi$

46
TREE REPLACEMENTS

3.33
MILES OF NEW PAVEMENT

IOUSTON UBLIC WORKS

W BELLFORT PAVING AND DRAINAGE

Location: W Bellfort Ave between

Wilcrest and SW Fwy

Summary: This project will increase the

level of service along W. Bellfort,

increase public safety, and replace aging

utility lines.

Estimated Completion Date: Fall 2021

PROJECT BY THE NUMBERS



1,930



1,530
LINEAR FT. OF SANITARY SEWER



14,000 SQUARE FT. OF NEW



1,860 LINEAR FT. OF WATER LINES



42
TREE REPLACEMENTS



0.30

HOUSTON

ALIEF NEIGHBORHOOD CENTER

Our most high-profile Capital Improvement Plan project, a project 25 years in the making, is the new Alief Neighborhood Center. The first of its kind in the Resilient Houston era, this \$54 million project began construction in September this year and will house three City departments—Parks, Health, and Library. The groundbreaking took place on November 10th, with a grand opening set for **early 2022**. Thank you to all of our community leaders and government officials, past and present, who willed this into reality.







OUR DISTRICT OUR FOCUS

COMMUNITY COMMENTS

Good Morning Tiffany,

I just wanted to reach out and say thank you again for your connection. You are truly appreciated. I also wanted to say thank you for all you are doing in your community. I do not live in your district but I am continually impressed by consistency and dedication. Congrats on your recent are I'll leave it at that or I won't have as much to thank you.

Thank you,

Sylvester Turner 🥏 SylvesterTurner

CM @TiffanyForAlief held a successful mask distribution drive at @AliefISD's Crump Stadium. Hundreds of cars up for to receive four masks per vehicle and lots of volunteers from her district showed up to assist.

Thanks for having us present to assist. #MaskUpHOU



30 people are Tweeting about this We want to hear from yo updates and give us feedback.

Join Zoom meeting: https://zoom.us/j/262875708 Dial: 1 929 205 6099 Meeting ID: 262 875 708

Alan Steinberg @AlanSteinberg · Mar 27 Thanks for holding this virtual meeting last night! community together and discuss some of the other

You make me so proud to live in Alief and what a won ibuting those masks. I am so happy to see a mix त्र sign as you are forming a new, better coa ld faces like Kevin Kibbe coming back to

ell as glad to see each other. It is great to

it until these times ease up and I can bak bread as have been doing that as well. It ou health and please, please stay well ar

Sat. May **Smith**

Thanks to @TiffanyForAlief for hosting a #Census2020 townhall. I Thank You for get counted! #yestocensus2020

Tiffany D. Thomas @TiffanyForAlief · Feb 20

great dialogue and information. Did you know #DISTRICTF is #5 projected undercount?

fiffany Thank You extra resources o Census Town Hall in the books. Thanks to our partners and panel Community I man Town.... my reside difference BIG TII

cGeeChapelChurch @mcgeechapel1 · May Thanks to **@TiffanyForAlief** and her office fo

(or until depleted)

Alief ISD @AliefISD · May 7

PM at Crump Stadium

Saturday at 4

Thanks @TiffanyForAlief for sponsoring the

No walk-ups Only 4 masks per vehicle

2025 Highw

(Enter between the chur

Thanks to City Council donati

Thank you, My fam. appreciates you and, Thomas's help more ever nowic WHAM Ministries @WHAMMinistries · Aug 17

We are so excited! Tomorrow has been proclaimed as West House We are so excited! Iomorrow has been proclaimed as west mous and the for nominal to the work we have the control of the work we have the control of the work with the work we have the control of the work we have the control Assistance Ministries Day by @Houston IX due to the work we no transfer it to morrow, at huff lu/212k5wr hetween 1:40 & 2:00nm #wi

Watch it tomorrow at buff.ly/312k5wr between 1:40 & 2:00pm #wh



♡ 3



THANK YOU SUPPORTERS



































































SPECIAL THANKS

Evelyn Bustos, Rodrigo Truilljo, and Clinton Oreofe DISTRICT F YOUTH CONFERENCE PLANNING COMMITTEE

Katherine Fasanando FALL 2020 CHIP INTERN

Tristan Love **HHY 2020 INTERN**

900 BAGBY ST., FIRST FLOOR
HOUSTON, TX 77002

© @TIFFANYFORALIEF
E: DISTRICTF@HOUSTONTX.GOV
WWW.HOUSTONTX.GOV/COUNCIL/F