

# OUR GOALS

- MAKE IT EASIER FOR RESIDENTS TO PARTICIPATE IN GOVERNMENT AND ENGAGE ON A NEIGHBORHOOD AND CITYWIDE LEVEL.
- CREATE POSITIVE CHANGE THROUGH COLLABORATION TO CONNECT RESIDENTS TO PROGRAMS AND SERVICES WHICH SOLVE PROBLEMS.
- REMOVE OBSTACLES TO HELP RESIDENTS PARTICIPATE IN CIVIC LIFE AND IMPROVE THEIR QUALITY OF LIFE.
- MAKE GOVERNMENT SERVICES MORE ACCESSIBLE - ESPECIALLY THROUGH THE USE OF TECHNOLOGY AND DATA-DRIVEN OUTREACH.

## Find Us Online

[www.houstontx.gov/neighborhoods](http://www.houstontx.gov/neighborhoods)

@NeighborHOU



**City of Houston  
Department of  
Neighborhoods**

*Make things better.*





## OUR SERVICES

- Assistance to civic groups and residents to resolve neighborhood issues
- Juvenile delinquency and gang involvement prevention
- Youth civic leadership programs
- Services to immigrant and refugee communities
- Citizenship applications assistance
- Community leadership training
- Free workshops on legal topics & preparation of wills
- Neighborhood improvement matching grants
- Engaging residents in volunteer community service
- Assistance with the creation of Super Neighborhoods
- Coordinate with residents and the Houston Public Works Department to improve sidewalk accessibility for people with disabilities through the Pedestrian Accessibility Review Program
- Connect veterans to resources through federal, state, and local programs.



## DEPARTMENT OF NEIGHBORHOODS

## OUR VALUES

Collaboration  
Empathy  
Accountability  
Intention  
Knowledge

**Get involved  
to make a  
difference!**



## OUR DIVISIONS

**Mayor's Assistance Office**  
832-393-0955

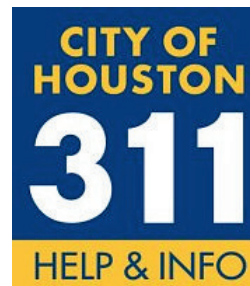
**Office of  
Gang Prevention & Intervention**  
832-393--0931

**Office of New Americans &  
Immigrant Communities**  
832-393-1010

**Office of Neighborhood Engagement**  
832-393-1061

**Office for People with Disabilities**  
832-394-0814

**Office of Veterans and Military Affairs**  
832-393-8147



**REQUEST CITY OF  
HOUSTON  
SERVICES BY  
CONTACTING 311!**

CALL 3-1-1, USE THE HOUSTON  
311 MOBILE APP, OR EMAIL  
[311@HOUSTONTX.GOV](mailto:311@HOUSTONTX.GOV),